# NANDHA ENGINEERING COLLEGE

(An Autonomous Institution affiliated to Anna University Chennai and approved by AICTE, New Delhi)

Erode-638 052, Tamilnadu, India, Phone: 04294 - 225585



**Curriculum and Syllabus** 

for

# MBA - MASTER OF BUSINESS ADMINISTRATION [R22] [CHOICE BASED CREDIT SYSTEM]

(This Curriculum and Syllabi are applicable to Students admitted from the academic year (2022-2023) onwards)

**AUGUST 2022** 

	INSTITUTE VISION AND MISSION
VISION	To be an Institute of excellence providing quality Engineering, Technology and Management education to meet the ever changing needs of the society.
MISSION	<ul> <li>To provide quality education to produce ethical and competent professionals with social Responsibility</li> <li>To excel in the thrust areas of Engineering, Technology and Entrepreneurship by solving real- world problems.</li> <li>To create a learner centric environment and improve continually to meet the changing global needs.</li> </ul>

	MBA - MASTER OF BUSINESS ADMINISTRATION
VISION	❖ To be recognized as a centre of excellence in Management to produce competent business professionals to meet the changing needs of the society.
MISSION	<ul> <li>To provide quality management education through managerial activities to meet the global needs.</li> <li>To impart business knowledge to enhance Employability, Entrepreneurship and Research with ethical and social responsibility.</li> <li>To be a learner centric environment to cater the changing business needs of the society.</li> </ul>
PROGRAMME EDUCATION AL OBJECTIVES (PEOs)	The graduates after three to five years will be able  PEO 1: Core Competency: To work with multidisciplinary teams for problem solving and understand the group dynamics and team work.  PEO 2: Employability, Entrepreneurship and Research To demonstrate business skills as employee, Entrepreneur, researcher and excel in providing socially acceptable solutions to real world problems by applying emerging management techniques.  PEO 3: Ethical and Committed Professional: Todevelop life long learning attitude, ethics and values for a successful profession.
PROGRAMME OUTCOMES (POs)	The students of post graduates in Business Administration will be able to  PO I. Apply knowledge of management theories and practices to solve business problems.  PO 2. Foster analytical and critical thinking abilities for data-based decision making.  PO 3. Develop Value based Leadership ability.  PO 4. Understand, analyze and communicate global, economic, legal, and ethical aspects of business.  PO5. Lead themselves and others in the achievement of organizational goals, contributing effectively to a team.

# MAPPING OF PROGRAMME EDUCATIONAL OBJECTIVES WITH PROGRAMME OUTCOMES

A broad relation between the programme objective and the outcomes is given in the following table

PROGRAMME EDUCATIONAL OBJECTIVES  I 2	PROGRAMME OUTCOMES							
	I	2	3	4	5			
I	3	3	2	3	2			
2	3	3	3	3	3			
3	3	3	3	3	3			

Contribution 1: Reasonable 2: Significant 3: Strong

			SEMES	TER: I								
SI. NO	COURSE CODE	COURSE TITLE	CATEGORY	PRE- REQUISITE	CONTACT PERIODS	L	Т	Р	С			
THEO	RY											
I	Tranagement											
2	22BAB02	Management Concepts and Organizational Behavior	PC	Nil	3	3	0	0	3			
3	22BAB03	Economic Analysis for Business	PC	Nil	3	3	0	0	3			
4	22BAB04	Information Management	PC	Nil	3	3	0	0	3			
5	22BAB05	Accounting for Decision Making	PC	Nil	3	2	ı	0	3			
6	22BAB06	Legal Aspects of Business	PC	Nil	3	3	0	0	3			
7	22BAB07	Entrepreneurship Development	PC	Nil	3	3	0	0	3			
PRACT	ΓICALS											
8	22BAP01	Business Communication	EEC	Nil	4	0	0	4	2			
9	22BAP02	Indian ethos (Seminar)	EEC	Nil	4	0	0	4	2			
				TOTAL	29	19	2	8	25			

	SEMESTER: II										
SI. NO	COURSE CODE	COURSE TITLE	CATEGORY	PRE- REQUISITE	CONTACT PERIODS	L	Т	P	С		
THEOR	Y										
I	22BAB08	Quantitative Techniques for Decision Making	PC	Nil	3	2	I	0	3		
2	22BAB09	Operations Management	PC	Nil	3	3	0	0	3		
3	22BAB10	Financial Management	PC	Nil	3	3	0	0	3		

4	22BAB11	Marketing Management	PC	Nil	3	3	0	0	3
5	22BAB12	Human Resource Management	PC	Nil	3	3	0	0	3
6	22BAB13	Business Research Methods	PC	Nil	3	3	0	0	3
7	22BAB14	International Business Management	PC	Nil	3	3	0	0	3
PRACT	ICALS								
8	22BAP03	Data Analysis and Business Modeling (Laboratory)	EEC	Nil	4	0	0	4	2
9	22BAP04	Community Engagement Project and Entrepreneur Interface Project	EEC	Nil	2	0	0	2	I
10	22BAP05	Share Trading	EEC	Nil	2	0	0	2	ı
				TOTAL	29	20	I	8	25

			SEMESTER:	III							
S. NO.	COURSE CODE	COURSE TITLE	CATEGORY	PRE- REQUISITE	CONTACT PERIODS	L	Т	Р	С		
THEOR	Y										
I	I 22BAB15 Total Quality PC Nil 3 3 0 0 3										
2	22BAB16	Strategic Management	PC	Nil	3	3	0	0	3		
3	EI	Elective I	PE	Nil	3	3	0	0	3		
4	EII	Elective II	PE	Nil	3	3	0	0	3		
5	EIII	Elective III	PE	Nil	3	3	0	0	3		
6	EIV	Elective IV	PE	Nil	3	3	0	0	3		
7	EV	Elective V	PE	Nil	3	3	0	0	3		
8	EVI	Elective VI	PE	Nil	3	3	0	0	3		
PRACT	ICALS										

				TOTAL	32	24	0	8	28	
10	22BAP07	Corporate Internship	FW	Nil	4	0	0	4	2	
9	22BAP06	Managerial Skill Development	EEC	Nil	4	0	0	4	2	

	SEMESTER: IV											
S. NO.	COURSE CODE	COURSE TITLE	CATEGORY	PRE- REQUISITE	CONTACT PERIODS	L	Т	Р	С			
THEO	RY	<u> </u>										
I	22BAB17	Business Ethics, Corporate Social Responsibility and Governance	PC	Nil	3	3	0	0	3			
2	EVII	Elective VII	PE	Nil	3	3	0	0	3			
3	EVIII	Elective VIII	PE	Nil	3	3	0	0	3			
4	EIX	Elective IX	PE	Nil	3	3	0	0	3			
5	EX	Elective X	PE	Nil	3	3	0	0	3			
PRAC	TICALS											
I	22BAP08	Project Work	FW	22BAP07	16	0	0	16	8			
2	22BAP09	Transactional Analysis	EEC	-	2	0	0	2	I			
				TOTAL	25	15	0	18	24			
			SEMES	STER: III								
S. NO.	COURSE CODE	COURSE TITLE	CATEGORY	PRE- REQUISITE	CONTACT PERIODS	L	т	P	С			
Market	ing Manage	ement										
I	22BAX01	Brand Management	PE	Nil	3	3	0	0	3			
2	22BAX02	Retail Management	PE	Nil	3	3	0	0	3			
3	22BAX03	Services Marketing	PE	Nil	3	3	0	0	3			
4	22BAX04	Integrated Marketing Communication	PE	Nil	3	3	0	0	3			

5	22BAX05	Marketing Analytics	PE	Nil	3	3	0	0	3
6	22BAX31	Digital and Social Media Marketing	PE	Nil	3	3	0	0	3
7	22BAX32	Consumer Behavior	PE	Nil	3	3	0	0	3
Financi	al Manager	nent							
8	22BAX06	SecurityAnalysis AndPortfolioMana gement	PE	Nil	3	3	0	0	3
9	22BAX07	Merchant Banking and Financial Services	PE	Nil	3	3	0	0	3
10	22BAX08	International Trade Finance	PE	Nil	3	3	0	0	3
11	22BAX09	Financial Modelling	PE	Nil	3	3	0	0	3
12	22BAX10	Financial Derivatives	PE	Nil	3	3	0	0	3
13	22BAX33	Behaviour Finance	PE	Nil	3	3	0	0	3
14	22BAX34	Tech in Financial Services	PE	Nil	3	3	0	0	3
Human	Resource	Management							
15	22BAX11	Industrial Relations &Labour Legislations	PE	Nil	3	3	0	0	3
16	22BAX12	Training and Development	PE	Nil	3	3	0	0	3
17	22BAX13	Organizational Design, Change and Development	PE	Nil	3	3	0	0	3
18	22BAX14	HR Metrics and Analytics	PE	Nil	3	3	0	0	3
19	22BAX15	Strategic Human Resource Management	PE	Nil	3	3	0	0	3
20	22BAX35	Compensation Management	PE	Nil	3	3	0	0	3
21	22BAX36	Performance Management System	PE	Nil	3	3	0	0	3
Busines	s Analytic	S							
22	22BAX16	Deep learning and Artificial Intelligence	PE	Nil	3	3	0	0	3
23	22BAX17	e-Business Management	PE	Nil	3	3	0	0	3
24	22BAX18	Entorpriso	PE	Nil	3	3	0	0	3
25	22BAX19	Data Mining for Business	PE	Nil	3	3	0	0	3
							_		

		Intelligence							
		Social Media Web			3	3	0	0	3
26	22BAX20	Analytics	PE	Nil	3	3	U	U	3
		Business							
27	22BAX37		PE	Nil	3	3	0	0	3
	220/03/	Python	1 -						
		Artificial							
28	22BAX38		PE	Nil	3	3	0	0	3
		Machine Learning							
Operat	ions Mana	9 1		1	1		l		
		Logistics and							
29	22BAX21	Supply Chain	PE	Nil	3	3	0	0	3
		Management							
		Services							
30	22BAX22	Operations	PE	Nil	3	3	0	0	3
		Management							
31	22BAX23	Project	PE	Nil	3	3	0	0	3
31	ZZBAXZS	Management	L	1 411	3	,	U	U	,
32	22BAX24	Supply Chain	PE	Nil	2	3	0	0	3
32	225/ (7(2)	Analytics	'-	1 4.1	3	,	•		
33	22BAX25	Warehouse	PE	Nil	3	3	0	0	3
	225/ (7(25	Management	'-	1 411		,	•		
34	22BAX39	Lean	PE	Nil	3	3	0	0	3
J 1	220/0/3/	Manufacturing	L		<u> </u>	,			
35	22BAX40	Six Sigma	PE	Nil	3	3	0	0	3
		o					Ů		
	eneurship				1	I	ı	Γ	1
36	22BAX26	Business Plan	PE	Nil	3	3	0	0	3
		Social		N I'I		_			
37	22BAX27	Entrepreneurship	PE	Nil	3	3	0	0	3
		·							
38	22BAX28	Indian Models in	PE	Nil	3	3	0	0	3
		Entrepreneurship							
39	22BAX29	Entrepreneurial	PE	Nil	3	3	0	0	3
		Marketing							
40	22BAX30	Soft Skills for	PE	Nil	3	3	0	0	3
		Entrepreneurs							
41	22BAX4I	Design Thinking	PE	Nil	3	3	0	0	3
40		Entrepreneurship		K 1:1		_	^	^	_
42	22BAX42	and Innovation	PE	Nil	3	3	0	0	3
Open F	lective Co			1	I	1	1	1	1
		Research							
43	22BAZ01	Methodology and	OEC	Nil	3	3	0	0	3
	225/ (201	IPR .	OLC						
		Entrepreneurship	0.50	<b>.</b>		_			
44	22BAZ02	and Innovation	OEC	Nil	3	3	0	0	3
Value A	dded Cou	ll			1		l .		
		Artificial							
45	22BAV01	Intelligence For	VAC	NIL	2	0	0	2	ı
	, ,, ,, ,,	Managers	,,,,				-	_	-
44	222 43 /22	Introduction to	\/A.G	NIII	2	_	^	2	,
46	22BAV02	Google Apps	VAC	NIL	2	0	0	2	I

# (A)PC, PE, EEC Courses, Field Wok, Value Added Courses, Open Elective Courses

### (a) Professional Core (PC)

S. NO.	COURSE CODE	COURSE TITLE	CATE GORY	PRE REQUISITE	CONTACT PERIODS	L	Т	P	С
1.	22BAB01	Statistics for Management	PC	NIL	3	2	I	0	3
2.	22BAB02	Management Concepts and Organizational Behavior	PC	NIL	3	3	0	0	3
3.	22BAB03	Economic Analysis for Business	PC	NIL	3	3	0	0	3
4.	22BAB04	Information Management	PC	NIL	3	3	0	0	3
5.	22BAB05	Accounting for Decision Making	PC	NIL	3	2	I	0	3
6.	22BAB06	Legal Aspects of Business	PC	NIL	3	3	0	0	3
7.	22BAB07	Entrepreneurship Development	PC	NIL	3	3	0	0	3
8.	22BAB08	Quantitative Techniques for Decision Making	PC	NIL	3	2	I	0	3
9.	22BAB09	Operations Management	PC	NIL	3	3	0	0	3
10.	22BAB10	Financial Management	PC	NIL	3	3	0	0	3
11.	22BAB11	Marketing Management	PC	NIL	3	3	0	0	3
12.	22BAB12	Human Resource Management	PC	NIL	3	3	0	0	3
13.	22BAB13	Business Research Methods	PC	NIL	3	3	0	0	3
14.	22BAB14	International Business Management	PC	NIL	3	3	0	0	3
15.	22BAB15	Total Quality Management	PC	NIL	3	3	0	0	3
16.	22BAB16	Strategic Management	PC	NIL	3	3	0	0	3
17.	22BAB17	Business Ethics, Corporate Social Responsibility and Governance	PC	NIL	3	3	0	0	3

b)Prof	essional Elect	tive(PE)							
S. NO.	COURSE CODE	COURSE TITLE	CATEGORY	PRE REQUISITE	CONTACT PERIODS	L	Т	Р	С
1.	22BAX01	Brand Management	PE	NIL	3	3	0	0	3
2.	22BAX02	Retail Management	PE	NIL	3	3	0	0	3
3.	22BAX03	Services Marketing	PE	NIL	3	3	0	0	3
4.	22BAX04	Integrated Marketing	PE	NIL	3	3	0	0	3
5.	22BAX05	Marketing Analytics	PE	NIL	3	3	0	0	3
6.	22BAX31	Digital and Social Media	PE	NIL	3	3	0	0	3
7.	22BAX32	Consumer Behavior	PE	NIL	3	3	0	0	3
8.	22BAX06	Security Analysis and Portfolio	PE	NIL	3	3	0	0	3
9.	22BAX07	Merchant Banking and	PE	NIL	3	3	0	0	3
10.	22BAX08	International Trade Finance	PE	NIL	3	3	0	0	3
11.	22BAX09	Financial Modelling	PE	NIL	3	3	0	0	3
12.	22BAX10	Financial Derivatives	PE	NIL	3	3	0	0	3
13.	22BAX33	Behaviour Finance	PE	NIL	3	3	0	0	3
14.	22BAX34	Tech in Financial Services	PE	NIL	3	3	0	0	3
15.	22BAX11	Industrial Relations and Labour Legislations	PE	NIL	3	3	0	0	3
16.	22BAX12	Training and Development	PE	NIL	3	3	0	0	3
17.	22BAX13	Organizational Design, Change and Development	PE	NIL	3	3	0	0	3

18.	22BAX14	HR Metrics and Analytics	PE	NIL	3	3	0	0	3
19.	22BAX15	Strategic Human Resource Management	PE	NIL	3	3	0	0	3
20.	22BAX35	Compensation Management	PE	NIL	3	3	0	0	3
21.	22BAX36	Performance Management System	PE	NIL	3	3	0	0	3
22.	22BAX16	Deep learning and Artificial Intelligence	PE	NIL	3	3	0	0	3
23.	22BAX17	e-Business Management	PE	NIL	3	3	0	0	3
24.	22BAX18	Enterprise Resource Planning	PE	NIL	3	3	0	0	3
25.	22BAX19	Data Mining for Business Intelligence	PE	NIL	3	3	0	0	3
26.	22BAX20	Social Media Web Analytics	PE	NIL	3	3	0	0	3
27.	22BAX37	Business Analytics using Python	PE	NIL	3	3	0	0	3
28.	22BAX38	Artificial Intelligence and Machine Learning	PE	NIL	3	3	0	0	3
29.	22BAX21	Logistics and Supply Chain Management	PE	NIL	3	3	0	0	3
30.	22BAX22	Services Operations Management	PE	NIL	3	3	0	0	3
31.	22BAX23	Project Management	PE	NIL	3	3	0	0	3
32.	22BAX24	Supply Chain Analytics	PE	NIL	3	3	0	0	3
33.	22BAX25	Warehouse Management	PE	NIL	3	3	0	0	3
34.	22BAX39	Lean Manufacturing	PE	NIL	3	3	0	0	3
35.	22BAX40	Six Sigma	PE	NIL	3	3	0	0	3

36.	22BAX26	Business Plan	PE	NIL	3	3	0	0	3
37.	22BAX27	Social Entrepreneurs hip	PE	NIL	3	3	0	0	3
38.	22BAX28	Indian Models in Entrepreneurs hip	PE	NIL	3	3	0	0	3
39.	22BAX29	Entrepreneuria I Marketing	PE	NIL	3	3	0	0	3
40.	22BAX30	Soft Skills for Entrepreneurs	PE	NIL	3	3	0	0	3
41.	22BAX41	Design Thinking	PE	NIL	3	3	0	0	3
42.	22BAX42	Entrepreneurs hip and Innovation	PE	NIL	3	3	0	0	3

b) Employ	ability Enhand	cement Courses (I	EEC)							
S. NO.	COURSE CODE	COURSE TITLE	CAT	EGORY	PRE- REQUISITE	CONTACT PERIODS	L	7	Р	С
I	22BAP01	Business Communication		EEC	Nil	4	0	(	) 4	2
2	22BAP02	Indian ethos (Seminar)		EEC	Nil	4	0	(	) 4	2
3	22BAP03	Data Analysis and Business Modeling (Laboratory)		EEC	Nil	4	0	(	) 4	2
4	22BAP04	Community Engagement Project and Entrepreneur Interface Project		EEC	Nil	2	0	(	) 2	ı
5	22BAP05	Share Trading		EEC	Nil	2	0	(	) 2	I
6	22BAP06	Managerial Skill Development		EEC	Nil	4	0	C	4	2
7	22BAP09	Transactional Analysis		EEC	Nil	2	0	C	2	I
d) Field W	/ork									
8	22BAP07	Corporate Internsl	hip	FW	Nil	4	0	0	4	2
9	22BAP08	Project Work		FW	22BAP07	16	0	0	16	8
(e)Value A	Added Course	s								
10	22BAV01	Artificial Intelligence Managers	e For	VAC	Nil	2	0	0	2	I
11	22BAV02	Introduction to Go Apps	oogle	VAC	Nil	2	0	0	2	I
(e) Open	Elective Cour									
I	22BAZ01	Research Methodo	ology	OEC	Nil	3	3	0	0	3
2	22BAZ02	Entrepreneurship a Innovation	and	OEC	Nil	3	3	0	0	3

	Minor Degree Courses										
	I.Entrepreneurship Development										
S. NO.	COURSE CODE	COURSE TITLE	CATEGORY	PRE- REQUISITE	CONTACT PERIODS	L	Т	Р	С		
I	22BAM01	Entrepreneurship Development	OE	Nil	3	3	0	0	3		
2	2 22BAM02 Business Plan OE Nil 3 3 0 0 3										

3	22BAM03	Social Entrepreneurship	OE	Nil	3	3	0	0	3
4	22BAM04	Indian Models in Entrepreneurship	OE	Nil	3	3	0	0	3
5	22BAM05	Entrepreneurial Marketing	OE	Nil	3	3	0	0	3
6	22BAM06	Soft Skills for Entrepreneurs	OE	Nil	3	3	0	0	3
7	22BAM07	Entrepreneurial Finance	OE	Nil	3	3	0	0	3
8	22BAM08	Family Business Management	OE	Nil	3	3	0	0	3

	2. Financial Management											
S. NO.	COURSE CODE	COURSE TITLE	CATEGORY	PRE- REQUISITE	CONTACT PERIODS	L	Т	Р	С			
I	22BAM09	Financial Management	OE	Nil	3	3	0	0	3			
2	22BAM10	International Trade Finance	OE	Nil	3	3	0	0	3			
3	22BAM11	Financial Services, Products and Markets	OE	Nil	3	3	0	0	3			
4	22BAM12	Merchant Banking and Financial Services	OE	Nil	3	3	0	0	3			
5	22BAM13	Banking Laws and Operations	OE	Nil	3	3	0	0	3			
6	22BAM14	Digital Transformation	OE	Nil	3	3	0	0	3			
7	22BAM15	Investment Management	OE	Nil	3	3	0	0	3			
8	22BAM16	Financial Derivatives	OE	Nil	3	3	0	0	3			

	SUMMARY									
S.NO	SUBJECT AREA	C	R	CREDITS						
	-	I	TOTAL							
I	PC (Professional Core)	21	21	6	3	51				
2	PE (Professional Elective)	-	-	18	12	30				
3	EEC (Employability Enhancement Course)	4	4	2	ı	11				
4	FW(Field Work)	-	-	2	8	10				
	CREDITS TOTAL         25         25         28         24         102									



# 22BAB01 - STATISTICS FOR MANAGEMENT L T P C 2 I 0 3

#### **PREREQUISITE: NIL**

**Course Objective** 

- To enable the students to have an insight into basic statistical techniques
- To determine the outcomes and probabilities for experiments.
- To estimate the relationships among variables
  - To identify the population parameter and test statistic of given scenario.
  - To enable the students to draw conclusions from the analysis for better decision making.

	se Outcomes udent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply statistical techniques to real-world business problems, such as regression analysis, hypothesis testing	Ap	30%
CO2	Interpret statistical analysis to support and enhance business decision-making processes, enabling informed and strategic management decisions.	Ар	20%
CO3	Analyze the relationship between variables using linear and rank correlation.	An	20%
CO4	Assess proficiency in statistical concepts, including probability, distributions, and statistical inference.	E	20%
CO5	Express statistical results and communicate findings effectively to management	С	10%

#### (6+3)UNIT I - INTRODUCTION TO STATISTICS Statistics - Definition, Types. Types of variables -Organizing data - Descriptive Measures: Mean, Median, Mode, Standard Deviation, Mean Deviation. (6+3)UNIT II -PROBABILITY Basic Definitions and Rules for Probability - Conditional Probability - Independence of Events - Baye's Theorem. Probability distributions: Binomial, Poisson and Normal distributions. (6+3) UNIT III -CORRELATION AND REGRESSION ANALYSIS Linear Correlation, Measures of Correlation, Rank Correlation - Simple Linear Regression - Coefficient of Correlation. UNIT IV -TESTING OF HYPOTHESIS (6+3)Hypothesis testing, One Sample and Two Samples test for means of large samples(Z - Test) - One Sample and Two Sample test for means of small samples (t - Test)and ANOVA One and two way. UNIT V - NON PARAMETRIC TEST (6+3)Chi-Square Test - Goodness of fit and Independence of Attributes, Rank sum test- Mann-Whitney U test and Kruskal-Wallis Test. One sample run test. **TOTAL (L:30, T:15) = 45 PERIODS**

#### **REFERENCES:**

- I. Richard I. Levin, David S. Rubin, MasoodH.Siddiqui, Sanjay Rastogi, "Statistics for Management", Pearson Education, 8th Edition, 2017.
- 2. Prem. S. Mann, "Introductory Statistics", Wiley Publications, 10th Edition, 2020.
- 3. T N Srivastava and ShailajaRego, "Statistics for Management", Tata McGraw Hill, 3rd Edition 2017.
- 4. Ken Black, "Applied Business Statistics", 7th Edition, Wiley India Edition, 2012.
- 5. David R. Anderson, Dennis J. Sweeney, Thomas A.Williams, Jeffrey D.Camm, James J.Cochran, "Statistics for business and economics", 13th Edition, Thomson (South Western) Asia, Singapore, 2016.
- 6. N. D. Vohra, "Business Statistics", Tata McGraw Hill, 2017.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)									
COs/ POs	POI	PO 2	PO 3	PO4	PO5				
COI	3			3					
CO 2		2	2		2				
CO 3		2							
CO 4	3	3	3	2					
CO 5			2		3				
CO(W.A)	3	2.3	2.3	2.5	2.5				

M

22BAB02 - MANAGEMENT CONCEPTS AND ORGANIZATIONAL BEHAVIOR									
	L T P C								
	3	0	0	3					

#### PRE REQUISITE: Nil

#### **Course Objective**

- To provide insights on the fundamental concepts and theories of management.
- To understand the complexity and wide variety of issues managers face in today's business firms.
- To acquaint the students with the fundamentals of managing business and to understand individual behavior.
- To give inputs on how individual's behavior is influenced by group.
- To understand the emerging aspects of organizational behavior.

Course Outo		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply management concepts in organizational settings.	Ар	20%
CO2	Apply theoretical knowledge to analyze and Solve real-world management problems.	Ар	20%
CO3	Analyze organizational behavior dynamics and leadership styles, and examine their impact on organizational effectiveness.	An	40%
CO4	Develop skills in decision-making, planning, andcontrolling organizational activities.	С	20%
CO5	Appreciate the importance of cultural diversityand ethical considerations in managingorganizational behavior.	E	Internal Assessment

#### **UNIT I-INTRODCUTION TO MANAGEMENT**

(9)

Evolution of management Thought-Classical, Behavioral and Management Science Approaches. Management- meaning, levels, Management as an Art or Science, Managerial functions and Roles, - Contribution of F.W.Taylor, Henri Fayol.

#### **UNIT II -MANAGEMENT FUNCTIONS**

(9)

Planning - Steps in Planning Process - Scope and Limitations - Forecasting and types of Planning - Management by Objectives (MBO) - Policies and Strategies - Decision Making - Types and Processes. Formal and Informal Organization - Organization Structure and Design - Authority and Responsibility - Decentralization. Control - Process and types.

#### **UNIT III -INDIVIDUAL BEHAVIOUR**

(9)

Meaning of Organizational behavior - Contributing disciplines - Importance of organizational behavior, Perception - Factors influencing perception , Learning-Types of learners -The learning process - Personality-Types- Factors influencing Personality - Motivation- theories - Maslow's Hierarchy - Herzberg Theory - Attitudes - Formation and Components.

#### UNIT IV -GROUP BEHAVIOUR, LEADERSHIP AND DYNAMICS OF OB

(4)

Groups in organizations - Stages of Group Development, Group Cohesiveness, Types of teams, Group Dynamics - Leadership - Styles - Approaches - Power and Politics - Organizational Climate and Culture, Conflict - Sources - Stages of conflict.

#### **UNIT V-EMERGING ASPECTS OF ORGANIZATIONAL BEHAVIOUR**

(9)

Comparative Management Styles and approaches - Japanese Management Practices - Organizational Creativity and Innovation - Organizational behavior across cultures - Managing International Workforce, Productivity and cultural contingencies, Cross cultural communication, Management of Diversity.

TOTAL(L:45) = 45 PERIODS

- 1. Harold Koontz and Heinz Weihrich, "Essentials of Management: An International, Innovation, And Leadership Perspective", 11th Edition, Tata McGraw-Hill Education, 2020.
- 2. Stephen P. Robbins, Timothy A. Judge, NeharikaVohra, "Organizational Behaviour", 18 th Edition, Pearson, 2018.

- 1. Andrew J. Dubrin, "Essentials of Management", Thomson Southwestern, 10th Edition, 2016.
- 2. Samuel C. Certo and S.TrevisCerto, "Modern Management: Concepts and Skills", Pearson Education, 15th Edition, 2018.
- 3. P.Stephen Robbins, "Organizational Behaviour", New Delhi: Prentice Hall India, 2016.
- 4. Charles W.L Hill and Steven L McShane, "Principles of Management", McGraw Hill Education, Special Indian Edition, 2017.
- 5. Uma Sekaran, "Organizational Behaviour", New Delhi: Tata McGraw Hill, 2016.
- 6. Samuel C. Certo, S. TrevisCerto, "Modern Management: Concepts and Skills" from Pearson Education.

M	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
COs/ POs	POI	PO 2	PO 3	PO4	PO5			
соі	3				2			
CO 2		3						
CO 3		3	3					
CO 4					3			
CO 5				3				
CO(W.A)	3	3	3	3	2.5			



# 22BAB03-ECONOMICANALYSISFORBUSINESS L T P C 3 0 0 3

#### **PREREQUISITE: NIL**

## Course Objective

- TomanageanOrganizationtodescribeprinciplesofmacroeconomicstohavetheun derstandingof economic environmentofBusiness.
- Tounderstandthe Market demandand supply analysis and the ways in which changes in the sedeterminants affect equilibrium price and output.
- Todeterminethechangesinpriceoftheproduct, the effect of a price control in different marketstructure.
- To understand the principles of macroeconomics and gain insights into the economic environment of business.
- To gain a solid understanding of economic indicators.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply basic economic concepts, principles, and various forms of ownership and profit maximization.	AP	20%
CO2	Apply their understanding of unemployment, inflation, and their tradeoff.	AP	20%
CO3	Analyze market equilibrium, demand and supply elasticity, and the relationship between cost and production functions.	AN	20%
CO4	Evaluate economic inefficiencies in monopoly and other market structures.	E	20%
CO5	Evaluate macroeconomic variables and the circular flow of income.	E	20%

#### **UNITI:INTRODUCTION**

(9)

Basic concepts and principles definition and scope of economic, managerial economics- three fundamentaleconomic problems. Theory of firms: Introduction, forms of ownership-profit maximization theory.

#### UNITII:DEMANDANDSUPPLY

(9)

Demand and Supply - Determinants - Market equilibrium - elasticity of demand and supply. Production - Short run and long-run Production Function - Returns to scale - economies Vs diseconomies of scale - Analysis of cost- Short-run and long-run cost function - Relation between Production and cost function.

#### UNITIII:MARKETSTRUCTURE

(9)

Market Structure; Perfect Competition, Monopoly, Economic Inefficiency of Monopoly, Monopolistic Competition,Oligopoly.

#### UNITIV:PERFORMANCEOFANECONOMY-MACROECONOMICS

(9)

Macro-economic concepts -macro variables, circular flow of income - National income determination Fiscaland monetary policies.

#### UNITY:ECONOMICINDICATORS

(9)

Price Indices, Inflation, Deflation, Business Cycle and Stabilization Policies - Unemployment and its impact Inflation and the impact - reasons for inflation -Inflation Vs Unemployment tradeoff.

TOTAL(L:45) = 45 PERIODS

- 1. McGuigan, Moyer and Harris, "Managerial Economics; Applications, Strategy and Tactics", Thomson SouthWestern, 10 thEdition., 2019.
- 2. James R. McGuigan, R. Charles Moyer, Frederick H.deB. Harris, "Managerial Economics: Applications, Strategies and Tactics", Cengage Learning 14th Edition 2021.

- 1. Paul A. Samuelson, William D. Nordhaus, SudipChaudhuri and AnindyaSen, "Economics", 19th Edition, TataMcGraw Hill, New Delhi, 2021.
- 2. William Boyes and Michael Melvin, "Textbook of Economics", Biztantra, 7th Edition 2018.
- 3. N. Gregory Mankiw, "Principles of Economics", 8 th Edition, Thomson learning, New Delhi, 2017.
- 4. Richard LipseyandAlec Chrystal, "Economics", 13th Edition, Oxford, University Press, New Delhi, 2015.
- 5. Karl E. Case and Ray C. Fair, "Principles of Economics", 12th Edition, Pearson, Education Asia, New Delhi, 2017.
- 6. Panneerselvam. R, "Engineering Economics", 2 nd Edition, PHI Learning, 2019.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
<b>CO</b> -			POs		
COs	POI	PO 2	PO 3	PO4	PO5
COI	3				2
CO2	2	2		3	
CO3			2		
CO4				2	
CO5				3	
CO(W.A)	2.5	2	2	2.7	2

22BAB04 - INFORMATION MANAGEMENT					
	Г	Т	P	C	
	3	0	0	3	

**Course Objective** 

- To provide a comprehensive understanding of the fundamental concepts and evolution of Information Systems (IS).
- To familiarize students with system analysis and design methodologies and tools.
- To explore the application of Management Information Systems (MIS) in various functional areas.
- To understand the importance of system security, control mechanisms, and ethical issues in Information Technology (IT).
- To introduce new IT initiatives and advancements, including DBMS, data warehousing, AI, IoT, and block chain technology.

	e <b>Outcomes</b> Ident will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply system analysis and design concepts, including various development methodologies and prototyping.	Ар	30%
CO2	Apply and implement system security measures, testing procedures, and error detection controls.	Ар	20%
CO3	Analyze the role of MIS in financial, marketing, personnel, production, and materials management.	An	20%
CO4	Analyse the impact and applications of advanced technologies such as ERP, AI, IoT, and blockchain in business.	An	20%
CO5	Evaluate the use of Decision Support Systems (DSS), Executive Information Systems (EIS), Knowledge Management Systems (KMS), and Geographic Information Systems (GIS).		10%

#### UNIT I -INTRODUCTION TO INFORMATION SYSTEM

(9)

Data, Information, Need for Information Systems, evolution of IS, Components of information system, Types of Information Systems based on functions and hierarchy, Basics of Management Information system, System Analyst-Role, Functions.

#### UNIT II -SYSTEM ANALYSIS ANDDESIGN

(9)

System analysis and design Concepts, Types of Systems, System development methodologies, Prototyping, Data Flow Diagram, Entity Relationship, Object Oriented Analysis and Design (OOAD).

#### UNIT III - MANAGEMENT INFORMATION SYSTEM IN FUNCTIONAL AREAS

(3

Financial, Marketing, Personnel, Production, Materials Information System, DSS, EIS, KMS, GIS-International Information System.

#### UNIT IV - SECURITY, CONTROL AND REPORTING

(-

System Security, Testing, Error Detection and Controls, IS Vulnerability, Computer Crimes and Cyber security, Intranets, Extranets, Wireless Networks, Ethics in IT.

#### **UNIT V - NEW IT INITIATIVES**

(9)

DBMS overview, Data warehousing and Data Mining, various IT applications in business: ERP, Advancement in AI, loT, and Block chain Technology.

TOTAL (L:45): 45 PERIODS

- I. Kenneth C. Laudon and Jane P Laudon, "Management Information Systems Managing the Digital Firm", 17th Edition, Pearson, April 2022.
- 2. Ramesh Behl, James A. O'Brien, "Management Information Systems", 11th Edition, Tata McGraw Hill 2019.

- I. Kenneth C. Laudon and Jane Price Laudon, "Management Information Systems" Managing the digital firm, PHI Learning / Pearson Education, PHI, Asia, 17th Edition, April 2022.
- 2. Panneerselvam. R, "Database Management Systems", 3rd Edition, PHI Learning, 2018.
- 3. Bidgoli, Chattopadhyay, MIS "Management Information Systems", Cengage learning, 2016.
- 4. O'Brien, "Management Information System" Tata McGraw Hill ,10th Edition (2011).NirmalyaBagchi, BagchiNirmalya, "Management Information Systems",Vikas Publishing House Pvt Limited 2010.
- 5. Robert Schultheis and Mary Summer, "Management Information Systems" -The Managers View, Tata McGraw Hill. 2008.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
60-			POs		
COs	POI	PO 2	PO 3	PO4	PO5
COI	3			2	I
CO2		2			
CO3			3		
CO4		2			
CO5				2	
CO(W.A)	3	2	3	2	I



22BAB05 - ACCOUNTING FOR DECISION MAKING				
	L	Т	Р	С
	2	ı	0	3

**Course Objective** 

#### To familiarize the fundamental principles of accounting.

- To facilitate to read and understand financial statements.
- To enhance the knowledge in cost Accounting.
  - To develop the knowledge in marginal costing
  - To enrich the knowledge in budgeting.

	Course Outcomes The Student will be able to		Weightage of COs in End Semester Examination
COI	Apply Knowledge of fundamentals principles of financial, cost and management accounting	Ар	20%
CO2	Prepare, analyse and interpret financial statements	An	20%
CO3	Assess the financial soundness of the company using financial, cost and management accounting tools.	E	30%
CO4	Take decisions using financial, cost and management accounting tools.	С	30%
CO5	Engage in independent study as a member of a team and asses the financial soundness of the company with the help of an assignment, case study or a mini project.	An	Internal Assessment

#### **UNIT I - FINANCIAL ACCOUNTING**

(6+3)

Introduction to Financial, Cost and Management Accounting - Generally Accepted Accounting Principles-Preparation of Final Accounts: Trading, Profit and Loss Account and Balance Sheet.

#### **UNIT II -FINANCIAL STATEMENT ANALYSIS**

(6+3)

Techniques of financial statement analysis - Comparative statement - Common size - Ratio Analysis- Liquidity Ratio, Solvency Ratio, Activity Ratio and Profitability Ratio - cash flow statement as per Accounting Standard 3.

#### **UNIT III-COST ACCOUNTING**

(6+3)

Cost Accounting - Objectives - Elements of Cost - Preparation of Cost Sheet - Job order costing - Process costing - Activity Based Costing, Target Costing, EOQ.

#### **UNIT IV - COST ACCOUNTING**

(6+3)

Marginal Costing and profit planning - Cost, Volume, Profit Analysis - Break Even Analysis - Make or Buy decisions.

#### **UNIT V-BUDGET AND BUDGETARY CONTROL**

(6+3)

Budget and Budgetary Control, Cash Budget, Functional Budget, Flexible Budget, Zero based budget.

**TOTAL (L:30 , T:15) = 45 PERIODS** 

- I. I.Maheswari S.N., CA Sharad K. Maheswari, Suneel K. Maheswari, "A Textbook of Accounting for Management", 5th Edition, Vikas Publishing, New Delhi, 2022.
- 2. 2.M.Y. Khan & P.K. Jain, "Management Accounting", Tata McGraw Hill, 8th Edition ,2018.
- 3. 3.Godwin, Alderman, Sanyal (2016), "Financial ACCT Financial Accounting" (2016), Cengage Learning.

#### **REFERENCES:**

- I. Jan Williams, Susan Haka, Mark S bettner, Joseph V Carcello, "Financial and Managerial Accounting" The basis for business Decisions, 18th Edition, Tata McGraw Hill Publishers, 2017.
- 2. Shashi K. Gupta, Sharma R.K., "Management Accounting Principles Practice", 13th Edition, Kalyani Publishers, New Delhi, 2017.
- 3. R. Narayanaswamy, "Financial Accounting A Managerial Perspective", New Delhi: Prentice Hall India, 2016.
- 4. N. Ramachandran Ram Kumar Kakani, "Financial Accounting for Management", New Delhi: Tata McGraw Hill, 2015.
- 5. Sawyers, Jackson, Jenkins, Arora Jenkins, Arora (2016), "Managerial ACCT Managerial Accounting", Cengage Learning.
- 6. Jain S.P., Narang K.L. Simi Agrawal, "Financial Accounting", 1st Edition, Kalyani Publishers, New Delhi 2016.
- 7. AsishK. Bhattacharyya, "Principles and Practice of Cost Accounting", 10th Printing (3rd Edition), PHI Publication, New Delhi 2012.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
60			POs		
COs	I	2	3	4	5
I	3				
2			2		
3					2
4		3			
5				I	I
CO (W.A)	3	3	2	I	1.5

Mar and Market and Mar

22BAB06 - LEGAL ASPECTS OF BUSINESS					
	L	Т	Р	С	
	3	0	0	3	

**Course Objective** 

#### To provide an understanding of the foundational aspects of contract law, including the definition, essentials of a valid contract, performance obligations, breaches, and remedies.

# • To examine the legal framework governing sales transactions and consumer rights, focusing on the essentials of a sales contract, transfer of title, risk, guarantees, warranties, and consumer protection.

# • To understand the nature, requirements, and legal implications of negotiable instruments, including their transfer, types, liability of parties, and discharge processes.

- To learn the legal aspects like welfare measures, wages provided, bonus offered and conflicts solutions in the industry.
- To study the legal process for forming a company, including the preparation of the Memorandum and Articles of Association.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply legal knowledge to real-world business scenarios.	Ар	30%
CO2	Apply the provisions of industrial laws, Company law, cyber law to hypothetical workplace situations.	Ар	20%
CO3	Identify legal risks in business transactions and develop strategies to mitigate them.	An	20%
CO4	Assess the compliance requirements under various legal statutes in different business scenarios.	An	20%
CO5	Demonstrate a thorough understanding of the legal principles governing business operations.	E	10%

#### UNIT I - THE INDIAN CONTRACT ACT 1872 (9) Definition of contract, Essentials of a valid contract, Performance of contracts, breach of contract and its remedies. UNIT II - THE SALE OF GOODS ACT 1930 & THE CONSUMER PROTECTION ACT (9) 1986 Definition and essentials of a contract of sale, Transfer of title and risk of loss, Guarantees and Warranties in sales contract, conditional sales and rights of an unpaid seller, Overview of Consumer protection Act. UNIT III - NEGOTIABLE INSTRUMENTS ACT 1881 (9) Nature and requisites of negotiable instruments. Transfer of negotiable instruments and liability of parties, Types of negotiable instruments, discharge of negotiable instruments. UNIT IV - INDUSTRIAL LAW AND GOODS AND SERVICES TAX (amendment on (9) 01.01.2022) An Overview of Factories Act - Payment of Wages Act - Payment of Bonus Act - Industrial Disputes Act.- Goods and Services tax. UNIT V - COMPANY LAW AND CYBER LAW (9)

Nature and types of companies, Formation, Memorandum and Articles of Association, Power, duties and liabilities

of Directors, winding up of companies, Introduction to IT Act-Cyber Law-Cyber Crime.

TOTAL (L:45) = 45 PERIODS

- I.Kapoor, N.D, "Elements of Mercantile Law", 30th Edition, Sultan Chand & Sons, NewDelhi, 2015.
- 2.Business: Concepts and Applications", IstEdition, Vikas Publishing House, Reprinted 2018.

- I.N.D.Kapoor, Dr. Rajni Abbi, Bharat Bhusha, Rajiv Kapoor, "Business Law, Sultan Chand & Sons (P) Ltd, 2019.
  - 2. K.R. Bulchandani, "Business Law For Management", Himalaya Publishing House, India, 2017.
  - 3. V.S.Datey, "GST Ready Reckoner", Taxmann Publishing, July 2017.
  - 4. P. P. S. Gogna, "Mercantile Law", S. Chand & Co. Ltd., India, 11 th Edition, 2015.
- Maheshwari, S.N. and S.K. Maheshwari; "A Manual of Business Law", 6th Edition, Himalaya Publishing House,2015.
  - 6. PathakAkhileshwar, "Legal Aspects of Business", 6th Edition, McGraw Hill Education India.
  - 7. https://books.google.co.in/books/about/Legal\_Aspects\_of\_Business.html?id=JxJ\_AgAAQBAJ&redir\_esc=y

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
<b>60</b> -			POs			
COs	POI	PO 2	PO 3	PO4	PO5	
COI	3	I	2	2	2	
CO2				2		
CO3			2			
CO4	2					
CO5		I				
CO(W.A)	2.5	I	2	2	2	

#### 22BAB07-ENTREPRENEURSHIPDEVELOPMENT C L Т 0 3 0 3

#### PREREQUISITE: NIL

#### **Course Objective**

- To equip students with an understanding of the skills and characteristics of successful entrepreneurs.
- To enable students to comprehend the entrepreneurial environment.
- To familiarize students with the process of preparing a feasible business plan.
  - To impart knowledge on resource mobilization and launching a new business.
- To educate students on the principles and practices of monitoring and evaluating small businesses.

	e <b>Outcomes</b> dent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply entrepreneurial principles to identify opportunities and develop viable business ideas.	AP	20%
CO2	Apply concepts of finance, human resources, incubation, venture capital, and start-ups to new ventures.	AP	20%
CO3	Apply effective management practices to achieve sustainable growth in a small business.	AP	20%
	Evaluate the entrepreneurial environment, including market conditions, government policies, and support systems, to assess their impact on business ventures.		20%
	Create comprehensive business plans and innovative solutions to address challenges in launching and managing small enterprises.		20%

#### Entrepreneurship - Types of entrepreneur - Entrepreneurship as a Career - Characteristics of Entrepreneur -Key Qualities of Good Entrepreneur - IntrapreneurVs Entrepreneur. UNITII-ENTREPRENEURIALENVIRONMENT (9) Business Environment - Entrepreneurship Development Training and Other Support Organizational Services Central and State Government Industrial Policies and Regulations. UNIT III-BUSINESSPLANPREPARATION (9) Definition - Purposes of Business Plan - Benefits - Elements of Business plan - Developing an Effective Business Plan - Prefeasibility Study - Project Profile Preparation. UNITIV- LAUNCHINGOFSMALLBUSINESS Finance and Human Resource Mobilization - Operations Planning - Market and Channel Selection - Product

UNITI-ENTREPRENEURIAL COMPETENCE

Launching - Incubation, Venture Capital, Start-ups.

UNITY-MANAGEMENTOFSMALLBUSINESS

(9) Monitoring and Evaluation of Business - Business Sickness - Prevention and Rehabilitation of Business Units Effective Management of Small Business.

TOTAL(L:45) = 45 PERIODS

(9)

- 1. S.S.Khanka, "Entrepreneurial Development", S. Chand and Company Limited, New Delhi, 2019.
- 2. Robert D.Hisrich, Michael P. Peters, Dean A. Shepherd, "Entrepreneurship", Tata McGraw Hill; 11th Edition, 2020.

#### **REFERENCES:**

- 1.Rajeev Roy," Entrepreneurship", Oxford University Press, 2rd Edition, 2018.
- 2. Donald F Kuratko, T.V Rao. "Entrepreneurship: A South Asian perspective" Cengage Learning, 2016.
- 3. Dr. Vasant Desai, "Small Scale Industries and Entrepreneurship", HPH, 2019.
- 4. Arya Kumar. Entrepreneurship, Pearson, 2017.
- 5. CharantimathPoornima M, "Entrepreneurship Development and Small Business Enterprises", Pearson Education; 3 rd Edition (2018).
- 6.RashmiBansal, "Stay Hungry Stay Foolish", IIM Ahmadabad, 2018.

Mapping o	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)				
60-			POs		
COs	POI	PO 2	PO 3	PO4	PO5
COI	3		3		
CO2				3	
CO3		3			3
CO4	2		2	3	2
CO5	3		3		3
CO(W.A)	2.7	3	2.7	3	2.7

Mu

22BAP01 - BUSINESS COMMUNICATION(LABORATORY)					
	L	Т	Р	С	
	0	0	4	2	

### Course Objective

- To introduce the principles of effective communication and the importance of target group profiling.
- To familiarize students with different types of business letters and their specific purposes.
- To learn how to effectively use audiovisual media to enhance business presentations.
- To develop proficiency in conducting and participating in web/video conferencing and tele-meetings.
- To learn the process of report planning and develop skills in creating comprehensive and well-structured reports.

	Outcomes ent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Demonstrate effective reading, listening, and feedback skills in a business context.	Ар	20%
CO2	Practice interview techniques through mock interviews and role-play.	Ар	20%
CO3	Develop a report, ensuring logical sequencing and proper ordering of points.	An	20%
CO4	Express the views with effectiveness in group communication methods like meetings and group discussions.	An	20%
CO5	Construct well-crafted business documents that convey messages clearly and professionally.	E	20%

### UNIT I-INTRODUCTION AND TYPES OF BUSINESS COMMUNICATION (12)

Introduction to Business Communication: Principles of effective communication, Target group profile, Barriers of Communication, Reading Skills, Listening, and Feedback. - Principles of Nonverbal Communication: Professional dressing and body language. Role Playing, Debates and Quiz. Types of managerial speeches - Presentations and Extempore - speech of introduction, speech of thanks, occasional speech, theme speech. - Group communication: Meetings, group discussions.

#### UNIT II-BUSINESS COMMUNICATION WRITING MODELS AND TOOLS (

(12)

Business letters, Routine letters, Bad news and persuasion letters, sales letters, collection letters, Maintaining a Diary, Resume/CV, job application letters, proposals. Internal communication through - notices, circulars, memos, agenda and minutes, reports. Case Studies.

#### UNIT III- BUSINESS COMMUNICATION WRITING MODELS AND TOOLS

(12)

Principles of Effective Presentations, Principles governing the use of audio visual media.

#### **UNIT IV- INTERVIEW SKILLS**

(12)

Mastering the art of giving interviews in - selection or placement interviews, discipline interviews, appraisal interviews, exit eb /video conferencing, tele-meeting.

#### **UNIT V-REPORT WRITING**

(12)

Objectives of report, types of report, Report Planning, Types of Reports, Developing an outline, Nature of Headings, Ordering of Points, Logical Sequencing, Graphs, Charts, Executive Summary, List of Illustration, Report Writing.

TOTAL (L:60): 60 PERIODS

- 1. Rajendra Pal, J.S. Korlahalli, "Essentials of Business Communication" Sultan Chand & Sons, 13th Edition, 2011.
- 2. Meenakshi Raman, Prakash Singh, "Business Communication" Oxford, 2nd Edition, 2015.
- 3. Raymond V. Lesikar, Flatley, "Basic Business Communication Skills for Empowering the Internet Generation", M.E., TMGH, New Delhi, 10th Edition, 2004.

#### **REFERENCES:**

- 1. Ludlow R, Panton, "The Essence of Effective Communications", Prentice Hall of India Pvt. Ltd. 2, 1995.
- 2. C. S. Rayadu, "Communication" HPH, 2015.
- 3. R. C. Sharma, Krishna Mohan, "Business Correspondence & Report Writing", Tata McGraw Hill, 5th Edition, 2017.
- 4. Malcolm Goodale, "Developing Communication Skills" 2nd Edition Professional Presentations, Cambridge University Press.
- 5. "Supplementary Reading Material Business Communication" Harvard Business Essentials Series, HBS Press.
- 6. Adair, J, "Effective Communication", Pan Macmillan Excellence in Business Communication by Thill, J. V. &Bovee, G. L, McGraw Hill, New York. "Business Communications: From Process to Product" Bowman, J.P. &Branchaw, P.P., Dryden Press, Chicago.

#### **WEBSITES:**

- 1. www.businesscommunicationskills.com
- 2. www.kcitraining.com
- 3. www.mindtools.com
- 4. www.businesscommunication.org

<b>M</b> appingof <b>C</b> ou	MappingofCourseOutcomes(COs)withProgrammeOutcomes(POs)						
COs/POs	POI	PO2	PO3	PO4	PO5		
COI	3						
CO2		2	2				
CO3	3	2		3			
CO4				3			
CO5					2		
CO(W.A)	3	2	2	3	2		

22BAP02 - INDIAN ETHOS (SEMINAR)				
	L	Т	Р	С
	0	0	4	2
PREPARENTE: NII				

#### **Course Objective**

- To enable the learners in understanding of the basic concepts of Indian Ethos and familiarize about ethical behavior and value systems at work.
- To enable the learners to handle issues related to ethics.
- To understand the value systems and culture professionally.
- To enable the learners for managing the business ethically.
- To inculcate the learners to be socially effective and to undertake business responsibilities.

	Course Outcomes The Student will be able to			
COI	Identify Indian cultural, moral, and philosophical values and learn how to apply them to their personal and professional lives.	AP		
CO2	Analyze the ethical practices, including honesty, fairness, respect for diversity, and corporate social responsibility.	AP		
CO3	Determine a holistic approach, considering the well-being of all stakeholders in their decisions.	AN		
CO4	Measure and manage one's own emotions and those of others, enhancing leadership effectiveness.	E		
CO5	Develop skills to make morally and ethically sound decisions.	E		

NOTE: The following is the list of topics suggested for preparation and presentation by students twice during the semester.

- 1) Indian Ethos and Personality Development.
- 2) Work ethos and ethics for Professional Managers.
- 3) Indian Values, Value Systems and Wisdom for modern managers.
- 4) Ethos in leadership development.
- 5) Indian system of learning Gurukul system of learning, Law of humility, Law of growth, Law of responsibility.

TOTAL (P:60) = 60 PERIODS

COs/POs	POI	PO2	PO3	PO4	PO5
COI	3				
CO2		1	2		
CO3	3	1		3	
CO4				3	
CO5					2
CO(W.A)	3	I	2	3	2

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# 22BAB08-QUANTITATIVETECHNIQUESFORDECISIONMAKING L T P C 2 I 0 3

#### PREREQUISITE:NIL

#### **CourseObjectives**

- To understand, develop and solve mathematical model of linear programming problems.
- Tocomprehendandsolvemathematical model of transportation and assignment problems.
- To provide knowledge on Game Theory and Decision theory in real time applications.
- To understand basic concepts, strategies andreplacement model techniques to analyze the problems.
- To provide necessary mathematical supportand confidence to tackle real time problems.

Course Outco		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply forecasting methods to predict future business trends and inform decision-making processes.	Ар	20
CO2	Interpret and communicate quantitative findings effectively to stakeholders	Ap	30
CO3	Analyze production management techniques to optimize production schedules and operations	An	30
CO4	Assess risks and uncertainties in business decisions using quantitative methods, enhancing their risk management skills.	E	10
CO5	Solve linear programming problems using graphical and simplex methods, gaining proficiency in identifying optimal solutions for business optimization.	C	10

#### **UNITI-LINEARPROGRAMMINGPROBLEMS**

(6+3)

Introduction to applications of operations Research in functional areas of management Linear Programming-Formulation, Solution by Graphical and Simplex Methods.

#### UNITII-TRANSPORTATIONANDASSIGNMENTPROBLEMS

(6+3)

Transportation Models (Minimizing and Maximizing Cases) - Balanced and unbalanced cases - Initial basic feasible solution by N-W Corner Rule, Least cost and Vogel's approximation method. Check for Optimality. Solution by MODI/ Stepping stone method. Assignment Models (Minimizing and Maximizing problems) - Balanced and unbalanced problems. Solution by Hungarian method. Travelling Salesman problems.

#### **UNITIII-DECISIONANDGAMETHEORIES**

(6+3)

Decision making under risk, Expected Monetary value approach, Decision trees - Decision making under uncertainty. Game Theory- Two person zero sum games- Saddle point, Dominance Rule, graphical Method for  $2 \times 10^{-5}$  n or m  $\times 2$  Games.

#### UNITIV-INVENTORYANDREPLACEMENTMODELS

(6+3)

Inventory Models - EOQ and EBQ Models (With and without shortages), Quantity Discount Models(one price break and two price breaks only) Replacement models - Individuals replacement models (With and without time value of money) - Group Replacement Models.

#### **UNITY-QUEUINGTHEORYANDSIMULATION**

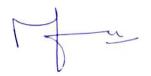
(6+3)

Queuing Theory - single and Multi-channel models - infinite number of customers and infinite calling source. Monte-Carlo simulation- use of random Numbers.

TOTAL(L:30+T:15):45PERIODS

- 1. Vohra N.D., "Quantitative Techniques in Management", 5th Edition, McGraw Hill Education, New Delhi, 2017.
- 2. G. Srinivasan, "Operations Research Principles and Applications", 2nd Edition, PHI, 2011.
- 3. Paneer Selvam R., "Operations Research", 2nd Edition, PHI Learning, New Delhi, 2014.
- 4. Hamdy A Taha, "Introduction to Operations Research", Prentice Hall India, 10th Edition, Third Indian Reprint 2019.
- 5. Gupta M.P., "Quantitative Techniques for Decision Making", 4th Edition, PHI Learning, New Delhi, 2013.
- 6. Sharma J.K., "Operations Research Theory and Application", 6th Edition, Laxmi Publications, New Delhi, 2017.

MappingofCourseOutcomes(COs)withProgrammeOutcomes(POs)							
COs/POs	POI	PO2	PO3	PO4	PO5		
COI	3						
CO2		2	3	2	2		
CO3		3		3	3		
CO4		3	2	2			
CO5	3				2		
CO(W.A)	3	2.7	2.5	2.3	2.3		



22BAB09-OPERATIONSMANAGEMENT							
			L T P C				
			3	0	0	3	
PREREQUISITE: NIL	-						
	•	To Equip students with a thorough understanding of operations management, its historical evolution, and				•	

#### **Course Objective**

- services and goods, along with methods to improve productivity.
- To Provide insights into the necessity and methodologies of demand forecasting and capacity planning, along with an understanding of MRP, MRP II, and ERP systems.
- To Enable students to make strategic decisions regarding facility location and layout, and understand the process of product design and development.
- To Impart knowledge on the strategic management of materials, including purchasing, inventory control, and stores management.
- To Develop students' skills in managing projects effectively and optimizing work systems through method and motion study, and work measurement.

	through method and motion study, and work	measur ement	•
	Course Outcomes The Student will be able to		Weightage of COs in End Semester Examination
COI	Apply core principles of operations management to improve organizational efficiency.	Ар	30%
CO2	Apply foundational knowledge of operations management concepts, including forecasting, capacity planning, facility design, materials management, and project management.		30%
CO3	Analyze the various techniques to forecast demand, plan capacity, design facilities, and manage materials and projects effectively.	An	20%
CO4	Assess operational challenges and trends, and develop innovative solutions to improve productivity, efficiency, and overall organizational performance.		10%
CO5	Evaluate the operations management techniques and methods in real-world scenarios.	E	10%

### UNIT I- OPERATIONS MANAGEMENT Operations Management - Nature, Importance, historical development, functions, challenges, recent trends; differences between services and goods, Productivity - Methods to improve productivity. UNIT II-FORECASTING AND CAPACITY PLANNING (9) Demand forecasting - Need, Types, Objectives and Steps. Capacity Planning - Types. Overview of MRP, MRP II and ERP. UNIT III-FACILITY DESIGN AND DESIGN OF PRODUCT Facility Location - Factors affecting facility location, Steps in Selection, Location Models. Facility Layout-Principles, Types. Product Design and Development - Process; Elements, New product development phases and Techniques. UNIT IV- MATERIALS MANAGEMENT (9) Materials Management - Objectives, Planning. Purchasing - Objectives, Functions, Policies, Vendor rating and Value Analysis. Stores Management - Nature, Layout, Classification. Inventory -Objectives, Costs and control techniques. Overview of IIT. UNIT V- PROJECT MANAGEMENT AND WORK SYSTEM (9) Project Management - Nature, Constraints in Projects, Project Life Cycle. Work Study - Objectives, Procedure. Method Study and Motion study. Work Measurement. TOTAL (L:45) = 45 PERIODS

- 1. William J Stevenson, "Operations Management", 12th Edition, McGraw Hill, New Delhi, 2018.
- 2. Jay Heizer, Barry Render, Chuck Munson, Amit Sachan, "Operations Management", 12th Edition, Pearson Education 2017.
- 3. Mahadevan B, "Operations Management Theory and practice", Pearson Education, 3rd Edition, 2015.

- 1. S N Chary, "Production and Operations Management", 6 th Edition, McGraw-Hill Education, 2019.
- 2. Russel and Taylor, "Operations Management", Wiley, 8th Edition, 2015.
- 3. Norman Gaither & Gregory Frazier, "Operations Management", Cengage Learning, 9 th Edition, 2015.
- 4. Panneerselvam R, "Production and Operations Management", 3rd Edition, PHI, New Delhi, 2013.
- 5. KanishkaBedi, "Production and Operations Management", Oxford University, 3rd Edition, 2013.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
COs	POs				
	POI	PO 2	PO 3	PO4	PO5
COI	3	2	I	2	2
CO2	2			2	
CO3			2		
CO4					
CO5	2	2			3
CO(W.A)	2.3	2	1.5	2	2.5

22BAB10 - FINANCIAL MANAGEMENT				
	L	Т	Р	С
	3	0	0	3

## **Course Objective**

- To understand the concept of financial management.
- To learn the investment decisions taken by the financial manager.
- To understand the theories & determinants influencing financing & divided decisions taken in the firm.
- To acquire knowledge on working capital requirement.
- To educate the students to understand the long term sources of finance for raising the funds.

	Course Outcomes The Student will be able to		Weightage of COs in End Semester Examination
соі	Apply the knowledge of financial management theories and practices to solve business problems.	Ар	20%
CO2	Develop analytical thinking skills for bettering financial decisions by using various tools and techniques.	Ар	20%
CO3	Cultivate research skills aimed at financial applications.	An	40%
CO4	Communicate the various aspects of financial management.	С	20%
CO5	Collaboratively engage in an independent study as a member of a team and assess financial positions through a mini project or assignment or case studies.	An	Internal Assessment

## **UNIT I-FOUNDATIONS OF FINANCE**

(9)

Financial management - Objectives, Scope, financial decisions - Time value of money- Introduction to the concept of risk and return of a single asset and of a portfolio- Valuation of bonds and shares.

## **UNIT II - INVESTMENT DECISIONS**

(9)

Capital Budgeting: Principles - Nature of capital budgeting- Identifying relevant cash flows - Evaluation Techniques: Payback, Accounting rate of return, Net Present Value, Internal Rate of Return, Profitability Index - Comparison of DCF techniques - Project selection under capital rationing - Concept and measurement of cost of capital - Specific cost and overall cost of capital (Simple problems).

## **UNIT III - FINANCING AND DIVIDEND DECISION**

(9)

Financial and operating leverage - capital structure -Theories of capital structure- determinants of capital structure. Dividend policy - Aspects of dividend policy -relevance and irrelevance theories - forms of dividend policy - forms of dividends - share splits.

## **UNIT IV - LIQUIDITY DECISIONS**

(9)

Principles of working capital: Concepts, Needs, Determinants, issues and estimation of working capital requirements (Simple problems). Accounts Receivables Management and factoring - Inventory management - Cash management - Working capital finance: Trade credit, Bank finance and Commercial paper.

## **UNIT Y - LONG TERM SOURCES OF FINANCE**

(9)

Indian capital and stock market, New issues market Long term finance: Shares, debentures and term loans, lease, hire purchase, venture capital financing, Private Equity.

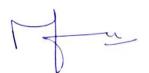
**TOTAL (L:45) :45PERIODS** 

1. M.Y. Khan and P.K.Jain, "Financial management", Text, Problems and cases, Tata Mc GrawHill, 8th Edition, 2018

## **REFERENCES:**

- 1. I.M. Pandey, "Financial Management", Vikas Publishing House Pvt. Ltd., 11th Edition, 2015.
- 2. Prasanna Chandra, "Financial Management", 10th Edition, Tata McGraw Hill, 2019.
- 3. Stephen Ross, Randolph Westerfield, Bradfordfordan, "Corporate Finance" Tata Mc grow Hill, 11th Edition, 2016.
- 4. R.P.Rustagi, "Financial Management Theory Concepts and Problems", Taxmann, 6th Edition | Reprint 2022.
- 5. http://nptel.ac.in/courses/110106043/3, "Basics of Financial Management", Prof. A. ThillaiRajan, Department of Management Studies Indian Institute of Technology, Madras.
- 6. http://nptel.ac.in/courses/110105057/, "International Financial Environment", Prof. A.K. Misra, Department of Management Indian Institute of Technology, Kharagpur.

Мар	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs			POs				
	POI	PO 2	PO 3	PO4	PO5		
COI	3						
CO2		3	2				
CO3					3		
CO4		2					
CO5				I			
CO (W.A)	3	2.5	2	I	3		



22BAB11 - MARKETING MANAGEMENT				
	L	Т	P	С
	3	0	0	3

**Course Objective** 

- To understand the foundational definitions and concepts of marketing.
- To formulate effective marketing strategies and identify their key drivers.
- To develop skills in product planning and development
- To Identify and evaluate the factors influencing buyer behavior.
- To learn the marketing research process and its applications in product, advertising, promotion, consumer behavior, and retail research.

	e <b>Outcomes</b> Ident will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Conduct competitor analysis and market analysis for consumer and with industrial markets to frame a better marketing strategy.	Ар	30%
CO2	Build and develop customer satisfaction on various types of marketing models	An	20%
CO3	Analyze various trends in online marketing and state their benefits to marketers.	An	20%
CO4	Compare rural and urban marketing principles in order to enhance its structure and emerging opportunities.	An	20%
CO5	Evaluate the factors influencing buyer behavior.	E	10%

## **UNIT I-INTRODUCTION**

(9)

Marketing - Definitions - Conceptual frame work - Marketing environment: Internal and External - Marketing interface with other functional areas - Production, Finance, Human Relations Management, Information System. Marketing in global environment - Prospects and Challenges.

#### UNIT II -MARKETING STRATEGY AND RURAL MARKETING

(9)

Marketing strategy formulations - Key Drivers of Marketing Strategies - Strategies for Industrial Marketing - Consumer Marketing - Services marketing - Competitor analysis - Analysis of consumer and industrial markets - Strategic Marketing Mix components. A comparative Analysis of Rural Vs Urban Marketing- Size & Structure of Rural Marketing - Emerging challenges & Opportunities in Rural Marketing.

## **UNIT III: MARKETING MIX DECISIONS**

(9)

Product planning and development - Product life cycle - New product Development and Management - Market Segmentation - Targeting and Positioning - Channel Management - Advertising and sales promotions - Pricing Objectives, Policies and methods.

## **UNIT IV - BUYER BEHAVIOUR**

(9)

Understanding industrial and individual buyer behavior - Influencing factors - Buyer Behaviour Models - Online buyer behaviour - Building and measuring customer satisfaction - Customer relationships management - Customer acquisition, Retaining, Defection.

## **UNIT V-MARKETING RESEARCH & TRENDS IN MARKETING**

(9)

Marketing Information System - Research Process - Concepts and applications : Product - Advertising - Promotion - Consumer Behaviour - Retail research- Customer driven organizations - Cause related marketing - Ethics in marketing - Online marketing trends.

TOTAL (L:45): 45 PERIODS

## **TEXT BOOKS:**

- 1. Philip Kotler and Kevin Lane Keller, "Marketing Management", Pearson Education Limited 15th Edition, 2021.
- 2. Paul Baines, Chris Fill and Kelly Page, "Marketing", Oxford University Press, 2nd Edition, 2011.

## **REFERENCES:**

- 1. Lamb, hair, Sharma, Mc Daniel- "Marketing An Innovative approach to learning and teaching"- A south Asian perspective, Cengage Learning 2012.
- 2. NAG, "Marketing successfully- A Professional Perspective", Macmillan 2008.

Mapping of	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO 2	PO 3	PO4	PO5		
COI	3						
CO2		3					
CO3				2	3		
CO4							
CO5			2				
CO(W.A)	3	3	2	2	3		

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22BAB12 - HUMAN RESOURCE MANAGEMENT				
	L	Т	P	С
	3	0	0	3

- To understand the evolution and significance of Human Resource Management.
- To learn the processes of human resource planning, recruitment, and selection.
- To explore various training methods and executive development programs.

## Course Objective

- To analyze strategies for sustaining employee interest, motivation, and career management.
- To understand the methods and importance of performance evaluation and control processes.

	pi occises.		
	Outcomes dent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the industry practices related to promotion, demotion transfer, and separation, and their implications.	Ар	30%
CO2	Apply theories of motivation to enhance employee engagement and performance.	Ар	20%
CO3	Analyze the role and responsibilities of a human resource manager, including the use of computer applications in HRM.	An	20%
CO4	Analyze the processes of recruitment, selection, induction, and the benefits of socialization.	An	20%
CO5	Design career management programs and foster mentor protégé relationships.	E	10%

## UNIT I- PERSPECTIVES IN HUMAN RESOURCE MANAGEMENT (5)

Evolution of human resource management - The importance of the human factor - Challenges - Inclusive growth and affirmative action -Role of human resource manager - Human resource policies - Computer applications in human resource management - Human resource accounting and audit.

#### UNIT II-THE CONCEPT OF BEST FIT EMPLOYEE

(8)

Importance of Human Resource Planning - Forecasting human resource requirement -Matching supply and demand - Internal and External sources. Recruitment- Selection - Induction - Socialization benefits.

## UNIT III-TRAINING AND EXECUTIVE DEVELOPMENT

(10)

Types of training methods -purpose- benefits- resistance. Executive development programmes - Common practices - Benefits - Self development - Knowledge management

## **UNIT IV- SUSTAINING EMPLOYEE INTEREST**

(12

Compensation plan - Reward - Motivation - Application of theories of motivation - Career management - Development of mentor - Protégé relationships.

## **UNIT V-PERFORMANCE EVALUATION AND CONTROL PROCESS**

(10)

Method of performance evaluation - Feedback - Industry practices. Promotion, Demotion, Transfer and Separation - Implication of job change. The control process - Importance - Methods - Requirement of effective control systems grievances - Causes - Implications - Redressal methods.

**TOTAL (L:45): 45 PERIODS** 

- 1. George W. Bchlander, Scott A. Snell, 18th Edition (2020), "Principles of Human Resource Management", 16th Edition, Cengage Learning.
- 2. Angelo DeNisi, Ricky Griffin, P. Jyothi Sarkar3rd Edition (2019), HR -" Human Resource Management", Cengage Learning.
- 3. Gary Dessler, BijuVarkkey, (2018), "Human Resource Management", 16th Edition (2020), Pearson Education.s

## REFERENCES:

- 1. K.Aswathappa,"Human Resource and Personnel Management- Text and Cases", New Delhi: Tata McGraw Hill, 9th Edition (2021).
- 2. BiswajeetPattanayak,"Human Resource Management", New Delhi: Prentice Hall of India, 5th Edition (2020).
- 3. Dessler,"Human Resource Management", Pearson Education Limited, 16th Edition (2020).
- 4. Bernardin H John, "Human Resource Management-An experiential Approach", New Delhi: Tata McGraw Hill, 6th Edition (2020).
- 5. Denisi, Griffin, Sarkar," Human Resource Management", Cengage Learning, 3rd Edition (2019).

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)								
COs		POs						
	POI	PO 2	PO 3	PO4	PO5			
COI	3		3					
CO2	2	2		2	2			
CO3			3					
CO4								
CO5		2						
CO(W.A)	2.5	2	3	2	2			



22BAB13 - BUSINESS RESEARCH METHODS				
	L	Т	Р	С
	3	0	0	3

## Course Objective

- To introduce the concept of scientific research and the methods of conducting scientific enquiry.
- To introduce the measurement tools and test for its validity and reliability.
- To develop the skills for scientific data collection methods and sampling technique.
- To familiarize the students with the application of basic analytical tools with SPSS software.
- To Develop skills to design a research project, including defining research problems, formulating hypotheses, and selecting appropriate research methods.

	Course Outcomes The Student will be able to		Weightage of COs in End Semester Examination
COI	Apply knowledge to understand the basic concepts of business research.	Ар	30%
CO2	Develop and execute research on a scientific basis and select appropriate research design.	Ар	20%
CO3	Examine the appropriate data collection methods and sampling technique.	An	20%
CO4	Determine the qualitative and quantitative data analysis methods.	An	20%
CO5	Design the techniques for clear, readable, and comprehensive report writing tailored to different audiences.	E	10%

## UNIT I- INTRODUCTION

(9)

Business Research - Definition and Significance - The Research process - Types of Research - Exploratory and causal Research - Theoretical and empirical Research - Cross -Sectional and time - Series Research - Research questions / Problems - Research objectives - Research hypotheses - Characteristics - Research in an evolutionary perspective - The role of theory in research.

## UNIT II - RESEARCH DESIGN AND MEASUREMENT

(9)

Research design - Definition - Types of research design - Exploratory and causal research design - Descriptive and experimental design - Different types of experimental design - Validity of findings - Internal and external validity - Variables in Research - Measurement and scaling - Different scales - Construction of instrument - Validity and Reliability of instrument.

## **UNIT III - DATA COLLECTION**

(9)

Types of data - Primary Vs Secondary data - Methods of primary data collection - Survey Vs Observation Experiments - Construction of questionnaire and instrument - Types of Validity - Sampling plan - Sample size Determinants optimal sample size - Sampling techniques - Sampling methods.

## **UNIT IV - DATA PREPARATION AND ANALYSIS**

(9

Data Preparation - editing - Coding -Data entry - Validity of data - Qualitative Vs Quantitative data analyses - Applications of Bivariate and Multivariate statistical techniques, Factor analysis, Discriminant analysis, Cluster analysis, Multiple regression and Correlation, Multidimensional scaling - Conjoint Analysis - Application of statistical software for data analysis.

## UNIT V - REPORT DESIGN, WRITING AND ETHICS IN BUSINESS RESEARCH

(9)

Research report -Types - Contents of report - need for executive summary - Chapterization - Contents of chapter - Report writing - The role of audience - Readability - Comprehension - Tone - Final proof - Report format - Title of the report - Ethics in research - Subjectivity and Objectivity in research.

TOTAL (L:45) = 45 PERIODS

- 1. Donald R. Cooper, Pamela S. Schindler and J K Sharma," Business Research methods", 12 th Edition, Tata McGraw Hill, New Delhi, 2014.
- 2. Panneerselvam. R, "Research Methodology", 2nd Edition, PHI Learning, 2014.

## REFERENCES:

- 1. Naresh K. Malhotra, "Marketing Research An Applied Orientation", Noida: Pearson Education, 2015.
- 2. Alan Bryman and Emma Bell," Business Research methods", 4th Edition, Oxford University Press, New Delhi, 2015.
- 3. William G. Zikmund, "Business Research Methods", New Delhi: Thomson Learning, 2015.
- 4. Uma Sekaran and Roger Bougie, "Research methods for Business", 5th Edition, Wiley India, New Delhi, 2012.

Маррі	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs		POs					
	POI	PO 2	PO 3	PO4	PO5		
COI	3		I	2			
CO2		2					
CO3			I				
CO4		2			2		
CO5							
CO(W.A)	3	2	I	2	2		

# 22BAB14 - INTERNATIONAL BUSINESS MANAGEMENT L T P C

## PREREQUISITE: NIL

## Course Objective

- To introduce the driving factors of international Business.
- To present the theories pertaining to trade and investment.
- To develop the skills of various market entry strategies.
- To familiarize the students with the various global productions and supply chain issues.

3

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3

• To comprehend the international aspects of managing a multinational corporation and conducting business internationally.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Determine strategic compulsions and options for entering global markets.	Ap	30%
CO2	Analyze foreign exchange determination systems and evaluate the factors affecting exchange rates.	An	30%
CO3	Design a comprehensive model of foreign exchange determination systems and develop strategies to address factors affecting exchange rates.	С	10%
CO4	Develop training and development programs for international employees.	С	20%
CO5	Assess performance evaluation systems used in global business.	E	10%

## UNITI-ANOVERVIEWOFINTERNATIONALBUSINESS

(9)

Definition and drivers of International Business - Changing Environment of International Business - Country attractiveness - Trends in Globalization - Effect and Benefit of Globalization.

## UNITII-INTERNATIONALTRADEANDINVESTMENT

(9)

Promotion of global business - the role of GATT/WTO - multilateral trade negotiation and agreements - VIII & IX, round discussions and agreements - Challenges for global business - global trade and investment - theories of international trade and theories of international investment - Need for global competitiveness - Regional tradeblock - Types - Advantages and disadvantages - RTBs across the globe.

## **UNITIII-GLOBALENTRY**

(9)

Strategic compulsions-- Strategic options - Global portfolio management- Global entry strategy, different forms of International business, Advantages - Organizational issues of international business - Organizational structures - Controlling of international business, approaches to control - Performance of global business, performanceevaluation system.

## UNITIV-PRODUCTION, MARKETING, FINANCIAL SOF GLOBAL BUSINESS

(7)

Global production: Location, scale of operations- cost of production- Standardization Vs Differentiation- Make or Buy decisions- global supply chain issues- Quality considerations. Globalization of markets: Marketing strategy - Challenges in product development - Pricing - Production and channel management. Foreign Exchange Determination Systems: Basic Concepts-types of Exchange Rate Regimes- Factors Affecting Exchange Rates.

## UNITY-HUMANRESOURCEMANAGEMENTININTERNATIONALBUSINESS

(9)

Selection of expatriate managers- Managing across cultures -Training and development- Compensation-Disadvantages of international business - Conflict in international business- Sources and types of conflict - Conflict resolutions - Negotiation -Ethical issues in international business - Ethical decision-making.

TOTAL (L:45) = 45 PERIODS

- I. Ricky W. Griffin, Michael W. Pustay, "International Business: A Managerial Perspective", 9th Edition, Pearson, 2021.
- 2. K. Aswathappa, "International Business", 5th Edition, Tata McGraw Hill, New Delhi, 2012.
- 3. Charles W.I. Hill and Arun Kumar Jain, "International Business", 6th Edition, Tata McGraw Hill, New Delhi.2010.

## **REFERENCES:**

- 1. Charles W. L. Hill, G. Tomas M. Hult, "Global Business Today", 11th Edition, McGraw-Hill Education, 2021
- 2. S. Tamer Cavusgil, Gary Knight, John Riesenberger, "International Business: The New Realities", 5th Edition, Pearson, 2020.
- 3. John D. Daniels and Lee H. Radebaugh, "International Business", Pearson Education Asia, New Delhi, 12th Edition, 2015.
- 4. VyuptakeshSharan, "International Business", 3rd Edition, Pearson Education in South Asia, New Delhi, 2011. Michael R. Czinkota, Ilkka A. Ronkainen and Michael H. Moffet, "International Business", 7 th Edition, Cengage
- 5. Learning, New Delhi, 2010.
- 6. Rakesh Mohan Joshi, "International Business", Oxford University Press, New Delhi, 2009.

Mapping of	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)  POs						
COs	POI	PO 2	PO 3	PO4	PO5		
COI	3						
CO2		3					
CO3			3				
CO4				3			
CO5					3		
CO(W.A)	3	3	3	3	3		

22BAP03 - DATA ANALYSIS AND BUSINESS MODELING				
	L	Т	Р	С
	0	0	4	2

## Course Objective

- To have hands on experience on decision modeling
- To interpret data by identifying relationship between variables
- To carry out data analysis and statistical analysis.
- To develop expertise in describing data process management, hypothesis testing and model building
- To effectively visualize the data using analytical tools

	Course Outcomes The Student will be able to	Cognitive Level
COI	Apply about the nature of data and conducting hypothesis testing using various data analysis technique.	Ар
CO2	Analyze the relationship between variables using data analytical tools.	An
CO3	Forecasting in real time business world using analytical tools	Ар
CO4	Demonstrate risk and sensitivity analysis and portfolio selection based on business data.	An
CO5	Identify and summarize networking, inventory models and queuing theory using data analytical tools.	С

S.NO	EXP.NO	DETAILS OF EXPRIMENTS	PERIODS
I I		Excel advance functions (VLOOKUP,HLOOKUP,SUMIF,SUMIFS)	4
2	2	Excel advance functions	4
3	3	(COUNTIF,COUNTIFS,IF,IFERROR,DCOUNT)	4
4	4	Descriptive statistics using Excel	4
5	5	Forecasting using Excel	4
6	6	Pivot table	4
7	7	Introduction to SPSS	4
8	8	Correlation using SPSS	4
9 9		Regression using SPSS	4
10	10	Chi Square Test using SPSS	4
11	П	Frequency using SPSS	4
12	12	ANOVA using SPSS	4
13	13	T-Test using SPSS	4
14	14	Assignment problem using POM	4
15	15	Linear Programming using POM	4
	1	TOTAL PERIODS	60

## REFERENCES

- 1. Hansa Lysander Manohar, "Data Analysis and Business Modeling using Microsoft Excel" PHI, 2017.
- 2. Wallace Wang, "Microsoft Office 2019 For Dummies", IstEdition, Wiley, New Delhi, 2018.
- 3. David M. Levine et al, "Statistics for Managers using MS Excel",6thEdition, Pearson,2010.
- 4. EllanF.Monk, Joseph A.Brady, Gerard S.Cook, "Problem Solving Cases in Microsoft Access and Excel", 12thEdition, Cengage Learning, New Delhi, 2015.

## **Software Required:**

- MS Office.
- ❖ TORA.
- ❖ SPSS.

Mapping of C	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
COs/ POs	POI	PO 2	PO 3	PO4	POS	
COI	3	3	2	3	3	
CO2		2		3		
CO3	3				3	
CO4			3			
CO5		2				
CO(W.A)	3	2.3	2.5	3	3	

Mu u

22BAP04 -COMMUNITY ENGAGEMENT PROJECTAND ENTREPRENEUR INTERFACE PROJECT					
	L	Т	P	С	
	0	0	2	ı	

- The objective of the visit is to inculcate social entrepreneurship training.
- Community immersion projects provide students with multiple opportunities for growthand learning beyond the classroom environment.

	e Outcomes Ident will be able to	Cognitive Level
COI	To experience the Entrepreneurship training stimulates powers of observation, develops creative and critical thinking.	АР
CO2	o Analyse and find sustainable solutions for pressing community needs.	An

## **Community Immersion:**

- Assist you in applying these leadership skills within school and community settings, including taking on roles of social change within the community.
- Hands-on experience working with various community issues such as hunger, homelessness, violence prevention, environmental issues, education, health, and youth issues, social justice, etc. Provide opportunities for you to work together toward creative solutions for community problems of 15 hours.

## **Contents of Report**

- Select the service required communities and plan for service strategy.
- Implement the service strategy.
- Write a brief report and attach the live photographs with all its benefits and scopes.

## **Employing Entrepreneurship venture Criteria**

- Must be a business that is entrepreneurial in nature.
- Provide significant work that will enhance the intern's professional and educational development.
- Provide the intern the opportunity to work a minimum of 15 hours.
- Must be approved by the Faculty supervisor.

## **Contents of Report**

- Company Profile & Literature-Promotional/information brochures, etc. from the employing entrepreneur Industry profile - a study on the industry within which the entrepreneur operates.
- Entrepreneur Interview—Interview with the entrepreneur on the business plan and strategies.
- ❖ Daily Journal—Daily journal entries of internship activities and hours worked.
- Journal entries can be used to compose the reflective Paper.
- \* Reflective Paper—written as a retrospective of the internship experience.

**TOTAL (P: 30) = 30 PERIODS** 

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO 2	PO 3	PO4	PO5	
COI	3	3	3	2	3	
CO2	3	3	3	2	2	
CO(W.A)	3	3	3	2	2.5	

22BAP05-SHARE TRADING				
	L	Т	Р	С
	0	0	2	I

# To impartknowledgeon operations of the stock market and its regulatory framework.

## • To gain knowldge on participants and processes involved in share market operations.

## **Course Objective**

- To evaluate the performance of companies listed in the NIFTY 50 and SENSEX 30 indices.
- To teach trading strategies using chart patterns for technical analysis and provide practical share trading experience on virtual platforms.
- To gain a foundational understanding of the derivatives market.

	e <b>Outcomes</b> dent will be able to	Cognitive Level
COI	Apply their understanding of the foundational aspects of the securities market and the regulatory framework governing stock markets in India.	AP
CO2	Apply trading strategies based on chart patterns for technical analysis and gain practical experience in executing share trades on virtual platforms.	AP
CO3	Analyze and evaluate the performance and composition of leading companies listed in NIFTY 50 and SENSEX 30 indices.	AN
CO4	Examine the attributes and consequences of each market phase, and grasp the mechanics of dematerializing and rematerializing securities.	E
CO5	Examine the role of derivatives in risk management through hedging and profit-seeking through speculation.	E

- I. Introduction to Stock Market.
- 2. Regulatory Environment SEBI
- 3. Primary and Secondary Market
- 4. Major stock exchanges in India
- 5. Bull and Bear Market.
- 6. Depositary services
- 7. Analysis of NIFTY 50 and SENSEX 30 Companies
- 8. Trading with Chart Patterns
- 9. Share Trading on Virtual Platform
- 10. Future and Options

TOTAL (P:30) = 30 PERIODS

COs/POs	POI	PO2	PO3	PO4	PO5
COI	2				
CO2	2	2	2		
CO3		2		3	
CO4				3	
CO5					2
CO(W.A)	2	2	2	3	

Mar and the second

# 22BABI5 - TOTAL QUALITY MANAGEMENT L T P C 3 0 0 3

## **PREREQUISITE: NIL**

## **Course Objective**

- To understand the fundamental concepts of quality, including vision, mission, and policy statements.
- To review the contributions of quality management pioneers such as Deming, Juran, Crosby, and Ishikawa.
- To explore the principles and practices of Just-In-Time (JIT) production, Kaizen, Total Productive Maintenance (TPM), and Terotechnology.
- To develop skills in Quality Function Deployment (QFD) and the House of Quality (HOQ).
- To attain knowledge of quality councils and the process of quality audits.

	e <b>Outcome</b> Ident will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Understandandapply Taguchi techniques, including the concept of loss function.	Ар	30%
CO2	Analyze control charts and their use in quality management.	An	20%
CO3	Use the Seven Tools of quality (both old and new) for quality management.	An	20%
CO4	Implement benchmarking practices and Poka-Yoke (mistake-proofing) techniques.	An	20%
CO5	Develop the structure and processes for quality councils and quality audits.	E	10%

## UNIT I - INTRODUCTION TO QUALITY

(9)

Quality - vision, mission, and policy statements. Customer perception of quality - customer retention. Dimensions of product and service quality-Cost of quality-Quality Control - TQM System.

## **UNIT II - PRINCIPLES AND PHILOSOPHIES OF QUALITY MANAGEMENT**

(9)

Overview of the contributions of Deming, Juran Crosby, Ishikawa, Taguchi techniques - Introduction, loss function. Concepts of Quality circle, Japanese 5S principles and 8D methodology.

## **UNIT III - STATISTICAL PROCESS CONTROL**

(9)

Meaning and significance of statistical process control (SPC) -control charts. Six sigma-JIT - Kaizen - Total Productive Maintenance (TPM), Terotechnology. Business Process Improvement (BPI), BPR-benefits and limitations.

## **UNIT IV - TOOLS AND TECHNIQUES FOR QUALITY MANAGEMENT**

(1)

Quality functions development (QFD) - House of quality (HOQ), QFD process. Failure mode effect analysis (FMEA) - FMEA stages, design, Seven Tools (old & new). Bench marking and POKA YOKE.

## **UNIT V - QUALITY SYSTEMS ORGANIZING AND IMPLEMENTATION**

(9)

ISO 9001:2015 Quality Management System-ISO/IEC 27001:2013 Information Technology-ISO 14001:2015 Environmental Management Systems- CGMP (Current Good Manufacturing Practices) - Quality council and quality Audit.

**TOTAL (L: 45): 45 PERIODS** 

- 1. Poornima M. Charantimath, Total Quality Management, Pearson Education, Fourth edition 2022.
- 2. DaleH.Besterfield, Carol Bester field-Michna, Glen H.Bester field, Mary Besterfield-Sacre, Hermant-Urdhwareshe, Rashmi Urdhwareshe, Total Quality Management, Revised Thirdedition, Pearson Education. 2018.
- 3. Shridhara Bhat K, Total Quality Management-Text and Cases, Himalaya Publishing House, FirstEdition2002.

## **REFERENCES:**

- I. Sunil Luthra, Dixit Garg, Ashish Agarwal, Sachin K. Mangla, Total Quality Management (TQM)Principles, Methods, and Applications, CRC Press, 2020
- 2. Sunil Sharma, Total Quality Management Concepts, Strategy and Implementation for Operational Excellence, SAGE Publications, 2018.
- 3. Indian standard quality management systems Guidelines for performance improvement (Fifth Revision), Bureau of Indian standards, New Delhi
- 4. D.R. Kiran, Total Quality Management Key Concepts and Case Studies, Elsevier Science, 2016
- 5. N. D. Vohra, Business Statistics, Tata McGraw Hill, 2012

Mapping	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO2	PO3	PO4	PO5		
COI	3						
CO2		3	2				
CO3		2					
CO4				2			
CO5					3		
CO(W.A)	3	2.5	2	2	3		

22BAB16 - STRATEGIC MANAGEMENT				
	L	Т	Р	С
	3	0	0	3

## Course Objective:

- To understand the Strategic management process and social responsibility of business organizations.
- To identify the need for developing competitive advantage for organizations.
- To develop the various corporate and business level strategies.
- To familiarize the students with organizational strategy implementation process.
- To understand the cognitive knowledge about various strategic issues and development of new business models.

	Outcomes ent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Manipulate the conceptual framework for strategic management, including the formation process and the roles of stakeholders.	Ар	30%
CO2	Develop leadership skills necessary for effective strategy implementation and communication across organizational levels.	Ap	20%
CO3	Analyze strategic issues from a global perspective, considering international markets, cultural factors, and geopolitical influences.	An	20%
CO4	Estimate strategic decisions aligned with organizational goals and competitive dynamics.	An	20%
CO5	Evaluate strategies for leveraging innovation and technology to maintain competitiveness and drive organizational growth.	E	10%

## **UNIT I - STRATEGY AND PROCESS**

(9)

Conceptual framework for strategic management, the Concept of Strategy and the Strategy Formation Process - Stakeholders in business - Vision, Mission and Purpose - Business definition, Objectives and Goals - Corporate Governance and Social responsibility-case study.

## **UNIT II - COMPETITIVE ADVANTAGE**

(9)

External Environment - Porter's Five Forces Model - Capabilities and competencies - Core competencies - Low cost and differentiation Generic Building Blocks of Competitive Advantage - Distinctive Competencies - Avoiding failures and sustaining competitive advantage - Case study.

## **UNIT III- STRATEGIES**

(9)

The generic strategic alternatives - Business level strategy- Corporate Strategy- Vertical Integration Diversification and Strategic Alliances- Environmental Threat and Opportunity Profile (ETOP) - SWOT Analysis - GAP Analysis - Mc Kinsey's 7s Framework - GE 9 Cell Model

## **UNIT IV -STRATEGY IMPLEMENTATION & EVALUATION**

(9)

The implementation process, Resource allocation, Designing organizational structure-Designing Strategic Control Systems- Matching structure and control to strategy-Implementing Strategic change- Politics-Power and Conflict-Techniques of strategic evaluation &contr

## **UNIT V-OTHER STRATEGIC ISSUES**

(9)

Managing Technology and Innovation - Strategic issues for Non Profit organizations. New Business Models and strategies for Internet Economy. Recent Trends in Strategic Management - Strategic Thinking - Strategic management in a new globalised economy.

**TOTAL (L:45): 45PERIODS** 

## **TEXT BOOKS:**

- 1. Anthony Henry, "Understanding Strategic Management", 4th Edition, Oxford University Press, New Delhi, 2021.
- 2. Charles W. L. Hill, Melissa A. Schilling, Gareth R. Jones, Strategic Management: Theory & Cases: An Integrated Approach 12th Edition, Cengage Learning 2016.
- 3. Lawerence G. Hrebiniak, Making strategy work, Pearson, 2 nd edition, 2013.

## **REFERENCES:**

- I. John A. Pearce II, Richard B. Robinson, AmitaMital, "Strategic Management Formulation, Implementation and Control", 14th Edition, McGraw Hill Education, New Delhi, 2018.
- 2. Fred R, David, Forest R, "David. Strategic Management: Concepts: a Competitive Advantage Approach", Global Edition, Pearson Education, Noida, 2017.
- **3.** Michael A. Hitt, Duane Ireland R, Robert E. Hoskisson, "Strategic Management: Concepts and Cases", 12th Edition, Cengage Learning, New Delhi, 2017.
- 4. Hill. Strategic Management: An Integrated approach, 2009 Edition Wiley (2012).

Mapping	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs / POs	POI	PO2	PO3	PO4	PO5		
соі	3	2					
CO2		2	3		2		
CO3			3	2			
CO4	2	3			3		
CO5	3	2			3		
CO(W.A)	2.7	2.25	3	2	2.7		

22BAP06-MANAGERIAL SKILL DEVELOPMENT					
	L	Т	Р	С	
	0	0	4	2	

## **Course Objective**

- To be effective in oral communication of a managerial decision and is also convincing.
- To Comprehend effective use written communication for expressing views.
- To establish a favorable team climate and ensure enthusiastic decision making.
- To elicit constructive feedback in conflicting situations.
- To facilitate enthusiastic stakeholder/team participation and contribution in decision making.

	Outcomes dent will be able to	Cognitive Level	Weightage of COs in End Semester Practical Examination
COI	Apply managerial skills in various business situations.	Ар	20%
CO2	Enhance themselves with managerial attributes like interpersonal skills, leadership, analytical, networking and rational thinking.	An	20%
CO3	Perform in a team and engage in an independent study to allow effective functioning in diverse groups.	Ар	20%
CO4	Perform effectively in the team, contribute to the team and mentor/lead the team.	E	20%
CO5	Implement the professionalism and ownership of professional growth and learning.	С	20%

#### **UNIT I- PERSONAL COMMUNICATION**

(12)

Day-to-Day Conversation - Context Specific - Agreeing/Disagreeing, Wishing, Counseling, Advising, Persuading, Expressing Opinions, Arguing - Self Introduction.

## **UNIT II-SOCIAL COMMUNICATION**

(12)

Values and Etiquettes -Telephone Calls - Discussing Issues (social, political, cultural) - Clubs (any social gathering) - Talking about Books - News Items, - T.V Programmes - Sharing Jokes.

## **UNIT III-GROUP/MASS COMMUNICATION**

(12)

Group Discussion - Debate - Anchoring/Master of Ceremony - Welcome Address - Vote of Thanks - Introducing Speakers - Conducting Meetings - Making Announcements - Just-a Minute (JAM) - Block and Tackle - Ship Wreck - Spoof - Conducting Quiz.

## **UNIT IV-INTEGRATED SPEAKING AND PRESENTATION SKILLS**

(12)

Lecturing - PowerPoint Presentation - Interviews of Different Kinds (One to One, Many to One - Stress Interview - Telephonic Interview - Suggestions and Reviews.

## UNIT V- EMPLOYABILITY AND CORPORATE SKILLS

(12)

Mock Interview - Leadership and Co-Ordination - Time Management and Effective Planning - Simple Physical Exercises - Simple Yoga and Meditation Techniques - Relaxation Techniques - Decision making - Teamwork.

**TOTAL (P:60): 60 PERIODS** 

- 1. Clampitt P.G, Understanding Communication, Communicating for Managerial Effectiveness: Problems, Strategies and Solutions, Sixth Edition, Sage Publications Inc.2017.
- 2. Lehman, Dufrene, Sinha, Business Communication A South Asian Perspectives, 2nd edition, South-Western Cengage Learning India (P) Ltd,(2016).

## **REFERENCES:**

- 1. Rajendra Pal, Korlahalli J.S., "Essentials of Business Communication", 13th Edition, S. Chand Publishing, New Delhi, 2017.
- 2. Herta Murphy, "Effective Business Communication", 7th Edition, McGraw Hill Education, New Delhi, 2017.
- 3. Asha Kaul, "Effective Business Communication", 2nd Edition, PHI Learning, New Delhi, 2015.

M	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
		POs						
COs / POs	POI	PO2	PO3	PO4	PO5			
COI	3							
CO2			3					
CO3		2						
CO4				2				
CO5				I	I			
CO (W.A)	3	2	3	1.5	ı			

22BAP07-CORPORATE INTERNSHIP										
							L	Т	Р	С
							0	0	4	2
PREREQUISITE: N	IL									
	•	То	provide	students	with	comprehensive	exposu	re and	d pra	ctical

## **Course Objective**

- To provide students with comprehensive exposure and practical experience in the operational aspects of management within a corporate setting.
- To acquire practical knowledge and build professional connections that enhances employment opportunities.
- To create a skills-based platform that allows students to enhance their capabilities and academic performance through a corporate internship.
- To cultivate students' enthusiasm and proficiency in their chosen field through hands-on experience in a corporate internship.
- To facilitate students in connecting with professional role models and potential mentors who provide guidance, feedback, and support.

	F						
	Outcomes dent will be able	Cognitive Level					
COI		rough understanding of management's functional areas ate environments.	AP				
CO2		pility to recognize individuals who can provide guidance, support in their professional development.	AP				
CO3	Evaluate intere	ests and capabilities within their chosen field of study.	E				
CO4	<u>.</u>	ential work habits, communication skills, interpersonal attitudes critical for success in employment through their ernship.	С				
CO5	Achieve emplo	byment opportunities that facilitate transition to full-time a graduation.	С				

	Marketing	Finance
	<ul> <li>Marketing manager's roles and responsibilities</li> <li>Products and product policies</li> <li>Pricing policies</li> <li>Distribution structure</li> <li>Advertising policies &amp; procedures</li> <li>Sales promotion activities</li> </ul>	<ul> <li>Sources of capital</li> <li>Role of Finance manager</li> <li>Cost of capital</li> <li>Allocation of funds to various departments</li> <li>Credit policy</li> <li>Payment &amp; collection procedure</li> </ul>
Content	Marketing research activities	<ul> <li>Budgeting method</li> <li>Cash management</li> <li>Control process</li> </ul>
	HumanResource	Production
	Role of HR Manager	Production process
	Human Resource planning	Receiving and processing orders
	Recruitment & selection	Types of production systems
	Training & development	Production planning procedures
	Payroll preparation	Inventory management
	➢ ESÍ-PF calculation	Record keeping
	Performance appraisal	Wastage management
	<ul> <li>Career planning &amp; development</li> </ul>	Quality control techniques
	Compensation plan	Efficiency analysis
	Financial/ Non-financial incentives	> Logistics
	Welfare benefits	
	Discipline Administration	

Summer internship - Minimum of 4 weeks of internship

The report along with the company certificate should be submitted within the three weeks of the reopening date of 3rdsemester. The report should be sent to the Controller of Examinations by the HOD through the Principal, before the last working day of the 3rdsemester.

Mapping of	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/POs	POI	PO2	PO3	PO4	PO5		
COI	3						
CO2				3			
CO3	3	2	3				
CO4		2		3			
COS					3		
CO(W.A)	3	2	3	3	3		

## 22BAB17- BUSINESS ETHICS, CORPORATE SOCIAL RESPONSIBILITY AND GOVERNAN

•	· E			
	L	Т	Р	С
	3	0	0	3

## PREREQUISITE: NIL

- To equip students with a thorough understanding of ethics and the ability to recognize ethical issues.
- To establish a strong foundation in ethical theory by analyzing real-life situations and case studies.
- To impart knowledge on the legal aspects of ethics. **Course Objective** 
  - To enable students to gain an understanding of the philosophy of environmental ethics.
  - To instill an understanding of the role of corporate social responsibility in

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply their knowledge of ethics to identify and address ethical issues effectively.	AP	20%
CO2	Apply their foundational understanding of ethical theory to analyze real-life situations and casestudies.	AP	20%
CO3	Apply the principles and strategies of corporate social responsibility (CSR) and corporate governance to improve business practices.		20%
CO4	Analyze the core philosophical principles that underpin environmental ethics.	AN	20%
CO5	Assess the Significance and Implications of Key Legal Concepts in Professional Settings.	Е	20%

#### UNITI-INTRODUCTION

(9)

Definition & nature Business ethics ,Characteristics ,Ethical theories; Causes of unethical behavior ;Ethical abuses, Work ethics; Code of conduct; Public good.

## UNITII-ETHICSTHEORYANDBEYOND

Management of Ethics-Ethics analysis [Hosmer model]; Ethical dilemma ; Ethics in practice -ethics for managers; Role and function of ethical managers-Comparative ethical behavior of managers; Code of ethics; Competitiveness, organizational size, profitability and ethics. Business and ecological / environmental issues in the Indian context and case studies.

## UNITIII-LEGALASPECTSOFETHICS

(9)

Political-legal environment; Provisions of the Indian constitution pertaining to Business; Political setup-major Characteristics and their implications for business; Prominent features of MRTP& FERA. Social- cultural environment and their impact on business operations, Salient features of Indian culture and values.

## UNITIV-ENVIRONMENTALETHICS

Economic Environment; Philosophy of economic grow and its implications for business, Main features of Economic Planning with respect to business; Industrial policy and framework of government contract over Business; Role of chamber of commerce and confederation of Indian Industries.

## UNITY-CORPORATESOCIALRESPONSIBILITYANDGOVERNANCE

(9)

Definition-Evolution-Need for CSR; Theoretical perspectives; Corporate citizenship; Business practices; Strategiesfor CSR; Challenges and implementation; Evolution of corporate governance; Governance practices and regulation; Structure and development of boards; Role of capital market and government; Governance ratings; Future of governance-innovative practices; Case studies with lessons learnt.

TOTAL (L:45) = 45 PERIODS

- I. C.S.V. Murthy, "Business Ethics Text & Cases", Himalaya Publishing House, 2018
- 2. TusharAgarwal, NidhiChandorkar, "Indian Ethos in Management", First Edition, Himalaya publishing House, 2017.
- 3. Ferrell, O.C., John Fraedrich, and Linda Ferrell, "Business Ethics-Ethical Decision Making And Cases", Ninth Edition, Cengage Learning, Delhi, 2016.

## **REFERENCES:**

- I. Andrew Crane," Business Ethics: Managing Corporate Citizenship and Sustainability in the Age of Globalization",Oxford University Press, 2020.
- 2. Mitra, Nayan, Schmidpeter, Rene, "Corporate Social Responsibility in India: Cases and Developments after the Legal Mandate", Pearson Publications, New Delhi, 2017.
- 3. Francis R & Mishra M (2018)., Business Ethics; An Indian Perspective, Tata McGraw- Hill Publishing Company Ltd., New Delhi.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
COs / POs	POs						
COs / POs	POI	PO 2	PO 3	PO4	PO5		
СОІ	3			3			
CO2	3	2	2	3			
CO3	2		2	3			
CO4				3			
CO5				3	2		
CO(W.A)	2.7	2	2	3	2.7		

22BAP08-PROJECT WORK				
	L	Т	Р	С
	0	0	16	8

## **PREREQUISITE: 22BAP07**

**Course Objective** 

- To gain knowledge in exercise the managerial skills for decision making in the organization.
- To explain the business ideas using the skills and knowledge they have gained.
- To gain hands on experience in creating a business plant his will be an in dispensable tool for future development and growth.
- To solve business problems through Organizational research, in the contemporary work place environments.
- To conduct an independent research project, resulting in research outputs in the form of journal publication, or conference or seminar presentations confidently.

	35	
	e <b>Outcomes</b> dent will be able to	Cognitive Level
COI	Apply a thorough understanding of management's functional areas within corporate environments.	AP
CO2	Apply their ability to recognize individuals who can provide guidance, feedback, and support in their professional development.	AP
CO3	Evaluate interests and capabilities within their chosen field of study.	AN
CO4	Develop essential work habits, communication skills, interpersonal abilities, and attitudes critical for success in employment through their corporate internship.	E
CO5	Achieve employment opportunities that facilitate transition to full-time positions upon graduation.	E

Corporate Pro	ject
	Study the organization and its environment.
	Identify a specific issue/ problem/ challenge /developmental area of study /research
	Build the research design or framework and conduct the study.
Process	❖ Report the findings.
	Give specific implementable suggestions to the organization
	❖ Report of the study
	Write a working paper of the study.
Entrepreneur	ship Project
	Description of the business idea.
	<ul> <li>Customer problem to be solved and the Entrepreneurial Team</li> </ul>
	❖ Industry Analysis
	❖ Market Analysis
Process	❖ Financial Analysis
1100033	❖ Business Model canvas
	❖ Final Draft Submission
	Mock Business plan presentation
	❖ Final Business plan pitch.
-	Total : 8 Week

COs/POs	POI	PO2	PO3	PO4	POS
СОІ	3				
CO2				3	
CO3	2	2	2		
CO4		2		2	
CO5					3
CO(W.A)	2.5	2	2	2.5	

L	Т	Р	С
0	0	2	I

## **Course Objective**

- To provide a realistic and useful method for analyzing and understanding the behavior of others.
- To provide a role in describing fundamental patterns of thinking, feeling and behavior using TA model.
- To describe the application of TA in several areas of people management organizations.
- To provide TA Applications in Motivation, Leadership and Teamwork.
- To gain knowledge on Transactional Analysis in Short-term counseling and longer-term therapy.

	- 8	
Course Outcomes The Student will be abl	e to	Cognitive Level
COI	Apply Transactional Analysis principles into practice and help them become more self-aware and skilled at resolving conflict.	Ар
CO2	Develop skills to establish and manage therapeutic connections, which will enhance their capacity to help and comprehend others.	Ар
CO3	Analyze their prior experiences and offer insights and lessons learnt to help them understand how these affect their current emotional and behavioural issues.	An
CO4	Enhance their critical thinking skills to lead and inspire teams, and promote productive teamwork, cooperation, and leadership in a range of organisational contexts.	An
CO5	Perform in a team and engage in an independent study in gaining a deeper understanding of their working relationships and improving their interpersonal dynamics.	С

## LIST OF EXERCISES:

- I.Play the game of dispute with the partner to understand TA and Self-Awareness.
- 2.An exploration of the past is useful to the degree that it continues to influence our emotional and behavioral difficulties. Experience sharing and lessons learned.
- 3. Conduct activities to make the students to realize the mental state of Winners and Losers.
- 4.Exercise to build a therapeutic relationship through Structural Analysis
- 5.Life Positions and Transactions support in understanding our working relationship.
- 6. Games and Strokes to provide the foundations for a trusting and meaningful alliance between people.
- 7. Life Scripts to apprehend each person is a unique individual.
- 8.TA Applications in Motivation, Leadership and Teamwork.
- 9. Transactional Analysis in Short-term counseling and longer-term therapy.
- 10. Contracting for Change to work together as well as the goals individual wish to achieve.

**TOTAL (P:60) = 60 PERIODS** 

## **REFERENCES:**

- I.Eric Berne, Games, "People Play: The Psychology of Human Relationships", 1st Edition, Penguin, UK, 2016.
- 2. Vann Joines, lan Stewart, "TA Today: A New Introduction to Transactional Analysis", 2nd Revised Edition, Lifespace Publishing, US, 2012.
- 3.Richard G Erskine, "Transactional Analysis in Contemporary Psychotherapy" 1st Edition, Routledge, USA, 2019.
- 4.Richard L. Daft, Nishant Uppal, "Understanding the Theory and Design of Organizations", 11th Edition, Cengage Learning, New Delhi, 2020.
- 5. Robbins, Coulter, "Management", 17th EditionPHI Learning, New Delhi, 2018.

Mapping	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
POs/COs	POI	PO2	PO3	PO4	PO5		
COI	3						
CO2		2					
CO3			3				
CO4		2			2		
CO5				I			
CO(W.A)	3	2	3	ı	1.5		

22BAX01-BRAND MANAGEMENT				
	L	T	Р	С
	3	0	0	3

## PRE-REQUISITE: 22BAB11

## **Course Objective**

- To understand the methods of managing brands and co-branding in brand management.
- To co-create unique ideas, products and positioning.
- To comprehend branding techniques through various methods.
- To create brand adoption practices for brand re- creation or re-branding.
- To comprehend global branding strategies influencing the business environment.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the theoretical aspects and the importance of Brand management to enhance competitive position	Ар	30%
CO2	Assess knowledge relating to brand building by selecting, creating, and utilising brand aspects in global branding.	An	30%
CO3	Evaluate the managerial perspectives of what, why and how brand management should be done to give a successful business.	Е	20%
CO4	Examine several methods for measuring brand equity, devise a methodology for measuring equity, and consider alternate branding tactics when making decisions.	С	20%
CO5	Engage in independent study as a member of a team and asses the brand performance and effectiveness with the help of a course mini project or assignments or case studies.	Ар	Internal Assessment

## UNIT I -INTRODUCTION (9)

Basics Understanding of Brands - Definitions - Branding Concepts - Functions of Brand - Significance of Brands - Different Types of Brands- Co branding - Store brands.

## **UNIT II -BRAND STRATEGIES**

(9)

Strategic Brand Management process - Building a strong brand - Brand positioning - Establishing Brand values - Brand vision- Brand Elements- Branding for Global Markets- Competing with foreign brands.

## **UNIT III - BRAND COMMUNICATIONS**

(9)

Brand image Building - Brand Loyalty programmes - Brand Promotion Methods- Role of Brand ambassadors, celebrities- On line Brand Promotions.

## **UNIT IV - BRAND EXTENSION**

(9)

Brand Adoption Practices - Different type of brand extension - Factors influencing Decision for extension - Rebranding and re-launching.

## **UNIT V-BRAND PERFORMANCE**

(9)

Measuring Brand Performance - Brand Equity Management - Global Branding strategies - Brand Audit - Brand Equity Measurement - Brand Leverage - Branding challenges & opportunities.

**TOTAL (L:45): 45 PERIODS** 

- I. Emmanuel Mogaji, Brand Management, An Introduction Through Storytelling, Springer International Publishing, 1st Edition, 2021.
- 2. Kevin Lane Keller, Ambi M. G. Parameswaran, Isaac Jacob, Strategic Brand Management Building, Measuring, and Managing Brand Equity, Pearson, 5th Edition, 2019.

## **REFERENCES:**

- 1. Kevin Lane Keller, Strategic Brand Management: Building, Measuring and Managing, Prentice Hall, 5thEdition 2019.
- 2. Tapan K Panda," Product and Brand Management", 1st Edition, Oxford University Press, Noida, 2016.
- 3. Moorthi YLR, Brand Management I edition, Vikas Publishing House 2012.
- 4. Kevin Lane Keller, Ambi M. G. Parameswaran and Isaac Jacob, "Strategic Brand Management: Building, Measuring, and Managing Brand Equity", 9th Edition, Pearson Education, New Delhi, 2015.
- 5. Mahim Sagar, Deepali Singh, D.P. Agarwal, Achintya Gupta.-Brand Management Ane Books Pvt. Ltd (2009).

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
POs/COs		POs					
	I	2	3	4	5		
1	3						
2		2					
3				3			
4			2				
5				I	I		
CO (W.A)	3	2	2	2	I		

22BAX02 – RETAIL MANAGEMENT				
	L	Т	Р	С
	3	0	0	3

## PRE REQUISITE: 22BAB11

- To understand the concepts of effective retail business.
- To understand effective retail formats and strategies required for retail management.

## **Course Objective**

- To understand how to utilize resources and techniques used in retail management.
- To understand analysis of store location, merchandising, products and pricing.
- To provide insights on retail management Behaviour.

At the end of the course, thestudents will be able tounderstand and remember the concepts of Retail Management and to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply insights to address challenges and leverage opportunities in the global retail industry.	Ар	20%
CO2	Apply principles of corporate social responsibility (CSR) in retail operations and decision-making.	Ар	30%
CO3	Analyze the integration of theoretical knowledge with practical skills to address real-world challenges in retail management.	An	30%
CO4	Develop strategies for retail advertising and promotions.	С	20%
CO5	Create and evaluate strategies to prepare for leadership roles in retail management through practical experience and application of learned concepts.	E	Internal Assessment

## UNIT I -INTRODUCTION (9)

An overview of Global Retailing - Challenges and opportunities - Retail trends in India - Socio economic and technological Influences on retail management.

## UNIT II -RETAIL FORMATS

(9)

Organized and unorganized formats - Different organized retail formats - Characteristics of each format - Emerging trends in retail formats - MNC's role in organized retail formats.

## **UNIT III - RETAILING DECISIONS**

(9)

Choice of retail locations - internal and external atmospherics - Positioning of retail shops - Building retail store Image - Retail service quality management - Retail Supply Chain Management - Retail Pricing Decisions.

## **UNIT IV - RETAIL SHOP MANAGEMENT**

(9)

Visual Merchandise Management - Space Management - Retail Inventory Management - Retail accounting and audits - Retail store brands - Retail advertising and promotions - Online retail - Emerging trends.

## **UNIT V-RETAIL SHOPPER BEHAVIOUR**

(9)

Understanding of Retail shopper behavior - Shopper Profile Analysis - Shopping Decision Process - Factors influencing retail shopper behavior - Complaints Management - Retail sales force Management

**TOTAL (L:45): 45 PERIODS** 

## **TEXT BOOKS:**

- 1. Giri, Arunangshu, Paul, Pradip, Chatterjee, Satakshi, Retail management text & cases, PHI Learning Pvt. Ltd.1st Edition, 2021.
- 2. Prabhu TL, Retail Management, An Effective Management Strategy for Retail Store Managers, Nestfame Creations Pvt. Ltd., 1st Edition, 2019.

## **REFERENCES:**

- 1. Barry Berman, Joel R. Evans, Patrali Chatterjee, Ritu Srivastava Retail Management: A Strategic Approach, 13th Edition, Pearson Education, Noida, 2017
- 2. Michael Levy, Barton Weitz, Dhruv Grewal "Retailing Management", 10th Edition, McGraw Hill Education, New Delhi, 2018.
- 3. Gibson G. Vedamani, "Retail Management", 5th Edition, Pearson Education, Noida, 2018.
- 4. Swapna Pradhan, "Retailing Management: Text and Cases", 4th Edition, McGraw Hill Education, New Delhi, 2017
- 5. Chetan Bajaj, Rajnish Tow and Nidhi V. Srivatsava, Retail Management, Oxford University Press, 2007.
- 6. Swapna Pradhan, Retail Management -Text and Cases, Tata McGraw Hill.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
POs/COs		POs					
	I	2	3	4	5		
I				3			
2	2	2					
3	3						
4				3			
5			3		3		
CO (W.A)	2.5	2	3	3	3		

22BAX03- SERVICES MARKETING				
	٦	T	P	С
	3	0	0	3

- To tracethe evolution and growth of the service sector.
- To assess the market potential for various services.
- To apply the GAP model to identify and address service quality issues.
- **Course Objective**
- To design efficient service delivery systems and channels.
- To formulate service marketing strategies for various industries, including health, hospitality, tourism, financial services, logistics, education, entertainment, and public utilities.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Applythe expanded marketing mix to different service marketing scenarios.	Ap	30%
CO2	Apply the service marketing triangle and integrated service marketing communication strategies.	Ap	20%
CO3	Analyze the nature and scope of services and identify the unique characteristics of services.	An	20%
CO4	Evaluate different pricing methods for services and determine the most suitable one.	E	20%
CO5	Create a service blueprint and utilize the GAP model to enhance service quality.	С	10%

UNIT I- INTRODUCTION	(9)	
Definition - Service Economy - Evolution and growth of service sector - Nature and Scope o characteristics of services - Challenges and issues in Services Marketing.	f Services - Unique	
UNIT II - SERVICE MARKETING OPPORTUNITIES	(9)	
Assessing service market potential - Classification of services - Expanded marketing mix - S Environment and trends - Service market segmentation, targeting and positioning.	Service marketing -	
UNIT III -SERVICE DESIGN AND DEVELOPMENT		
Service Life Cycle - New service development - Service Blue Printing - GAP model of service service quality - SERVQUAL - Service Quality function development.	quality - Measuring	
UNIT IV - SERVICE DELIVERY AND PROMOTION	(9)	
Positioning of services - Designing service delivery System, Service Channel -Pricing of services marketing triangle - Integrated Service marketing communication.	, methods - Service	
UNIT V -SERVICE STRATEGIES	(9)	
Service Marketing Strategies for health - Hospitality - Tourism - Financial - Logistics - Educationa	ll - Entertainment &	

public utility Information technique Services.

**TOTAL (L:45): 45 PERIODS** 

- I. Alan Wilson, Valarie Zeithaml, Mary Jo Bitner, Dwayne Gremler, Services Marketing: Integrating 1.Customer Service Across the Firm, 7th Edition, Mc-Graw-Hill Education, 2020.
- 2. R. Srinivasan, Services Marketing, The Indian context, PHI learning, 3rd Edition, 2012.

## **REFERENCES:**

- 1. Jochen Wirtz, Christopher Lovelock, "Essentials of Services Marketing", 3<sup>rd</sup> Edition, Pearson Education, Noida, 2019
- 2. Christopher Lovelock, Jochen Wirtz, Jayanta Chatterjee, Services Marketing: People, Technology, Strateg, 8<sup>th</sup> Edition, Pearson Education, Noida, 2017.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO2	PO3	PO4	PO5	
СОІ	3				3	
CO2			2			
CO3				2		
CO4		3			2	
CO5					3	
CO(W.A)	3	3	2	2	2.6	

22BAX04-INTEGRATED MARKETING COMMUNICATION				
	L	Т	Р	С
	3	0	0	3

#### **PREREQUISITE: NIL**

# **Course Objective**

- Tofamiliarize students with the fundamental concepts, principles, and challenges of advertising.
- Togain knowledge about advertising media and the process of developing effective advertising messages.
- Tolearn the concepts and methods of various sales promotion techniques.
- To enhance students' understanding of personal selling and public relations concepts and practices.
- To enrich knowledge in publicity.

	e Outcomes dent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply key concepts, principles, and address challenges in advertising effectively.	AP	20%
CO2	Apply ethical practices in personal selling and public relations to handle issues effectively.	AP	20%
CO3	Applystrategies to select and develop effective advertisements and messaging.	AP	20%
CO4	Evaluate the significance of publicity in various contexts.	E	20%
CO5	Develop and implementeffective sales promotion techniques.	С	20%

#### UNITI-PRINCIPLESOFADVERTISEMENT

(9)

Definition - Objectives - Importance - Functions - Principles of Effective Advertising - Advertising Challenges Advertisement Agencies - Advertisement campaigns.

#### UNITII- ADVERTISEMENTMEDIA

(9)

Media Plan - Type and Choice Criteria - Reach and Frequency of Advertisements - Media Strategy and Scheduling. Design and Execution of Advertisements - Message development - Different Types of Advertisements - Measuring Impact of Advertisements.

#### UNITIII- SALESPROMOTION

(9)

Definition - Role and Importance of Sales Promotion - Objectives - Steps - Sales Promotion techniques Consumer and Trade Promotions - Online Sales Promotions.

#### UNITIV-PERSONALSELLING& PUBLICRELATIONS

(9

Personal selling: Meaning - Objectives - Types - Process of Personal Selling. Public Relations: Definition - Importance - Functions - Steps in Public Relation - PR Agencies - Emerging Trends in Integrated Marketing Communication.

#### UNITY-PUBLICITY

(9)

Introduction - Meaning - Objectives - Types - Importance of Publicity - Difference between Public Relations and Publicity.

TOTAL(L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- I. George E Belch and Michel A Belch, Advertising and Promotion, Tata McGraw Hill, 12th Edition, 2022.
- 2. Kenneth Clow, Donald Baack, Integrated Advertisements, Promotion and Marketing Communication, 8th Edition, Prentice Hall of India, New Delhi, 2017.

- J Craig Andrews, Terence A. Shimp "Advertising, Promotion, and Other Aspects of Integrated Marketing Communications", 10th Edition, Cengage Learning, New Delhi, 2017.
- 2. Philippe Malaval, Marie Helene Abbo, Muneesh Kumar, Jean Marc Decaudin, "Integrated Marketing Communication: Pent", 4th Edition, Pearson India, Chennai, 2017.
- 3. Terence A. Shimp and J. Craig Andrews, Advertising Promotion and other aspects of Integrated Marketing Communications, CENGAGE Learning, 10th Edition, 2017.
- 4. PR Smith, ZeZook, "Marketing Communications: Integrating Online and Offline, Customer Engagement and Digital Technologies", 7th Edition, Kogan Page, London, United Kingdom, 2017.
- 5. Kruti Shah, "Advertising And Integrated Marketing Communications", 1st Edition, McGraw Hill Education, New Delhi, 2015.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
60-			POs			
COs	POI	PO 2	PO 3	PO4	PO5	
COI	3				2	
CO2	2	2		3		
CO3	2		2		2	
CO4				2		
CO5			2	3	2	
CO(W.A)	2.3	2	2	2.7	2	

22BAX05-MARKETING ANALYTICS				
	L	Т	P	С
	3	0	0	3

### **EQUISITE : 22BAB11**

# Course Objective

- To develop skills in calculating customer lifetime value and applying simulation techniques to create models for customer retention and acquisition spending.
- To master the use of conjoint analysis to identify new product features.
- To explore various pricing techniques, including estimating demand curves and optimizing prices.
- Learn to measure and analyze distribution channel metrics to improve effectiveness.
- To estimate and allocate promotion budgets efficiently.

Course Outcomes  • The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the principles of segmentation, targeting, and positioning.	Ар	20%
CO2	Utilize conjoint analysis to identify new product features and employ S curves to predict new product sales.		20%
CO3	Perform experiments to analyze the effectiveness of price bundling.	An	30%
CO4	Measure and interpret distribution channel metrics.	An	20%
CO5	Evaluate metrics for traditional and social media to assess promotion effectiveness.	E	10%

UNITI-MARKETINGSEGMENTATION&CUSTOMERVALUEANALYSIS	(9)
Segmentation-Targeting-Positioning.CustomerValueAnalysis:LifeTimeCustomerValueCalculation-SimulationTechnique-ModelforCustomerRetentionandAcquisitionSpending EXPERIMENTS:Generateamodelforcustomerretentionandacquisitionspendingusinggivendata.	
UNITII-PRODUCTANALYTICS	(9)
IdentifyingNewProductFeaturesusingConjointAnalysis-ForecastingNewProductSalesusingSCurves-CopernicanPrincipletoPredictDurationofFutureSales-AttributePreferenceTesting. EXPERIMENTS: Estimates demandcurves.	-
UNITIII-PRICINGANALYTICS	(9)
Pricing Techniques-EstimatingDemandCurveandOptimizingPrice-PrinceBundling-Non linear Pricing EXPERIMENTS:Pricebundling.	ng.
UNITIV-DISTRIBUTIONSTRATEGY	(9)
DistributionChannelCharacteristics-RetailLocationSelection-ChannelEvaluationandSelection-MultiChannelDistribution-DistributionChannelMetrics.  EXPERIMENTS:Marketresultanalysis.	
UNITY-PROMOTIONANALYTICS	(9)
Estimating Promotion Budgets-Promotion Budget Allocation-Metrics for Traditional Media-Metrics	SocialMedia.

**TOTAL(L:45):45PERIODS** 

EXPERIMENTS: Marketresultanalysis.

#### **TEXTBOOKS:**

- Mike Grigsby, "Marketing Analytics: A Practical Guide to Real Marketing Science", 2nd Edition, Kogan Page, 2020
- 2. WayneL.Winston, Marketing Analytics: Data-Driven Techniques with Microsoft Excel", Ist Edition, Wiley, New Delhi, 2018.
- 3. StephenSorger, "MarketingAnalytics: StrategicModelsandMetrics", IstEdition, AdmiralPress, UK, 2016.

#### **REFERENCES:**

- $I. \quad Tommy Blanchard, "Data Science for Marketing Analytics", I st Edition, Packt Publishing, UK, 2019.$
- $2. \quad \mathsf{DavidA}. A a ker, \mathsf{V}. \mathsf{Kumar}, \mathsf{RobertP}. \mathsf{Leone}, \mathsf{GeorgeS}. \mathsf{Day}., \mathsf{"MarketingResearch"}, \mathsf{IstEdition}, \mathsf{Wiley}, \mathsf{NewDelhi}, \mathsf{2019}.$
- $3. \quad Mike Grigs by, "Marketing Analytics", 2nd Edition, Kogan Page, UK, 2018.$

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
POs					
COs/ POs	I	2	3	4	5
I	3	3			
2		3			2
3					
4			2		
5				3	
CO (W.A)	3	3	3	3	2

1

22BAX31-DIGITAL AND SOCIAL MEDIA MARKETING				
	L	Т	Р	С
	3	0	0	3

#### **PRE-REQUISITE: NIL**

# **Course Objective**

- To understand about the importance of digital marketing in today's rapidly changing business environment.
- To provide knowledge on how digital marketing can be utilised by organisations and how its effectiveness can have measured.
- To understand about the key elements of a display advertisement.
- To provide knowledge on effectiveness of a social media marketing.
- To acquire knowledge in common Social Media Analytics.

To acquire knowledge in common 30ctal Fledia Alialytics.					
	Course Outcomes The Student will be able to		Weightage of COs in End Semester Examination		
COI	Apply fundamental digital marketing concepts to realworld scenarios.	Ар	30%		
CO2	Develop effective advertising campaigns that drive value and align with organizational leadership goals.	An	30%		
CO3	Create effective strategies to improve website visibility and creative thinking in SEO.	С	20%		
CO4	Design effective social media marketing strategies across multiple platforms and develop skills to analyze social media data and derive actionable insights.		20%		
CO5	Engage independently and collectively assess consumer buying behavior, social media analytics and commit to lifelong learning and staying updated with digital marketing trends.	Δρ	Internal Assessment		

# (9) **UNIT I -INTRODUCTION** Understanding Consumer behaviour - Concepts, Significance, Consumer and Customers Consumption, Consumer orientation, Interpretive and Quantitative approaches - Foundations of Consumer Behaviour and Consumer Research - Consumer Decision making process and decision making roles **UNIT II -INTERNAL INFLUENCES** (9) Influences on consumer behavior - Motivation - Perception - Attitudes and Beliefs - Learning and Experience -Personality & Self Image. **UNIT III - EXTERNAL INFLUENCES** (9) Socio-Cultural, Cross Culture - Family group - Reference group - Communication - Influences on Consumer behavior - Branding of products by means of media and hoardings. **UNIT IV - CONSUMER BEHAVIOR MODELS** (9) Traditional and Contemporary Consumer behaviour model for Individual and industrial buying behaviour and decision making - Cultural Influences on Consumer Behaviour (case studies from diverse geographical regions) **UNIT V-PURCHASE DECISION PROCESS** (9) Consumer decision making process in the network era - 3 WIN formula - Alternative views on Consumer

TOTAL (L:45) = 45 PERIODS

Behaviour -e-digital transformation- On-line Buyer Behaviour - Diffusion and Adoption.

#### **TEXT BOOKS:**

Leslie Lazar, Schiffman G, Kanuk, "Consumer Behaviour", 12th Edition, Pearson Education, Noida, 2021.
 Leon G Schiffman, Joseph Wisemblit, S Ramesh Kumar, Consumer Behaviour, 12th edition, Pearson, 2018.

#### **REFERENCES:**

- 1. Andrew J. Smith, "Consumer Behaviour and Analytics", 2nd Edition, Routledge, USA, 2024.
- 2. Hawkins, Motherbaugh, Mookerjee, "Consumer Behaviour: Building Marketing Strategy", 13th Edition, McGraw Hill Education, New Delhi, 2023.
- 3. Consumer Behavior: Buying, Having, and Being" by Michael R. Solomon, 14th Edition, , Pearson Education, Noida, 2023.
- 4. David L. Loudon, Albert J, Della Bitta, "Consumer Behaviour", 4th Edition, McGraw Hill Education, New Delhi, 2017.
- 5. Ramesh Kumar S., "Consumer Behaviour: The Indian Context (Concepts and Cases)", 2nd Edition, Pearson Education, Noida, 2017.

#### **REFERENCE JOURNALS:**

- I. Journal of Consumer Research
- 2. Journal of Marketing

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
-0.470			POs			
COs/ POs	ı	2	3	4	5	
I	3					
2			2			
3					3	
4		3				
5				I		
CO (W.A)	3	3	2	I	3	

Mu w

22BAX32-CONSUMER BEHAVIOUR				
	L	Т	Р	С
	3	0	0	3

#### **PRE-REQUISITE: NIL**

# **Course Objective**

- To understand the concept of Consumer behavior and its applications in purchase decisions.
- To educate students on Consumer behaviour with internal influences.
- To enable students in familiarized about consumer decision making process based external influences.
- To understand about consumer behaviour models for Individual and industrial buying behaviour and decision making.
- To comprehend on purchase decision process with changing consumer behaviour.

	Outcomes dent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply Knowledge of consumer behavior principles, theories, concepts and techniques to solve business problems.		40%
CO2	Classify the different consumer behaviour and their impact on purchasing.	An	20%
CO3	Develop critical thinking skills to identify issues and resolve it.	An	20%
CO4	Propose the effectiveness of various advertisement and promotions and their attempts to influence the behaviors of individuals across various aspects of business.		20%
CO5	Engage in independent study as a member of a team and asses the consumer buying behavior with the help of a course mini project/assignment.		Internal Assessment

# (9) **UNIT I-INTRODUCTION** Understanding Consumer behaviour - Concepts, Significance, Consumer and Customers Consumption, Consumer orientation, Interpretive and Quantitative approaches - Foundations of Consumer Behaviour and Consumer Research - Consumer Decision making process and decision making roles **UNIT II -INTERNAL INFLUENCES** (9) Influences on consumer behavior - Motivation - Perception - Attitudes and Beliefs - Learning and Experience -Personality & Self Image. **UNIT III - EXTERNAL INFLUENCES** (9) Socio-Cultural, Cross Culture - Family group - Reference group - Communication - Influences on Consumer behavior - Branding of products by means of media and hoardings. **UNIT IV - CONSUMER BEHAVIOR MODELS** (9) Traditional and Contemporary Consumer behaviour model for Individual and industrial buying behaviour and decision making - Cultural Influences on Consumer Behaviour (case studies from diverse geographical regions) **UNIT V-PURCHASE DECISION PROCESS** (9)

Consumer decision making process in the network era - 3 WIN formula - Alternative views on Consumer Behaviour -e-digital transformation- On-line Buyer Behaviour - Diffusion and Adoption.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

1. Leslie Lazar, Schiffman G, Kanuk, "Consumer Behaviour", 12th Edition, Pearson Education, Noida, 2021.

2.Leon G Schiffman, Joseph Wisemblit, S Ramesh Kumar, Consumer Behaviour, 12th edition, Pearson, 2018

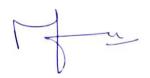
#### **REFERENCES:**

- 1. Andrew J. Smith, "Consumer Behaviour and Analytics", 2nd Edition, Routledge, USA, 2024.
- 2. Hawkins, Motherbaugh, Mookerjee, "Consumer Behaviour: Building Marketing Strategy", 13th Edition, McGraw Hill Education, New Delhi, 2023.
- 3. Consumer Behavior: Buying, Having, and Being" by Michael R. Solomon, 14th Edition, , Pearson Education, Noida, 2023.
- 4. David L. Loudon, Albert J, Della Bitta, "Consumer Behaviour", 4th Edition, McGraw Hill Education, New Delhi, 2017.
- 5. Ramesh Kumar S., "Consumer Behaviour: The Indian Context (Concepts and Cases)", 2nd Edition, Pearson Education, Noida, 2017.

#### **REFERENCE JOURNALS:**

- I. Journal of Consumer Research
- 2. Journal of Marketing

COs/ POs		POs				
	I	2	3	4	5	
I	3					
2			2			
3					3	
4		3				
5				I		
CO (W.A)	3	3	2	I	3	



22BAX06-SECURITYANALYSISANDPORTFOLIOMANAGEMENT				
	L	Т	Р	С
	3	0	0	3

# PRE REQUISITE: 22BABI0

# To educate regulator

- To educate regulatory environment governing securities markets and its implications for investment practices
- To familiarize with Capital Market & Risk and Return.

#### **Course Objective:**

- To equip with knowledge of different financial markets, instruments, and their functioning.
- To provide skills to apply various valuation models and techniques
- To make students understand the strategies in developing portfolio investment and analysis

Course Out		Cognitive Level	Weightage of COs in End Semester Examination
COI	Interpret market efficiency and its implications for technical analysis	Ар	30
CO2	Demonstrate awareness of ethical considerations and regulatory compliance in investment management practices.	Ар	30
CO3	Focus and forecast earnings of companies to assess their investment potential.	An	20
CO4	Analyze various investment alternatives and strategies for optimal decision-making.	An	10
CO5	Summarize SEBI's role, functions, guidelines, and regulations governing securities markets in India.	E	10

#### **UNIT I - INVESTMENT SETTING& SECURITIES**

(9)

Financial and economic meaning of Investment - Characteristics and objectives of Investment - Types of Investment - Investment alternatives - Choice and Evaluation - Risk and return concepts - Securities-Securities Markets in India

#### **UNIT II -CAPITAL MARKET& RISK AND RETURN**

(9)

Capital Market: Primary Market - Participants- Listing Formalities and Procedure- Secondary Market - Buying and Selling Mechanisms- Margin and Settlement of Shares- Regulating Framework, SEBI - Functions, Guidelines and Regulations- Stock Exchanges In India - Indices- Depositories in India.

#### **UNITIII-FUNDAMENTALANALYSIS**

(9)

Economic Analysis - Economic forecasting and stock Investment Decisions - Forecasting techniques. Industry Analysis - Industry classification, Industry life cycle - Company Analysis - Measuring Earnings - Forecasting Earnings

#### **UNITIV-TECHNICALANALYSIS**

(9)

Technical Analysis: Need and Importance-Fundamental Vs Technical-Tools of Technical Analysis - Charts Indicators and Oscillators-Dow Theory-Efficient Market Theory.

# UNITY-PORTFOLIOANALYSIS

(9)

Portfolio Analysis: Approaches in Portfolio Construction-Portfolio Theory-Markowitz Model-Portfolio Performance Evaluation - Sharpe, Treynor's and Jensen's Measure-Portfolio Revision.

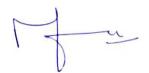
**TOTAL(L:45):45PERIODS** 

#### **TEXTBOOKS:**

- 1. Prasanna Chandra, Investment Analysis and Portfolio Management, 6th Edition, McGraw Hill Education,
- 2. New Delhi, 2021.
- 3. Bhalla V.K., Investment Management: Security Analysis and Portfolio Management, 19thEdition,S. Chand Publishing, New Delhi,2018.
- 4. Punithavathy Pandian, Securities Analysis and Portfolio Management, 2nd Edition, Vikas publishing House Pvt Ltd, New Delhi,2015.

- 1. Reilly & Brown, Investment Analysis and Portfolio Management, Cengage Learning, 9th edition, United States, 2014.
- 2. Sasidharank, Alex k. Mathews, "Security Analysis and Portfolio Management" 2nd Edition, McGraw Hill Education, New Delhi, 2015.
- 3. ShaliniTalwar, "Security Analysis &Portfolio Management, Cengage Learning,2016. 4.http://nptel.ac.in/courses/ 110101005/downloads/Lecture%2003.pdf, Prof. Trupti Mishra, Shailesh J. Mehta School of Management, IIT, Bombay, "Basic Tools of Economic Analysis".
- 4. http://nptel.ac.in/courses/110101005/, Dr. JitendraMahakud, Department of Humanities and Social Sciences, Indian Institute of Technology, Kharagpur, "Introduction to Investment".
- 5. Kevin, Securities Analysis and Portfolio Management, 2nd Edition, PHI Learning, New Delhi,2015.

MappingofCo	MappingofCourseOutcomes(COs)withProgrammeOutcomes(POs)						
COs/POs	POI	PO2	PO3	PO4	PO5		
COI	3	3					
CO2	2			3	2		
CO3			3		3		
CO4		3	2	2			
CO5	3	2		2			
CO(W.A)	2.7	2.7	2.5	2.3	2.5		



22BAX07-MERCHANTBANKINGANDFINANCIALSERVICES				
	L	Т	Р	С
	3	0	0	3

#### **PREREQUISITE: NIL**

## **Course Objective**

- Tolearn functions and regulatory framework of merchant banking.
- Tounderstand the mechanisms and methods involved in issuing securities.
- Tounderstand the role of merchant bankers in issuing securities.
- To understandthe various fee-based services provided by merchant banks.
- To Make Students Understand Novel Fund-Based Financial Services.

	Outcomes ent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply key concepts of merchant banking and financial services to real-world scenarios, including underwriting, portfolio management, and advisory services.		30%
CO2	Apply the role of merchant bankers in securities issuance.	AP	20%
CO3	Analyze the regulatory framework and market dynamics affecting merchant banking operations and financial services.		20%
CO4	Evaluate the performance and effectiveness of various financial services, including mergers, acquisitions, and wealth management strategies.		20%
CO5	Evaluate Basics of Leasing and Hire Purchasing in Fund- Based Financial Services.	Е	10%

#### UNIT I-MERCHANTBANKING

(9)

Introduction - An Over view of Indian Financial System - Merchant Banking in India - Functions of Merchant Bank SEBI guidelines.

#### UNITII-ISSUEMANAGEMENT

(9)

Public Issue Management - Mechanism - Categories of Securities Issue - Role of Issue Manager - Marketing of New Issues - Post Issue Activities - Pricing - Laws Relating to Issue Management.

# UNITIII-ROLEOFMERCHANTBANKER

(9)

Role of Merchant Banker: Prospectus Preparation - Underwriting of Securities - Capital Structure Decisions Dealing with Registrar - Brokers and Advertising Consultant.

#### UNITIV-FEEBASEDSERVICES

Mergers and Acquisitions - Portfolio Management Services - Credit Syndication - Credit Rating - Mutual Funds.

#### UNITY-FUND BASED FINANCIALSERVICES

easing and Hire Purchasing - Basics of Leasing and Hire purchasing - Financial Evaluation.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- 1. Machiraju H.R., "Merchant Banking", 4th Edition, New Age International, New Delhi, 2019.
- 2. MadhuVij, Swati Dhawan, "Merchant Banking and Financial Services", 2nd Edition, McGraw Hill Education, New Delhi, 2017.
- 3. Dr. Ravichandran K., "Merchant Banking and Financial Services", 2nd Edition, Himalaya Publishing, Mumbai, 2019.
- 4. Khan M.Y., "Financial Services", 10th Edition, McGraw Hill Education. New Delhi, 2019.
- 5. NISM, "Merchant Banking", 1st Edition, Taxmann, New Delhi, 2019.

- 1. NaliniPravaTripathy, Financial Services, 4th Edition, PHI Learning, New Delhi 2012.
- 2. J.C.Verma, A Manual of Merchant Banking, Bharath Publishing House, NewDelhi.
- 3. Varshney P.N. & Mittal D.K., Indian Financial System, Sultan Chand & Sons, NewDelhi.
- 4. http://nptel.ac.in/courses/109104076/, Dr. SurajitSinha, Department of Humanities and Social Sciences, Indian Institute of Technology, Kanpur, "Money and Banking".
- 5. http://nptel.ac.in/courses/110106040/module1/1 1-Structure%20of%20Banking%20Industry.pdf "Structure of Banking".

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
CO-/PO-		POs					
COs/POs	POI	PO 2	PO 3	PO4	PO5		
COI	3						
CO2	3						
CO3					2		
CO4		2		2			
CO5		2	2	2			
CO(W.A)	3	2	2	2	2		

22BAX08-INTERNATIONALTRADEFINANCE				
	L	T	Р	С
	3	0	0	3

#### **PREREQUISITE: NIL**

## To equip students with a thorough understanding of the complexities involved in global commerce.

## To comprehending the principles, financial mechanisms, foreign exchange management, documentation requirements, and export promotion schemes essential for successful international trade operations.

#### Course Objective

- To provide students with a deep understanding of the key elements involved in international commerce.
- To covers the foundational concepts, financial mechanisms, foreign exchange management, documentation processes, and government schemes that promote exports.
- To intended with the skills and knowledge necessary to navigate the complexities of international trade effectively.

Course Ou The Student	atcomes t will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the International Financial System, Foreign Exchange market and its components.	Ap	30%
CO2	Apply the theories of International Finance in Business.	Ap	20%
CO3	Foster analytical thinking on derivative trading strategies in foreign exchange risk management.	An	20%
CO4	Evaluate and assess the Firm's Exposure to risk in International environment using problems and cases.	E	20%
CO5	Evaluate and well-prepared to manage and lead in the field of international trade, finance, and export promotion, with a strong understanding of both theoretical concepts and practical applications.	E	10%

# UNITI-INTERNATIONALTRADE (9) International Trade-Meaning and Benefits-Basis of International Trade-Barrier stolnternational Trade-Balance of Trade-Barrier stolnternational Trade-Barrier stolnternation stolnBalanceofPayment-WTO-IndianEXIMPolicy. (9) **UNITII-EXPORTANDIMPORTFINANCE** SpecialneedforFinanceinInternationalTrade-Preshipmentfinance-PostshipmentFinance-FinancialInstitutions -Forfeiting. (9) **UNITIII-FOREXMANAGEMENT** ForeignExchangeMarkets-SpotPricesandForwardPrices-FactorsInfluencingExchangeRates-The Effects of Exchange Rates in Foreign Trade-Tools for Hedging against Exchange Rate Variability-Properties of the Scholar Control of the Control of the Scholar Control of the Control ofForward, Futures and Currency Options - FEMA. (9) UNITIV-DOCUMENTATIONININTERNATIONALTRADE ExportTradeDocuments:FinancialDocuments-BillofExchange-Type-Commercial Documents-Transport Documents-RiskCoveringDocument-OfficialDocument-GSPS-UPDC Norms. **UNITY-EXPORTPROMOTIONSCHEMES** GovernmentOrganizationsPromoting Exports-ExportIncentives:DutyExemption-ITConcession-MarketingAssistance-EPCG, DEPB-AdvanceLicense. TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- $I. \quad Franchis Cherunilam, ``International Trade and Export Management", 21 st Edition, Himalaya Publishing, Mumbai, 2019, and the property of the property o$
- 2. FranchisCherunilam, "InternationalMarketing(Textandcases)", 16thEdition, HimalayaPublishing, Mumbai, 2019.

- $I. \quad Philip R Cateora, Bruce Money, Mary C. Gilly, John Graham, "International Marketing", I8 th Edition, McGraw Hill Education, New Delhi, 2019.$
- $2. \quad Anders Grath, ``The Handbook of International Trade and Finance'', 2nd Edition, Nordia Publishing Ltd, \\ United Kingdom, 2012.$
- 3. EunandResnik, "InternationalFinancialManagement", 5th Edition, McGraw Hill, New Delhi, 2011. Apt P.G., "InternationalFinancialManagement", 3rd Edition, McGraw Hill, New Delhi, 2011.
- 4. JeffMadura, "InternationalCorporateFinance", 9thEdition, CengageLearning, NewDelhi, 2011.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
CO-/PO-			POs		
COs/POs	POI	PO 2	PO 3	PO4	PO5
COI		2		2	
CO2			I		
CO3					2
CO4					
COS	3	2			
CO(W.A)	3	2	1	2	2

22BAX09-FINANCIALMODELLING				
	L	Т	P	С
	3	0	0	3

#### **PREREQUISITE: NIL**

# **Course Objective**

- Tounderstand thekey historical developments and major reforms in Indian capital markets.
- Tocompare and contrast different working capital financing options.
- Tolnculcate Knowledge on Project Selection Techniques
- To understandthe various fee-based services provided by merchant banks.
- To Make Students Understand importance of cash flow management and its impact on business operations.

Course Oute The Student v		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the fundamental principles and techniques in financial modeling.	AP	20%
CO2	Apply techniques to make strategic decisions related to financing options.	AP	20%
CO3	Analyze and interpret the results of bond and equity share valuations for investment decisions.	AN	20%
CO4	Analyze financial models to support and enhance corporate financial decision-making.	AN	20%
CO5	Evaluateand manage derivative instruments and their impact on financial strategies.	E	20%

# UNITIINTRODUCTIONTOFINANCIALMODELLING&BUILTINFUNCTIONSUSIN GSPREADSHEETS (9)

Introduction to Financial Modelling- Need for Financial Modelling- Steps for effective financial modelling- Time value of Money Models: EMI with Single & Two Interest rates -Loan amortisation modeling -Debenture redemption modelling

#### UNIT II-BOND&EQUITY SHAREVALUATIONMODELLING

(9)

Bond valuation - Yield to Maturity(YTM): Rate method Vs IRR method-Flexi Bond and Strip Bond YTM Modelling-Bond redemption modelling -Equity share valuation : Multiple growth rate valuation modelling with and without growth rates

#### UNITIII-CORPORATEFINANCIALMODELLING

(9)

Alt Man Z score Bankruptcy Modelling-Indifference point modelling - Financial Break even modelling - Corporate valuation modelling (Two stage growth)- Business Modelling for capital budgeting evaluation: Payback period ,NPV ,IRR and MIRR

#### UNITIV-PORTFOLIOMODELLING

(9)

Risk ,Beta and Annualised Return -Security Market Line Modelling -Portfolio risk calculation (Equal Proportions)-Portfolio risk optimisation (varying proportions)-Portfolio construction modelling

#### **UNIT V-DERIVATIVEMODELLING**

(9)

Option pay off modelling: Long and Short Call & Put options -Option pricing modeling (B-S Model)-Optimal HedgeContractmodelling.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- Wayne L Winston," Microsoft Excel 2016-Data Analysis and Business Modelling ",PHI publications, (Microsoft Press),New Delhi, 2017.
- ChandanSen Gupta, "Financial analysis and Modelling -Using Excel and VBA", Wiley Publishing House. 2019'

- Craig W Holden,"ExcelModelling in Investments" Pearson Prentice Hall, Pearson Inc,New Jersey,5th Edition 2018
- 2. Ruzhbeh J Bodanwala , "Financial management using excel spread sheet", Taxman Allied services Pvt Ltd, New Delhi,3rd Edition 2022.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
CO-/PO-			POs		
COs/POs	POI	PO 2	PO 3	PO4	PO5
COI	3				
CO2	3	3			
CO3		3	3	3	2
CO4		3		3	2
CO5		3		3	
CO(W.A)	3	3	3	3	2

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22BAX10-FINANCIAL DERIVATIVES				
	L	Т	Р	С
	3	0	0	3

#### PRE REQUISITE: 22BAB10

# Course Objective:

- To discuss various types of traders involved in derivatives markets.
- To describe margin requirements and the marking-to-market process.
- To understand the role of financial intermediaries and the concept of warehousing.
- To discuss the uses of SWAP in stock market.
  - To Utilize options contracts for portfolio management purpose

	Outcomes  nt will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply knowledge of futures contracts for hedging and speculative purposes.	Ap	30
CO2	Develop the specifications of futures contracts, including margin requirements and marking to market.	Ар	20
CO3	Assess credit risk associated with swap agreements	An	20
CO4	Analyze the evolution and regulatory framework of derivatives markets in India.	An	20
CO5	Evaluate options contracts based on intrinsic and time values, and their pricing models	E	10

UNIT I -DERIVATIVES (9)

Derivatives - Definition - Types - Forward Contracts - Futures Contracts - Options - Swaps - Differences between Cash and Future Markets - Types of Traders - OTC and Exchange Traded Securities - Types of Settlement - Uses and Advantages of Derivatives - Risks in Derivatives.

#### **UNIT II - FUTURES CONTRACT**

(9)

Specifications of Futures Contract - Margin Requirements - Marking to Market - Hedging uses Futures - Types of Futures Contracts - Securities, Stock Index Futures, Currencies and Commodities - Delivery Options.

UNIT III - OPTIONS (9)

Definition - Exchange Traded Options, OTC Options - Specifications of Options - Call and Put Options - American and European Options - Intrinsic Value and Time Value of Options - Option payoff, options on Securities, Stock Indices, Currencies and Futures - Options pricing models - Differences between future and Option contracts.

UNIT IV -SWAPS (9)

Definition of SWAP - Interest Rate SWAP - Currency SWAP - Role of Financial Intermediary - Warehousing - Valuation of Interest rate SWAPs and Currency SWAPs Bonds and FRNs - Credit Risk.

#### **UNIT V -DERIVATIVES IN INDIA**

(9)

Evolution of Derivatives Market in India - Regulations - Framework - Exchange Trading in Derivatives - Commodity Futures - Contract Terminology and Specifications for Stock Options and Index Options in NSE - Contract Terminology and specifications for Stock Futures, Index Futures in NSE and Interest Rate Derivatives.

TOTAL (L:45): 45 PERIODS

#### **TEXT BOOKS:**

- I. JiříWitzany, Derivatives, Theory and Practice of Trading, Valuation, and Risk Managementm, Springer International Publishing 2020.
- 2. John C. Hull, SankarshanBasu (2016), Options, Futures and other Derivatives, 9th Edition, Pearson education.

- 1. Prakash Yaragol, "Financial Derivatives: Text and Cases", 1stEdition, Vikas Publishing, New Delhi, 2018.
- 2. Gupta S.L., "Financial Derivatives Theory, Concept and Problems", 2nd Edition, PHI Learning, New Delhi, 2017.
- 3. John C. Hull, SankarshanBasu, "Options Futures & Other Derivatives", 10th Edition, Pearson Education, Noida, 2018.
- 4. Parasuraman N.R., "Fundamentals of Financial Derivatives",3<sup>rd</sup>Edition, Wiley, New Delhi,2014.
- 5. Rajiv Srivastava, "Derivatives and Risk Management", 2nd Edition, Oxford University Press, New Delhi, 2014.
- 6. Keith Redhead, "Financial Derivatives An Introduction to Futures, Forwards, Options and SWAPs", PHI Learning, New Delhi, 2008.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
COs/ POs	POI	PO2	PO3	PO4	PO5		
СОІ	3		2				
CO2		3					
CO3			3	2			
CO4		2		3			
CO5				3	2		
CO(W.A)	2	2.5	2.5	2.7	2		

22BAX33-BEHAVIORAL FINANCE				
	L	Т	Р	С
	3	0	0	3

#### **PREREQUISITE: NIL**

# Course Objective

- ToGain foundational knowledge of behavioral finance principles and concepts.
- Toldentify and Understand Systematic Behavioral Factors Influencing Investment Behavior.
- Toenrichstudents' understanding of various biases and paradoxes affecting financial decision-making.
- To understand the behavioral factors driving arbitrage strategies and decisions.
- To familiarizestudents with the principles and practices of behavioral corporate finance.

	Outcomes ent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the concepts and understand the significance of behavioral finance	AP	30%
CO2	Apply a systematic approach to predict how investors might behave in response to various corporate decisions.		20%
CO3	Analyzevarious behavioral theories and decision biases that affect investor behavior.	AN	20%
CO4	Assess and evaluatethe impact of behavioral factors on investment decisions.	Е	20%
CO5	Evaluatethe risks associated with arbitrage strategies within the context of behavioral finance.	E	10%

#### UNIT I- INTRODUCTION TO BEHAVIORAL FINANCE

(9)

Introduction, Traditional vs. Behavioral Theory, The Decision Making Process and Behavioral Biases, Limits to Arbitrage

#### **UNIT II - EFFICIENT MARKET HYPOTHESIS**

(9)

Challenges to Market Efficiency, Small Firm Effect, Momentum Vs Reversal, Noise Trader Risk in Financial Market, Attitude to Risk, Expected Utility, Mental Accounting.

#### **UNIT III - DECISION MAKING THEORIES & BIASES**

(9)

Prospect Theory, SP/A Theory, Behavioral Portfolio Theory, Bayesian decision making - cognitive biases - forecasting biases, Excessive Risk Taking, Excessive Volatility, Loss Aversion, Gamblers' Fallacy.

#### UNIT IV - ARBITRAGEURS

(9)

Definition of arbitrageur, Long-short trades, Risk vs. Horizon, Transaction costs and short-selling costs, Fundamental risk, Noise-trader risk, Professional arbitrage, Destabilizing informed trading

#### UNIT V -BEHAVIORAL CORPORATE FINANCE

(9

Supply of securities and firm investment characteristics (market timing, catering) by rational firms - Empirical Data on Dividend Presence or Absence, Ex-Dividend Day Behavior. Timing of Good and Bad Corporate News Announcement. Systematic Approach of Using Behavioral Factors in Corporate Decision-Making.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- 1. Kent Baker. H, Greg Filbeck, and John R. Nofsinger, "Behavioral Finance: What Everyone Needs to Know®", 1st Edition, Oxford University Press, New Delhi, 2019.
- 2. Prasanna Chandra, "Behavioural Finance", 2nd Edition, McGraw Hill Education, New Delhi, 2020.

- 1. Ranjitsingh, "Behavioural Finance", 2nd Edition, PHI Learning, New Delhi, 2019.
- Lucy F.Ackert and Richard Deaves, "Understanding Behavioral Finance", 3rd Edition, Cengage Learning, New Delhi, 2019.
- 3. HershShefrin, "Behavioral Corporate Finance", 3rd Edition, McGraw Hill Education, New Delhi, 2019.
- 4. The Wall Street Journal, Bloomberg, CNN Money

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
COs/POs			POs		
COs/ POs	POI	PO 2	PO 3	PO4	PO5
COI	3				
CO2	3				
CO3			1	3	
CO4		2	1	3	
CO5		2			2
CO(W.A)	3	2	I	3	2

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22BAX34-TECH IN FINANCIAL SERVICES				
	L	Т	Р	С
	3	0	0	3

#### **PREREQUISITE: NIL**

#### **Course Objective**

- Toeducate students on the significance and impact of the fintech ecosystem.
- Toequip students with knowledge about the significance of fintech and the risks associated with it.
- Toexposestudents to the concepts and operations involved in digital payments.
- To gain knowledge on driving change in business models and customer Interfaces.
- To explore the impact of new technologies on the financial services Industry.

Course Ou The Student	atcomes will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply Fintech Strategy, Products, Policy, and Planning Concepts.	AP	20%
CO2	Apply blockchain technology and Fintech processes, and analyze their impact within the financial services sector.	AP	20%
CO3	Apply and Analyze the Impact of Digital Payments and Fintech Analytics.	AN	20%
CO4	Analyze and evaluate the risks associated with Fintech in the financial services industry.	E	20%
CO5	Develop competitive and strategic frameworks for Fintech start-ups and established incumbents in project development.		20%

#### **UNIT I - FIN-TECH ECO SYSTEM**

(9)

Overview of Fin-Tech - Ecosystem Valuation and Fundraising of FinTech firms - FinTech Payment Ecosystem LendingTech: Opportunities & Challenges - Insurance tech-Digital Disruption in Insurance Sector.

#### UNIT II - FIN TECH AND ASSOCIATED RISKS

(9)

Technology as Enabler of Regulation -FinTech& Society - Cyber Risk in Data - Centric Financial System - Operational Risk and its Impact in FinTech - Risk Associated with Payment, Lending and Supply Chain Financing - Credit Risk Modeling and Alternate Approaches

#### UNIT III - DIGITAL PAYMENTS AND OPERATIONS

(12)

Evolution from credit card to Central Bank Digital Currency, Bank Digital Currency - B2B, B2C, C2C payment mechanisms, EMV, NFC, Tokenization - Mobile wallet, UPI, QR code Cross border digital payments - Payment platforms & ecosystem - Open and Neo banking, - National & international case studies.

#### UNIT IV - PROJECT DEVELOPMENTIN FINTECH

(9)

FinTech Venture Management and Entrepreneurship: Creating FinTech Business Plan - Entrepreneurial Finance Fin-tech - Project Leadership Innovation and Creative Disruptions in Fin-Tech.

#### UNIT V-TECH INNOVATION IN FINANCIAL SERVICES

(6)

Disruptive financial technologies - FinTech in Financial services - Crypto Assets and Cryptocurrencies - Fundamental Analysis and Trading Strategies for Crypto Markets.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- 1. Susanne Chishti and Janos Barberis, "The Financial Technology Handbook for Investors, Entrepreneurs and Visionaries", Wily Publication Edition 1, 2021, ISSN: 9781119218876
- 2. Kartik Swaminathan, "3F: Future Fintech Framework", Notion Press, ISSN: 978-1637147238

- 1. Peter S. Rose and Sylvia C. and Hudgins, Bank Management and Financial Services, Tata McGraw Hill, 9th Edition, New Delhi, 2018
- 2. Ross MccGill, "Technology Management in Financial Services", Palgrave Macmillan, ISSN: 978-0230006799

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
COo/ BOo			POs		
COs/ POs	POI	PO 2	PO 3	PO4	PO5
СОІ	3				
CO2	3				
CO3		2		3	
CO4				3	
CO5			3		2
CO(W.A)	3	3	3	3	2

# 22BAX11 - INDUSTRIAL RELATIONS AND LABOUR LEGISLATIONS L T P C 3 0 0 3

#### **PREREQUISITE: NIL**

# Course Objective

- To explore contemporary knowledge and understanding of industrial relations.
- To understand appropriate conflict resolution strategy to resolve conflicts and reap the best results of group effort.
- To enhance knowledge on legal provisions for factory workers, wages and Bonus.
- To impart knowledge on management of human resources, labor legislation, employee benefits.
- To acquire knowledge on provisions of gratuity and child labor acts in industries.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the basic concepts of industrial relations and trade unions.	Ap	40%
CO2	Examine the different types of industrial disputes and identify the appropriate conflict resolution strategy to resolve conflicts.	Ар	20%
CO3	Analyze the industrial relations system in India and the role of trade unions, including their registration process, rights, and responsibilities.	An	20%
CO4	Develop the ability to effectively communicate labor laws and industrial relations strategies to stakeholders.	An	10%
CO5	Evaluate the various forms of industrial disputes and methods for their prevention and resolution, including strikes, conciliation, arbitration, and adjudication.	E	10%

# UNIT I - INDUSTRIAL RELATIONS

(9)

Concept - Importance - Approaches to IR- Industrial relations system in India. Trade Unions Act, 1926 Procedure for registration oftrade union- Rights and responsibilities- problems- Employee relations in IT sector.

#### **UNIT II - INDUSTRIAL CONFLICTS AND LABOUR WELFARE**

(9)

The Industrial Disputes Act, 1947-Disputes - Strikes - Prevention - Industrial Peace - Government Machinery - Conciliation - Arbitration - Adjudication. Labour Welfare- Statutory Voluntary-Welfare Funds.

#### **UNIT III - LABOUR LEGISLATIONS-I**

(9)

Origin and growth of labour legislation in India- Principles of labour legislations-Factories Act 1948-Minimum Wages Act, 1948- Payment of Wages Act, 1936- Payment of Bonus Act, 1965

#### **UNIT IV - LABOUR LEGISLATIONS-II**

(9)

The Industrial employment (standing orders) Act, 1946- The Equal Remuneration act, Employees Provident Fund and Miscellaneous Provision act 1952, 1976- Payment of Gratuity act 1972- Employee compensation act in 2013.

#### **UNIT V - LABOUR LEGISLATIONS-III**

(9)

Employees' state insurance (ESI)Act, 1948- Maternity Benefit Act, 1961- Contract Labour Regulations and Abolition Act, 1970 -The ChildLabour Prevention and Regulation Act, 1986.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- 1. P. Subba Rao, "Essentials of Human Resource Management and Industrial Relations" I January 2021
- 2. N. D. Kapoor, "Elements of Mercantile Law" 8 July 2022
- 3. Gupta Parul, "Industrial Relations and Labour Laws for Managers", 1st Edition, Sage Publications, New Delhi, 2019.
- 4. PiyaliGhosh, ShefaliNandan, "Industrial Relations and Labour Laws", 1st Edition, McGraw Hill Education, New Delhi, 2017.
- 5. Mamoria C.B. and Sathish Mamoria, Dynamics of Industrial Relations, Himalaya Publishing House, New Delhi, 2016

#### **REFERENCES:**

- Sivarethinamohan R., "Industrial Relations and Labour Welfare" 3rd revised Edition, PHI Learning, New Delhi, 2018.
- 2. Venkataratnam C.S., Manoranjan Dhal, "Industrial Relations", 2nd Edition, Oxford University Press, New Delhi, 2019.
- 3. Dwivedi R.S., "Human Relations and Organizational Behaviour", 5th Edition, Macmillan Publishers, New Delhi, 2016.
- 4. ArunMonappa, RanjeetNambudiri, PatturajaSelvaraj. Industrial relations &Labour Laws. TataMcGraw Hill. 2012
- **5.** P.R.N Sinha, InduBalaSinha, SeemaPriyardarshiniShekhar. Industrial Relations, Trade Unionsand Labour Legislation. Pearson. 2017
- 6. Tax Mann, Labour Laws, 2018.
- 7. Srivastava, Industrial Relations and Labour laws, Vikas, 2015.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
COs/ BOs			POs		
COs/ POs	POI	PO 2	PO 3	PO4	PO5
COI	3		2		2
CO2		I			
CO3				2	
CO4		1	2		2
CO5					
CO(W.A)	3	I.	2	2	2

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22BAX12-TRAININGANDDEVELOPMENT				
	L	Т	P	С
	3	0	0	3

#### PRE REQUISITE: 22BAB12

## **Course Objective**

- To comprehend current and future trends in training.
- To provide knowledge about Training and Development to employees and its implications.
- To enhance the training, organizational and operation analysis and the methods and techniques used for assessment.
- To acquire skills to design training programs that address identified needs.
- To address the special needs of technical managers and develop strategies to support their development.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Design training programs considering factors such as objectives, budgeting, and evaluation needs.	Ар	20%
CO2	Applytechniques for assessing training needs and perform operational/job analysis to determine specific requirements.	Ар	20%
CO3	Analyze training needs using methods such as organizational, task, and person requirement analyses.	An	30%
CO4	Discuss the importance of management development, explore various approaches, identify sources of knowledge, and developstrategies for addressing the special needs of technical managers.	С	20%
CO5	Implement the effectiveness of training using different instruments and techniques, and conduct training audits to suggest improvements.	_	10%

# **UNITI-CONCEPTSOFTRAINING** (9) TrainingObjectiveandconceptsofTraining-ScopeofTraining-TrainingandHRD-HowTrainingBenefitstheOrganization- $\mathsf{CurrentandFutureTrendsinTraining}.$ UNITII-TRAININGNEEDSANALYSIS AnalysisofTrainingNeeds-OrganizationalAnalysis:Task,PersonRequirementAnalysis-Methods and Techniques of Training Need Assessment-Training need Analysis and Process-Operational Analysis/Job analysis.UNITIII-TRAININGDESIGN TrainingDesign-PrimeConsiderationswhiledesigningaTraining Programme-FactorsaffectingTrainingDesign-Budgeting for Training-Identification of Evaluation objectives & Needs-Establishing and identifying Training Objectives.UNITIV-EFFECTIVEIMPLEMENTATIONEVALUATION Training Process and Methods-Designing the Training Programme-Training Implement at ion Training Policy And Plan-Typesof Evaluation Instruments-EvaluationDesign&Techniques- Training AuditSuggestionsforMakingTrainingEffective. UNITY-MANAGEMENTDEVELOPMENT (9)

Management Development- The need & importance of management development- Approach to management Development-Sourcesofknowledgeandskills-SpecialneedsofTechnicalManagers-Strategiestodevelop Technical Managers.

**TOTAL(L:45):45PERIODS** 

#### **TEXTBOOKS:**

- I. James D. K. and Nancy J. Taylor, "Designing and Delivering Training Programs: A Competency-Based Approach",2nd edition, McGraw-Hill Education,2022.
- 2. Alan M. Saks, Robert R. Haccoun, "Managing Performance through Training and development", 8th edition, Cengage Learning, 2022.
- 3. Stephen L. Cohen, "The Training & Development Book: The Complete Guide to the Principles and Practice of Training", Kogan Page, 2021.
- 4. RaymondA.Noe,AmitabhDeoKodwani,"EmployeeTrainingandDevelopment(SIE)", 8thedition,McGrawHill, 2020.

- 1. Morgan King, WeiszSchopler, (2022), Introduction to Psychology, Tata McGraw Hill.
- 2. Armstrong Michael, "Managing and Developing People: A Guide to Best Practice", 15th edition, Kogenpage, 2020
- $3. \quad Antonette A sumptha J, A Gurumurugan, Mcollinjoseph xavier (2020), Notion Press$
- 4. Charles R. Greer, "Strategic Human Resource Management: A General Managerial Approach", 4thEdition, Pearson, 2019.

<b>C</b> 0-			POs		
COs	POI	PO 2	PO 3	PO4	PO5
COI	3				3
CO2		3			
CO3		3			
CO4			3		
CO5				3	
CO(W.A)	3	3	3	3	3

# 22BAX13-ORGANISATIONALDESIGN,CHANGEANDDEVELOPMENT L T P C 3 0 0 3

#### **PREREQUISITE: NIL**

**Course Objective** 

- To provide students with a comprehensive understanding of organizational dynamics, change management, development strategies, and sustaining organizational effectiveness over time.
- To Provide the knowledge and skills necessary to effectively design, manage, and sustain organizations in a dynamic environment.
- To Analyze different organizational structures such as differentiation, integration, centralization, decentralization, standardization, and mutual adjustment.
- To Examine the role of organizational culture and techniques to overcome resistance, including job redesign.
- To Assess HR implications and develop strategies to sustain organizational change and growth.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply how technological and environmental factors impact organizational design.	Ар	30%
CO2	Implement strategies to manage resistance to change at individual and organizational levels.	Ар	30%
CO3	Analyze collected diagnostic information to identify areas for organizational improvement.	An	20%
CO4	Assess the effectiveness of different OD interventions in practical scenarios.	An	20%
CO5	Formulate strategies to sustain organizational change and growth, integrating innovation and creativity.	E	Internal Assessment

# UNITI-ORGANIZATIONALDESIGN

(9)

OrganizationalDesign-Determinants-Components-Differentiation,

Integration, Centralization, Decentralization, Standardization, Mutual adjustment-

Technological and Environmental Impacts on Design-Importance of Design-Success and Failures in design.

# UNITII-ORGANIZATIONALCHANGE

(9)

Meaning, Nature, Forces for change- Resistance to Change -Types and forms of change Models of change-Strategy for Organizing Change-Organizational Culture and Change. Resistance to change - individualfactors-organizationalfactors-techniquestoovercomechange-jobredesign.

#### UNITIII-ORGANIZATIONALDEVELOPMENT

(9)

Introduction- evolution- basic values and assumptions- foundations of OD- Process of OD-OrganizationalDiagnosis-Process-stages- Techniques-Questionnaire,interview,workshop,task-forcecollecting,analyzing-feedbackofdiagnosticinformation.

#### UNITIV-ODINTERVENTION

(9)

Humanprocessinterventions-Individual,groupandinter-grouphumanrelations-structureandtechnological interventions- strategy interventions - sensitivity training - survey feedback, processconsultation-teambuilding-inter-groupdevelopment.

#### UNITY-ORGANIZATIONALEVOLUTIONANDSUSTENANCE

(9)

Organizationallifecycle-Modelsoftransformation-ModelsofOrganizationalDecisionmaking-OrganizationalLearning-Innovation, IntrapreneurshipandCreativity-HRimplications.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- $I. \quad Thomas G. Cummings, Christopher G. Woreley, ``Theory of Organizational Development and Organization a$
- 2. Change", I 0th Edition, Generic, New Delhi, 2021.
- 3. RatanRaina, "ChangeManagementandOrganizationalDevelopment", IstEdition, SagePublications, NewDelhi, 20 19.
- 4. WendellL.French, CecilH.Bell, "OrganizationDevelopment:BehavioralScienceInterventionsforOrganizationalImprovement", 6th Edition, Pearson Education, Noida, 2017.

- I. lanPalmer,RichardDunford,GibAkin,"ManagingOrganizationalChange:AMultiplePerspective Approach",3rdEdition,McGrawHillEducation,NewDelhi,2016.
- 2. SusanBridges, WilliamBridges, "ManagingTransitions", 4 thEdition, DaCapoLifelongBooks, Lebanon, 2017.
- ${\it 3.} \quad French \& Bell: Organisational Development, McGraw-Hill, 2005$
- 4. RajivShaw: Surviving Tomorrow:Turnaround Strategies In OrganisationalDesign AndDevelopment,VikasPublishingHouse.
- 5. ThomasG.Cummings, ChristopherG. Worley: Organisation Development And Change, Thomson Learning.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
<b>6</b> 0-			POs			
COs	POI	PO 2	PO 3	PO4	PO5	
COI	3	2	2	2	2	
CO2						
CO3	3		2			
CO4						
CO5		2				
CO(W.A)	3	2	2	2	2	

22BAX14 - HR METRICS AND ANALYTICS					
	L	T	Р	С	
	3	0	0	3	

# PRE REQUISITE: 22BAB12

**Course Objectives** 

- To understand the fundamental analytical approaches used by HR Professionals to solve real business problems.
- To enhance the knowledge in talent acquisition, Onboard metrics, Measures, Metrics, KPIs, Performance Management and Basics of Enterprise Reporting
- To learn about the tools available for HR analytics, operational issues, and the organizational strategies.
- To impart knowledge on human value chain, BSC, ROI and prediction in HR activities.
- To enhance better decision-making ability for hiring, firing employees, resource utilization, Big Data, and people analysis.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Applykey HR metrics andtheir significance in assessing workforce performance	Ар	30
CO2	Predict the predictive analytics techniques to forecast future HR trends and outcomes	Ар	30
CO3	Analyze HR analytics to support strategic decision-making, such as workforce planning, talent management, and organizational development.	An	20
CO4	Assess human capital's role in the value chain and apply the balanced scorecard (BSC) to HR activities.	E	20
CO5	Evaluate the impact of big data on people analytics and understand the effectiveness of big data applications in HR.	Е	10

UNIT I: INTRODUCTION TO HR ANALYTICS AND PERSPECTIVE	(9)
Understanding HR Analytics characteristics, the strategic focus and problems facing of HR analytics process and application of analytical techniques to evaluate Human capital impact on busi	
UNIT II: TALENT ACQUISITION AND DATA CHALLENGES	(9)
Talent Acquisition: Pre-interview Assessment Criteria - On boarding and Cultural fit - Stages, OP Framework for Effective on boarding. Data and Metrics - to identify and obtain quality HR data - t efficiency of metrics - creating HR metrics and link to KPIs- transform strategic goals to HR metri	he purpose &
UNIT III: TOOL KITS FOR RESOLVING OPERATIONAL ISSUES	(9)
Tool kits available in market - Identify and resolve operational issues in order to develop and align with organizational strategy.	HR metrics
UNIT IV: ANALYTICS AND THE ORGANISATION AS A SYSTEM	(9)
Analytics - Human Capital in the Value Chain- Balance Score card - ROI - Predictive Analytics.	1
UNIT V: LEVERAGING PEOPLE ANALYTICS & BIG DATA AND PEOPLE ANALYTICS EFFECTIVENESS	(9)
Leveraging People Analytics: Future of People Analytics - Rise of Employee Behavioral Data - Peop as a Specialized Department - Employee Data Privacy Backlash. Big Data and People Analytics: Big People Analytics.	•

**TOTAL (L: 45) : 45 PERIODS** 

#### **TEXT BOOKS:**

- 1. Rama Shankar Yadav, Sunil Maheshwari "HR Analytics", Wiley, 2020.
- 2. Martin R. Edwards, Kirsten Edwards, "Predictive HR Analytics: Mastering the HR Metric", 2nd Edition, Kogan Page, UK, 2018.
- 3. Dipak Kumar Bhattacharyya, "HR Analytics-Understanding Theories and Applications" 2nd Edition, Sage Publications, New Delhi, 2017.
- 4. Jean Paul Isson, Jesse S. Harriott, "People Analytics in the Era of Big Data: Changing the Way You Attract, Acquire, Develop, and Retain Talent", 1st Edition, Wiley, New Delhi, 2016.

- 1. John Boudreau, Wayne Cascio, "Investing in People: Financial Impact of Human Resource Initiatives", 3rd Edition, Pearson Education, Noida, 2019.
- 2. Bernard Marr, "Data-Driven HR: How to Use Analytics and Metrics to Drive Performance", 1st Edition, Kogan Page, UK, 2018.
- 3. Edwards, M. R., & Edwards, K. (2016). Predictive HR Analytics: Mastering the HR Metric. London: Kogan Page.
- 4. Sesil, J. C. (2014). Applying advanced analytics to HR management decisions: Methods for selection, developing incentives, and improving collaboration. Upper Saddle River, New Jersey: Pearson Education
- 5. Pease, G., & Beresford, B. (2014). Developing Human Capital: Using Analytics to Plan and Optimize Your Learning and Development Investments. Wiley.

Мар	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
COs/ POs	POI	PO2	PO3	PO4	PO5			
COI	3							
CO2		3	2					
CO3			3	2				
CO4			3	3				
COS		2	2		3			
CO(W.A)	3	2.5	2.5	2.5	3			

22BAX15 - STRATEGIC HUMAN RESOURCE MANAGEMENT					
	L	Т	Р	С	
	3	0	0	3	

#### PRE-REQUISITE: 22BAB12

# To learn the basic concepts, process, challenges, and organizational capability of strategic HRM.

# To familiarize in dealing all areas of Human Resources Management in a strategic way likeHuman Resources Planning, design, redesigns and strategy implementation.

#### **Course Objective**

- To impart knowledge on SHRM Measurements, planning, acquisition, staffing and Motivation of human resources.
- To learn about the employee career development, Strategic Pay and Employee Relations.
- To uphold corporate ethics and values in HR practices and assess the effectiveness of SHRM in various contexts, including the global environment.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply HR strategies to align with and support overall business objectives, driving organizational success.	Ар	30%
CO2	Examine HR practices, performance management systems, and career development models to understand their impact on employee and organizational performance.		30%
CO3	Develop strategic HR plans and systems that cater to organizational needs, including effective work system designs.		10%
CO4	Evaluate the effectiveness of HR strategies, global HR practices, and performance management systems in achieving organizational goals and maintaining ethical standards.	F	20%
CO5	Engage with stakeholders and employees to collaboratively create and implement HR strategies, performance management systems, and career development plans that meet organizational and employee needs.	C	10%

# UNIT I: Introduction to Strategic HRM (9)

Strategic HRM and Corporate strategies- Integrating HR strategies with business strategies -Challenges in HRM-Analyzing HR Practices followed by different firms -Human Resource System.

# UNIT II: Human Resource Planning and Strategy (9)

Human Resource Planning - Design and redesign of work systems - Organizational culture. HR Strategies-Performance management strategies-reward and compensation- retrenchment

# UNIT III: Implementation of SHRM (9)

SHRM Measurement - Challenges -HR as a Strategic Partner. Process based approach. Strategic HR Planning Acquisition and Development. HRM Motivation of human resources - Staffing - Performance management and feedback.

# UNIT IV: Career & Competency Development (9)

Career Concepts - Roles -Career stages - Career planning and Process-Career development Models-Career Motivation and Enrichment -Designing Effective Career Development Systems - Competencies and Career Management - Competency Mapping Models.

# UNIT V: Strategies in Global Environment (9)

Global Human Resources Management- Recruitment - Retention strategies - Training and Development strategies. Corporate Strategy and Career Systems. Corporate Ethics and Values- Evaluating the Effectiveness of SHRM.

TOTAL (L:45): 45 PERIODS

#### **TEXT BOOKS:**

- 1. Jeffrey A. Mello, "Strategic Management Of Human Resources", Cengage Learning, 4th Edition, 2021.
- 2. Ekta Sharma, "Strategic Human Resource Management and Development", 1st Edition, Pearson Education, Noida, 2019.

- I. Feza Tabassum Azmi, "Strategic Human Resource Management", 1st Edition, Cambridge University Press, New York. 2019.
- 2. Mathur, SP, "Strategic Human Resource Management", New Age International (P) Ltd Publishers, 1 stEdition, 2015.
- 3. Luis R. Gomez-Mejia, David B. Balkin, Robert L. Cardy, "Managing Human Resources", 8th Edition, PHI Learning, New Delhi, 2015.
- 4. Paul Boselie, "Strategic Human Resource Management", 1st Edition, McGraw Hill Education, New Delhi, 2011.
- 5. Nirmalya Bagchi, Bagchi Nirmalya, Management Information Systems, Vikas Publishing House Pvt Limited, 2010
- 6. O'Brien Management Information System Tata McGraw Hill 2009.
- 7. K.Prasad, "Strategic Human Resource Management Text and Cases", Macmillan India Ltd., 2008.
- 8. Robert Schultheis and Mary Summer, Management Information Systems -TheManagers View, Tata McGraw Hill, 2008.
- 9. Kenneth C. Laudon and Jane Price Laudon, Management Information Systems Managing the digital firm, PHI Learning / Pearson Education, PHI, Asia, 2002.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs			POs			
COS/ FOS	I	2	3	4	5	
1	3					
2			2			
3		I		2		
4				2	I	
5		I			I	
CO (W.A)	3	2	2	2	I	

22BAX35-COMPENSATION MANAGEMENT					
	L	Т	Р	С	
	3	0	0	3	

#### **PRE REQUISITE: NIL**

- Tounderstand the compensation process from different perspectives.
- To appraise compensation strategies for gaining competitive advantage.
- To comprehend the principles and theories behind performance-related compensation.

# **Course Objective**

- To gain comprehensive knowledge of the legal and regulatory frameworks that governs compensation practices.
- To understand the components and complexities of executive compensation packages.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the concepts of compensation system in theorganizations.	Ар	30%
CO2	Analyse the economic, legal, strategic and ethical aspects of pay systems in any industry and organizations.	An	20%
CO3	Analyse the role of government and taxation process related to compensation.	An	30%
CO4	Design a compensation package for employees of different level and sectors.	С	20%
CO5	Develop strategies to manage compensation across different countries and regions.	С	Internal Assessment

#### **UNIT I- INTRODUCTION**

**(7)** 

Compensation - Definition - objectives- Importance of Compensation Management- conceptual framework of compensation management-principles of compensation formulation-Types of compensation.

#### **UNIT II - COMPENSATION PLANNING ANDEVALUVATION**

(9)

Compensation strategies - contextual similarities and differences- Developing a total compensation strategy - Competitive Advantage - Job evaluation systems, the compensation structure- Wage and salary surveys, the wage curve, pay grades and rate ranges, preparing salary matrix, fixing pay, significant compensation issues.

# UNIT III -PERFORMANCE MANAGEMENTANDCOMPENSATIONSTRUCTURE

(11)

Performance management system (PMS)-performance objectives - indicators- standards and metric - effective performance modeling-dimensions of performance- Designing Pay for Performance Plan. Team Compensation - Gain Sharing Incentive Plan - Enterprise Incentive Plan - Profit Sharing Plan- ESOPs

#### **UNIT IV - LEGALIZATION AND COMPENSATION**

(9)

The legislative process - Payment of Wages Act 1936, EmployeesInsurance Act 1948, Workers Compensation Act 1923, EmployeesProvident Fund Act 1952.

# UNIT V -EXECUTIVE AND INTERNATIONAL COMPENSATION

(9)

Executive compensation - concepts and elements, Quantitative tools, Expatriate Compensation and its Objectives, Elements of Expatriate's Compensation Package, Laws relating compensation.

#### **TEXT BOOKS**:

- 1. Compensation- Milkovich G. T, Barry Gerhart, 14th edition McGraw- Hill, 2023.
- 2. Richard.I. Henderson: Compensation Management In Knowledge Based World Prentice Hall, 2007.
- 3. Compensation Management- by Dipak Kumar Bhattacharyya
- 4. Goel, Dewakar,"Performance Appraisal and Compensation Management: A Modern Approach" PHI Learning, ThirdEdition.

- $1. Thomas. P.\ Plannery,\ David. A.\ Hofrichter \& Paul. E. Platten:\ People\ Performance\ \&\ Pay\ -\ Free\ Press$
- 2. Compensation Management in Knowledge based World 10th Edition (English, Paperback, Richard I. Henderson), PEARSON.

Марр	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs		POs					
	ı	2	3	4	5		
ı	3						
2			3				
3	3				I		
4				2	I		
5		2	3				
CO (W.A)	3	2	3	2	I		

22BAX36-PERFORMANCE MANAGEMENT SYSTEM			
	L	Т	Р
	3	0	0

#### **PRE REQUISITE: NIL**

## **Course Objective**

- To discuss the various dimensions of performance management and the role of appraisals in the current scenario.
- To examine the role of Key Performance Areas (KPAs) in performance planning and analyze the process of performance analysis.
- To investigate the factors affecting the implementation of performance management systems and identify potential pitfalls.
- To set the right expectations for managers and employees
- To develop Effective communication between individuals and teams.

Course Outcor The Student will b		Cognitive Level	Weightage of COs in End Semester Examinatio n
COI	Apply various performance appraisal methods.	Ар	20%
CO2	Engage in independent study and make an oral presentation on the performance Management System.	Ар	20%
CO3	Analyze strategies, techniques, and frameworks to understand their effectiveness in managing and improving team performance in practical situations.	An	30%
CO4	Develop various employee development plans	С	20%
CO5	Assess and evaluate performance of employees.	E	10%

#### **UNIT I - INTRODUCTION TO PERFORMANCE MANAGEMENT**

(9)

Role of Performance in Organizations, What are Performance Management, Dimensions of Performance Management, and Role of Appraisals in Performance management, Performance Management in today's scenario..

## **UNIT II - PERFORMANCE MANAGEMENT PROCESS**

(9)

Relevance of Objectives in organizations and Performance management, Organizational and Individual Performance in Performance Management, Process of Performance Management, Agile Performance Management.

#### **UNIT III -PERFORMANCE PLANNING AND ANALYSIS**

(9)

What is Performance Planning, Performance Planning and Performance Analysis, KPAS and Performance Planning, Components of Performance Planning, Objectives of Performance Analysis, Performance Analysis Process.

#### **UNIT IV - PERFORMANCE REVIEW AND DISCUSSION**

(9)

Significance of Performance Review in Performance Management, Process of Performance Review, Performance Ratings: Factors affecting appraisals, Methods and Errors, Reducing Rater Biases. Performance Review Discussions: Objectives, Requisites, Process, Role of Mentoring and Coaching in Performance Review Discussions

#### **UNIT V-IMPLEMENTING PERFORMANCE MANAGEMENT SYSTEM**

(9)

Operationalizing change through Performance Management Process, Factors affecting Implementation, Pitfalls of Implementation, Experiences in Performance Management: Traditional Practices in the Industry, Recent approaches in practice, Case studies of Performance Management Systems in select organizations

#### **TEXT BOOKS:**

- 1. Performance Appraisal and Management (Kevin R Murphy, 2018)
- 2. Herman Aguinis, "Performance Management", Pearson Education,
- 3. Compensation Management- by Dipak Kumar Bhattacharyya

- 1. Kohli A S and Deb T, "Performance Management", Oxford University Press, 2008.
- 2. Rao, T.V., "Performance Management and Appraisal Systems HR Tools for Global Competitiveness" Response Books, New Delhi, 2007
- 3. Chadha Prem, "Performance Management It's about Performing Not just Appraising", Macmillan India Limited, New Delhi, 2003.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
COs/ POs	POs				
	1	2	3	4	5
ı	3				
2		3			
3			2		
4					2
5				I	I
CO (W.A)	3	3	2	ı	3

22BAX16-DEEPLEARNINGANDARTIFICIALINTELLIGANCE					
	L	Т	Р	С	
	3	0	0	3	

#### **PRE REQUISITE: 22BAB04**

- To understandtheDeepNetworks,Modern Practices and Deep forwardnetworks.
- To understand the importance of Training Deep Models and How Learning Differs from Pure Optimization.

#### **Course Objective:**

- To understand Artificial Intelligence and Problem Solving techniques.
- To be aware of Advanced Problem- Solving Paradigm and Knowledge Representation.
- To know about the Expert Systems and Applications.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply data preprocessing techniques to prepare datasets for training deep learning models.	Ар	30%
CO2	Develop specific real-world applications such as image recognition, natural language processing, and time-series analysis.	Ар	30%
CO3	Analyze the impact of hyper-parameters on model performance and make data-driven decisions to optimize models.	An	20%
CO4	Estimate advanced Problem-Solving Paradigm and Knowledge Representation.	An	20%
CO5	Understand the Expert Systems Applications and machine learning paradigm.	U	Internal Assessment

## UNITI-DEEPNETWORKS Deep Networks: Modern Practices: Deep Forward Networks: Example: Learning XOR - Gradient-Based Learning - Hidden Units - Architecture Design - Regularization for Deep Learning.

UNIT II -MODELS (9)

Optimization for Training Deep Models: How Learning Differs from Pure Optimization - Challenges in Neural Network Optimization - Basic Algorithms - Parameter Initialization Strategies - Algorithms with Adaptive Learning Rates - Approximate Second-Order Methods - Optimization Strategies and Meta- Algorithms.

#### **UNIT III -INTELLIGENT SYSTEMS**

(9)

Introduction to Artificial Intelligence: Intelligent Systems - Foundations of AI - Applications - Tic-Tac-Toe Game Playing - Problem Solving: State-Space Search and Control Strategies: Introduction - General Problem Solving - Exhaustive Searches - Heuristic Search Techniques.

#### UNITIV-KNOWLEDGEREPRESENTATION

(9)

Advanced Problem-Solving Paradigm: Planning: Introduction - Types of Planning Systems - Knowledge Representation: Introduction - Approaches to Knowledge Representation - Knowledge Representation using Semantic Network - Knowledge Representation using Frames.

#### **UNIT V - APPLICATIONS**

(9)

Expert Systems and Applications: Blackboard Systems - Truth Maintenance Systems - Applications of Expert Systems - Machine-Learning Paradigms: Machine-Learning Systems - Supervised and Unsupervised Learnings.

**TOTAL(L:45):45PERIODS** 

#### TEXTBOOKS:

- I .lan Goodfellow, YoshuaBengio, Aaron Courville, "Deep Learning", MIT Press, 2016.
- 2. Li Deng and Dong Yu, "Deep Learning Methods and Applications", Foundations and Trends in Signal Processing.

- 1. YoshuaBengio, "Learning Deep Architectures for AI", Foundations and Trends in Machine
- 2. Learning
- 3. SarojKaushik, "Artificial Intelligence", Cengage Learning India Pvt. Ltd.
- 4. Deepak Khemani, "A First Course in Artificial Intelligence", McGraw Hill Education(India) Private Limited, NewDelhi.
- 5. Elaine Rich, Kevin Night, Shivashankar B Nair, "Artificial Intelligence" Third Edition, McGraw Hill, 2008.

MappingofCourseOutcomes(COs)withProgrammeOutcomes(POs)							
COs/POs	POI	PO2	PO3	PO4	PO5		
СОІ	3	2		2			
CO2	2		3				
CO3		3	2	2			
CO4	3			2	3		
CO5		2		3			
CO(W.A)	2.7	2.3	2.5	2.3	3		

22BAX17-e-BUSINESS MANAGEMENT					
	L	Т	Р	С	
	3	0	0	3	

#### PRE-REQUISITE: 22BAB04

**Course Objective** 

#### To understand the practices and technology to start an online business.

- To refer aspects of online customer acquisition, conversation or experience and Retention.
- To develop key business strategy and industry issues and goals.
- To Link through the objectives and strategies to achieve them through high level goals.
- To communicate the goals and significance of an e-business initiate to employees and partners.

	Outcomes dent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply their knowledge to build and manage an e-business.	Ар	20%
CO2	Develop a comprehensive understanding of technology infrastructure.	Ap	20%
CO3	Cultivate the skills necessary to manage an e-business effectively and an awareness of ethical, legal, and privacy considerations in e-business.	An	40%
CO4	Create clear and concise communications of complex technical information about technology infrastructure, security, and payment protocols in e-business environments.	С	20%
CO5	Collaboratively engage in an independent study as a member of a team and study the e-business effectiveness through assignments or case studies.	An	Internal Assessment

#### UNIT I -INTRODUCTION (9)

E Business, e-business vs e-commerce, Economic forces - advantages-myths - e-business models, design, develop and manage e-business, Web 2.0 and Social Networking, Mobile Commerce, S-commerce

#### UNIT II - TECHNOLOGY INFRASTRUCTURE

(9)

Internet and World Wide Web, internet protocols - FTP, intranet and extranet, information publishing technology- basics of web server hardware and software.

#### **UNIT III - BUSINESS APPLICATIONS**

(9)

Consumer oriented e-business - e-tailing and models - Marketing on web - advertising, e-mail marketing, affiliated programs - e-CRM; online services, Business oriented e-business, e- governance, EDI on the internet, Delivery management system- social media marketing.

#### **UNIT IV - e-BUSINESS PAYMENTS AND SECURITY**

(9)

E-payments - Characteristics of payment of systems, protocols, e-cash, e-cheque and Micro payment systems-internet security - cryptography - security protocols - network security.

#### **UNIT V-LEGAL AND PRIVACY ISSUES**

(9)

Legal, Ethics and privacy issues - Protection needs and methodology - consumer protection, cyber laws, contracts and warranties, Taxation and encryption policies.

TOTAL (L:45): 45 PERIODS

#### **TEXT BOOKS:**

- I. Harvey M. Deitel, Paul J. Deitel, Kate Steinbuhler, e-business and e-commerce for managers, Pearson, 2011.
- 2. Efraim Turban, Jae K. Lee, David King, Ting Peng Liang, Deborrah Turban, Electronic Commerce A managerial perspective, Pearson Education Asia, 2010.
- 3. Parag Kulkarni, Sunita Jahirabadkao, Pradeep Chande, e business, Oxford University Press, 2012.
- 4. Hentry Chan &el, E-Commerce fundamentals and Applications, Wiley India Pvt Ltd, 2007.

#### **REFERENCES:**

- 1. Gary P. Schneider, Electronic commerce, Thomson course technology, Fourth annual edition, 2007
- 2. Bharat Bhasker, Electronic Commerce Frame work technologies and Applications, 3rdEdition. Tata McGrawHill Publications, 2009
- 3.Kamlesh K.Bajaj and Debjani Nag, Ecommerce- the cutting edge of Business, Tata McGrawHill Publications, 7th reprint, 2009.
- 4. Kalakota et al, Frontiers of Electronic Commerce, Addison Wesley, 2004
- 5. Micheal Papaloelon and Peter Robert, e-business, Wiley India, 2006.

MappingofCourseOutcomes(COs)withProgrammeOutcomes(POs)						
			POs			
COs/POs	ı	2	3	4	5	
I	3					
2		2				
3				3		
4			I			
5				I	I	
CO (W.A)	3	2	I	2	I	

My w

22BAX18-ENTERPRISE RESOURCE PLANNING						
	L	Т	Р	С		
	3	0	0	3		

#### **Course Objective**

- To understand the overview of enterprise systems and their evolution.
- To learn project management principles in the context of ERP implementation.
- To develop knowledge of the ERP implementation framework.
- To analyze the organizational and industrial impact of ERP implementation.
- To analyze the organizational and industrial impact of ERP implementation.

	Course Outcomes The Student will be able to		Weightage of COs in End Semester Examination
COI	Apply knowledge from case studies to real-world scenarios in enterprise systems.	Ар	30%
CO2	Identifyandanalyze various functional modules within an ERP system.	An	20%
CO3	Analyze the roles of people, consultants, vendors, and employees in ERP implementation.	An	20%
CO4	Evaluate post-implementation case studies to learn from real-world examples.	An	20%
CO5	Evaluate organizational data, master data, and document flow in ERP systems.	E	10%

## UNIT I -INTRODUCTION (8)

Overview of enterprise systems - Evolution - Risks and benefits - Fundamental technology -warehouse management- case studies.

#### UNIT II - ERP SOLUTIONS AND FUNCTIONAL MODULES

.

Overview of ERP software solutions, BPR, Project management, Functional modules-Organizationaldata, master data and document flow- case studies.

#### **UNIT III - ERP IMPLEMENTATION**

(10)

Planning Evaluation and selection of ERP systems - Implementation life cycle - ERP implementation, Methodology and Frame work- Training - Data Migration. People Organization in implementation, Consultants, Vendors and Employees- case studies.

#### **UNIT IV - POST IMPLEMENTATION**

(8)

Maintenance of ERP- Organizational and Industrial impact; Success and Failure factors of ERP Implementation-case studies.

#### **UNIT V - EMERGING TRENDS ON ERP**

(9

Extended ERP systems and ERP add-ons -CRM, SCM, Business analytics- Future trends in ERPsystems-web enabled, Wireless technologies, cloud computing and Augmented reality- case studies.

**TOTAL (L: 45): 45PERIODS** 

#### **TEXT BOOKS:**

- 1. Alexis Leon, ERP demystified, second Edition Tata McGraw-Hill, 2018.
- 2. Alexis Leon, Enterprise Resource Planning, third edition, Tata McGraw-Hill, 2014.
- 3. Vinod Kumar Garg and NK Venkita Krishnan. (2011), Text Book of Enterprise Resource Planning Concepts and Practice, PHI., New Delhi.
- 4. Sinha P. Magal and Jeffery Word, Essentials of Business Process and Information System, Wiley India, 2012

Mapping o	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
COs/ POs	POI	PO2	PO3	PO4	PO5			
COI	3				3			
CO2								
CO3		2		2	3			
<b>C</b> 04			3					
COS				3				
CO(W.A)	3	2	3	2.5	3			

# 22BAX19 - DATA MINING FOR BUSINESS INTELLIGENCE L T P C 3 0 0 3 PREREQUISITE : NIL

To understand the concepts of data mining, text mining, web mining, spatial mining, and process mining.

To design and develop a data warehouse architecture.

**Course Objective** 

To implement clustering techniques and neural networks for data segmentation To recognize ethical and legal limits in business intelligence practices.

To apply BI and data mining techniques to various sectors such as retailing, customer relationship management (CRM), banking, stock pricing, production, crime analysis, genetics, medical, and pharmaceutical fields

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	<ul> <li>To implement clustering techniques and neural networks for data segmentation.</li> </ul>	Ар	30%
CO2	<ul> <li>To recognize ethical and legal limits in business intelligence practices.</li> </ul>	Ap	20%
CO3	<ul> <li>To apply BI and data mining techniques to various sectors such as retailing, customer relationship management (CRM), banking, stock pricing, production, crime analysis, genetics, medical, and pharmaceutical fields.</li> </ul>	An	20%
CO4	Evaluate case studies and real-world examples to understand the application of BI and data mining in diverse sectors.		20%
CO5	Identifyandevaluate different business intelligence software and their applications.	E	10%

## UNIT I - INTRODUCTION (5)

Data mining, Text mining, Web mining, Spatial mining, Process mining, BI process- Private and Public intelligence, Strategic assessment of implementing BI

#### UNIT II -DATA WAREHOUSE

Data ware house - characteristics and view - OLTP and OLAP - Design and development of data warehouse, Meta data models, Extract/ Transform / Load (ETL) design.

#### UNIT III - DATA MINING TOOLS, METHODS AND TECHNIQUES

(9)

Regression and correlation; Classification- Decision trees; clustering -Neural networks; Market basket analysis, Association Rules-Genetic algorithms and link analysis, Support Vector Machine, Ant Colony Optimization.

## UNIT IV -MODERN INFORMATION TECHNOLOGY AND ITS BUSINESS OPPORTUNITIES

(9)

Business intelligence software, BI on web, Ethical and legal limits, Industrial espionage, modern techniques of crypto analysis, managing and organizing for an effective BI Team.

#### UNIT V - BI AND DATA MINING APPLICATIONS

(9)

Applications in various sectors - Retailing, CRM, Banking, Stock Pricing, Production, Crime, Genetics, Medical, Pharmaceutical.

**TOTAL (L: 45): 45PERIODS** 

#### **TEXT BOOKS:**

- 1. G. K. Gupta, Introduction to Data mining with Case Studies, Prentice hall of India, 2011.
- 2. Michel Berry and Gordon Linoff, Data mining techniques for Marketing, Sales and Customer support, John Wiley, 2011.
- 3. Elizabeth Vitt, Michael LuckevichStaciaMisner, Business Intelligence, Microsoft, 2011.

- 1. Jaiwei Ham and Micheline Kamber, Data Mining concepts and techniques, Kauffmann Publishers 2006
- 2. Efraim Turban, Ramesh Sharda, Jay E. Aronson and David King, Business Intelligence, Prentice Hall, 2008.
- 3. GalitShmueli, Peter C Bruce, InbalYahav, Nitin R Patel, Kanneth C Lichtendahl Jr., "Data Mining for Business Analytics: Concepts, Techniques, and Applications in R", 1st Edition, Wiley India, New Delhi, 2017.
- 4. Daniel T. Larose and Chantal D. Larose, "Data Mining and Predictive Analytics", 2nd Edition, Wiley, 2016.

Mapping	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO2	PO3	PO4	PO5		
COI				2	3		
CO2	2				2		
CO3		3					
<b>C</b> O4	3		2				
COS							
CO(W.A)	3	3	2	2	2.5		

22BAX20 - SOCIAL MEDIA WEB ANALYTICS						
	L	T	Р	С		
	3	0	0	3		

#### **PRE-REQUISITE: 22BAB04**

## Course Objective

- To showcase the opportunities that exists today to leverage the power of the web and social media.
- To make them understand science of Social Media for community building and management.
- To get an idea of social media policies.
- To understand the fundamentals and concepts of web analytics.
- To know about how to effectively use the resulting insights to support website design decisions, campaign optimization, search analytics, etc.

Course Outcomes  At the end of the course, the students will be able to understand and remember the concepts of Social Media Web Analytics and to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Implement the Principles of Search and Web Optimization.	Ар	20%
CO2	Explore the Evolution and Dynamics of Social Media.	An	10%
CO3	Acquire Skills in Web and Social Media Analytics.	An	30%
CO4	Develop Proficiency in Community Building and Digital Engagement.	С	20%
CO5	Examine Ethical and Privacy Issues in Social Media.	E	20%

#### **UNIT I-INTRODUCTION**

**(7** 

Evolution of online communities - Social Media Audience and Goals for using Social Media - Understanding Social Media: Strong and weak ties - Influencers - How ideas travel - Viralness - technological determinism in popular discourse on social media technologies.

#### **UNIT II -COMMUNITY BUILDING AND MANAGEMENT**

(9

Science of Social Media - Promoting Social Media Pages- Linking Social Media Accounts-Digital PR- Identity in social media: formation of identities, communities, activist movements, and consumer markets - Social Media as business.

#### **UNIT III -SOCIAL MEDIA POLICIES AND MEASUREMENTS**

(9)

Social Media Policies-Etiquette, Privacy- ethical problems posed by emerging social media technologies - The road ahead in social media- The Basics of Tracking Social Media - social media analytics- Insights Gained From Social Media- Customized Campaign Performance Reports - Observations of social media use.

#### **UNIT IV - WEB ANALYTICS**

(9)

Web Analytics - Present and Future, Data Collection - Importance and Options, Overview of Qualitative Analysis, Business Analysis, KPI and Planning, Critical Components of a Successful Web Analytics Strategy, Web Analytics Fundamentals, Concepts, Proposals & Reports, Web Data Analysis.

#### **UNIT V - SEARCH ANALYTICS**

(11)

Search engine optimization (SEO), non-linear media consumption, user engagement, user generated content, web traffic analysis, navigation, usability, eye tracking, online security, online ethics, content management system, data visualization, RSS feeds, Mobile platforms, User centered design, Understanding search behaviors

#### TOTAL (L:45): 45 PERIODS

#### **TEXT BOOKS:**

- 1. K. M. Shrivastava, Social Media in Business and Governance, Sterling Publishers Private Limited, 2013
- 2. Christian Fuchs, Social Media a critical introduction, SAGE Publications Ltd, 2014
- 3. TakeshiMoriguchi, Web Analytics Consultant Official Textbook, 7th Edition, 2016

- Bittu Kumar, Social Networking, V & S Publishers, 2013
   AvinashKaushik, Web Analytics An Hour a Day, Wiley Publishing, 2007
   ric T. Peterson, Web Analytics Demystified, Celilo Group Media and Café Press, 2004

Mappin	Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
COs/ POs	POI	PO2	PO3	PO4	PO5	
COI		3		2		
CO2				3		
CO3	3					
CO4				3		
CO5					3	
CO(W.A)	3	3	-	2.6	3	

22BAX37-BUSINESS ANALYTICS USING PYTHON				
	L	Т	P	С
	3	0	0	3

- To understand the emerging role of analytics in business organizations
- Tousedata, methods, and fact-based management to support and improve decision making
- To acquire proficiency in applying analytical techniques suitable for unstructured data

#### **Course Objective:**

- To evaluate the performance and validity of the models, ensuring they provide reliable insights and solutions.
- To emphasisapplications, conceptsandinterpretation of results, rather than programming and calculations.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the concepts and methods relating to business analytics	Ар	40
CO2	Interpret results by identifying appropriate course of action and create viable business solutions.	Ap	20
CO3	Analyze unstructured data to support business operations.	An	20
CO4	Visualize and synthesize data using data visualization tools and techniques.	Е	20
CO5	Design and build models to solve a managerial situation or a business problem.	С	20

## UNIT I -Introduction (9)

Introduction to machine learning -Artificial intelligence- Practical applications of machine learning - Deep learning-Dimensionality Reduction Techniques- Factor Analysis

#### UNIT II - Supervised Machine Learning Techniques

(9)

Conjoint analysis - Full/Fractional design, choice cards, attribute importance- Linear Discriminant Analysis - Fisher's method-Mahalanobis method- Standardized and unstandardized coefficients- structured coefficients- Baye's theorem

#### UNIT III - Advanced Supervised Machine Learning Techniques

(9)

Random Forest- Out of bag error rate, variable importance, tuning hyper parameters, SVM- hyperplanes and support vectors, SVM model building. Ensemble Methods-bagging, boosting, adaboost, gradient boosting, extreme gradient boosting, bias variance trade off.

#### **UNIT IV- Artificial Neural Networks**

(9)

Neural Networks- Neural Network model building - Perceptron - Bias -Activation Function - Hidden layers- Forward propagation - Introduction to convolutional Neural Network and Reinforcement learning

#### **UNIT V - Time Series Analysis**

(9)

Visualizing the time series - Components of times series -Stationary of the Data - Differencing the Times series- Time series models -Simple Exponential Smoothing - Double Exponential Smoothing-Holts model- additive model, multiplicative model-Auto Regressive Integrated Moving average Model building - Auto ARIMA model

TOTAL (L) = 45 PERIODS

- 1. Uma Maheswari, Sujatha, "Introduction to Data Science: Practical approach with R and Python', Wiley, 2021
- 2. Dinesh Kumar, "Business Analytics: The Science of Data Driven decision making", 2nd Edition Wiley , 2021
- 3. Manaranjan Pradhan, Dinesh Kumar, "Machine Learning using Python", Wiley, 2019
- 4. Sanjiv Jaggia, Kevin Lertwa,"Business Analytics: Communicating with numbers | 2nd Edition" 17 May 2023

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO 2	PO 3	PO4	PO5	
COI	3	-	-	-	-	
CO 2	2	3				
CO 3		2		3		
CO 4		2	3		3	
CO 5			2		3	
CO(W.A)	2.5	2.3	2.5	3	3	

22BAX38- Artificial Intelligence and Machine Learning				
	L	Т	Р	С
	3	0	0	3

**Course Objective:** 

#### To apply learned concepts to analyze and solve problems related to Machine learning and Artificial Intelligence

- To understand the importance of data quality, model interpretation, and ethical considerations in deploying classification models across various domains
- To equip students with the ability to devise effective strategies using advanced machine learning techniques
- To understand the interpretability and ethical implications associated with deploying Artificial neural networks in real-world applications.
- To understand the implications of uncertainty and variability in predictive outcomes.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply various concepts of machine learning and artificial intelligence.	Ар	40
CO2	Construct dimensionality reduction techniques like Factor Analysis to reduce dataset complexity.	Ар	20
CO3	Assess data stationarity and perform differencing on time series data.	An	20
CO4	Explore ethical issues in machine learning, including bias, fairness, and transparency.	An	20
CO5	Build and evaluate neural network models for various business applications.	E	20

## UNIT I -Introduction (9)

Introduction to machine learning -Artificial intelligence- Practical applications of machine learning - Deep learning-Dimensionality Reduction Techniques- Factor Analysis

#### UNIT II - Supervised Machine Learning Techniques

(9)

Conjoint analysis - Full/Fractional design, choice cards, attribute importance- Linear Discriminant Analysis - Fisher's method-Mahalanobis method- Standardized and unstandardized coefficients- structured coefficients- Baye's theorem

#### UNIT III - Advanced Supervised Machine Learning Techniques

(9)

Random Forest- Out of bag error rate , variable importance, tuning hyper parameters, SVM- hyperplanes and support vectors, SVM model building . Ensemble Methods-bagging, boosting, adaboost, gradient boosting, extreme gradient boosting, bias variance trade off.

#### **UNIT IV- Artificial Neural Networks**

(9)

Neural Networks- Neural Network model building - Perceptron - Bias -Activation Function - Hidden layers- Forward propagation - Backward propagation - Introduction to convolutional Neural Network and Reinforcement learning

#### UNIT V - Time Series Analysis

(9)

Visualizing the time series - Components of times series -Stationary of the Data - Differencing the Times series- Time series models -Simple Exponential Smoothing - Double Exponential Smoothing-Holts model- additive model, multiplicative model-Auto Regressive Integrated Moving average Model building - Auto ARIMA model

TOTAL (L) = 45 PERIODS

- 1. Manaranjan Pradhan, Dinesh Kumar, "Machine Learning using Python", Wiley, 2019
- 2. Aurélien Géron, "Hands-On Machine Learning with Scikit-Learn, Keras, and TensorFlow". Il Edition, 2019
- 3. Andrew Ng, "Machine Learning Yearning",2018
- 4. "Artificial Intelligence: A Guide for Thinking Humans" by Melanie Mitchell, 2019
- 5. Deepak Khemani, "A First Course in Artificial Intelligence", McGraw Hill Education(India) Private Limited, NewDelhi.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO 2	PO 3	PO4	PO5	
СОІ	3					
CO 2	2	3				
CO 3		3	2		3	
CO 4		2		3		
CO 5			3		3	
CO(W.A)	2.5	2.7	2.5	3	3	

Mu u

## 22BAX21-LOGISTICSANDSUPPLYCHAINMANAGEMENT L T P C 3 0 0 3

#### **PREREQUISITE: NIL**

- Tolearn key concepts and principles of supply chain management.
- Toassess and improve supply chain network structure and efficiency
- Tounderstand and use inventory management strategies and implement warehousing solutions to optimize inventory

#### **Course Objective**

- To Understand and evaluate different transportation methods for both domestic and international logistics.
- To Make Students managing and controlling organizational structures and processes effectively.

	e <b>Outcomes</b> Ident will be able to	Cognitive Level	Weightage of COs in End Semester Examination
СОІ	Apply fundamental principles and concepts to address real-world challenges in supply chain management and logistics.		20%
CO2	Apply principles to create and optimize supply chain networks for improved performance and efficiency.	AP	20%
CO3	Apply techniques to forecast demand and effectively manage inventory and warehousing to meet business needs.		20%
CO4	Analyze domestic and international transportation issues and develop actionable solutions to address these challenges effectively.		20%
CO5	Evaluate organizational structures and control techniques within the context of logistics and supply chain management.		20%

#### UNIT-IIntroductiontoLogisticsandSCmanagement

(9)

Business logistics and supply chain - importance, objectives and drivers. Strategy - planning, selecting proper channel, performance measurement. Outsourcing- Make vs buy approach.

#### UNIT-II MANAGINGFLOWS

(9)

Planning Networks - Decision making under risk - Decision trees - Decision making under uncertainty. Distribution Network Design - Role - Factors Influencing Options, Value Addition. Logistics information system - Role of IT - Framework for IT adoption.

#### UNIT-IIIINVENTORYANDWAREHOUSING

(9)

Demand Forecasting in a Supply Chain, Aggregate Planning in a Supply Chain-Sales and Operations Planning: Planning Supply and Demand in a Supply Chain- Coordination in a Supply Chain.

#### UNIT-IVTRANSPORTATIONANDPACKAGING

(9

Transportation - Drivers, Modes, Measures - Strategies for Transportation, 3PL and 4PL, Vehicle Routing and scheduling. Packaging- Design considerations, Material and Cost. Packaging as Unitisation. Consumer and Industrial Packaging.

#### UNIT-VORGANISATIONANDCONTROL

(9)

Organisation Structure - need and development. Organizational - Choices, Orientation and positioning. Interfunctional and interorganisational management - alliances and partnerships. Control- Process framework, system details, information, measurement and interpretation.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- 1. Rajat K. Baisya, "Integrated Supply Chain and Logistics Management", 1st Edition, Sage Publications, New Delhi, 2019.
- 2. Sunil Chopra and Peter Meindl, "Supply Chain Management Strategy, Planning and Operation", 6 th Edition, Pearson Education, New Delhi, 2022.
- 3. Janat Shah, "Supply Chain Management Text and Cases", 9th Edition, Pearson Education, New Delhi, 2018.

- 1. Sunil Chopra, "Supply Chain Management Strategy, Planning and Operation", 7th Edition, Pearson Education, Noida, 2018.
- 2. John J. Coyle, "Supply Chain Management: A Logistics Perspective", 10th Edition, Cengage Learning, New Delhi, 2019.
- 3. Donald W. Dobler, "Supply Chain Logistics Management", 4th Edition, McGraw Hill Education, New Delhi, 2018.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
<b>C</b> 0-			POs			
COs	POI	PO 2	PO 3	PO4	PO5	
СОІ	3					
CO2	3					
CO3	2	2				
CO4				3		
CO5			2	3	3	
CO(W.A)	2.7	2	2	3	3	

22BAX22-SERVICES OPERATIONS MANAGEMENT					
L T P C					
	3	0	0	3	

To understand the nature, classification, and distinctive characteristics of services.

To explore new service development and design elements.

#### **Course Objective**

To learn to measure service quality using tools like SERVQUAL and Walkthrough Audits.

To design service facilities considering nature, objectives, and process analysis. To develop strategies for managing demand and capacity.

	Outcomes dent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply a strategic service vision considering the competitive environment and generic strategies.	Ар	30%
CO2	Develop and retain customers using various service strategies.	Ар	20%
CO3	Analyze service processes to identify opportunities for productivity improvement.	An	20%
CO4	Evaluate different expansion strategies, including franchising and globalization, for service operations.	An	20%
CO5	Assess the impact of different service facility layouts on operational efficiency.	E	10%

#### **UNIT I: INTRODUCTION**

(9)

Services - Importance, role in economy, service sector - growth; Nature of services -Service classification, Service Package, distinctive characteristics, open-systems view; Service Strategy - Strategic service vision, competitive environment, generic strategies, winning customers.

#### **UNIT II: SERVICE DESIGN**

(9)

New Service Development - Design elements - Service Blue-printing - process structure - Service Encounter - triad, creating service orientation, service profit chain; Front-office Back-office Interface- service decoupling. Technology in services - self-service, automation, e-commerce, e-business, technology innovations.

#### **UNIT III: SERVICE QUALITY**

(9)

Service Quality- Dimensions, Service Quality Gap Model; Measuring Service Quality -SERVQUAL, Walkthrough Audit, Quality service by design, Service Recovery, Service Guarantees. Process Improvement - productivity improvement - DEA, quality tools, benchmarking.

#### **UNIT IV: SERVICE FACILITY**

(9)

Supporting facility -Service scapes, Facility design - nature, objectives, process analysis, Service facility layout. Service Facility Location - considerations, facility location techniques - metropolitan metric, Euclidean, centre of gravity, retail outlet location, location set covering problem. Vehicle routing and Scheduling.

#### **UNIT V: MANAGING CAPACITY AND DEMAND**

(9)

Managing Demand - strategies; Managing capacity - basic strategies, supply management tactics, operations planning and control; Yield management; Inventory Management in Services- Retail Discounting Model, Newsvendor Model; Managing Waiting Lines -Queuing systems, psychology of waiting; Managing for growth-expansion strategies, franchising, globalization.

TOTAL (L: 45): 45 PERIODS

#### **TEXT BOOK:**

1. James A. Fitzsimmons, Mona J, Fitzsimmons, Sanjeev Bordoloi, Service Management - Operations, Strategy, Information Technology, McGraw-Hill Education - 8th Edition 2018.

- 1. Richard D. Metters, Successful Service Operations Management, Cengage Learning, 2nd Edition, 2018.
- 2. CengizHaksever, Barry Render, Service Management, Pearson Education, 2013.
- 3. Robert Johnston, Graham Clark, Service Operations Management, Pearson Education, 2ndEdition, 2005.
- 4. Bill Hollins and Sadie Shinkins, Managing Service Operations, Sage, 2006.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO2	PO3	PO4	PO5	
COI					3	
CO2	3	2			2	
CO3						
CO4			2			
CO5				3		
CO(W.A)	3	2	2	3	2.5	

22BAX23-PROJECT MANAGEMENT				
	L	Т	Р	С
	3	0	0	3

• To learn the concepts of managing Projects.

**Course Objective** 

- To gain knowledge on allocating resources and optimizing time.
- To understand the roles and responsibilities on project manager.
- To understand the concept of scheduling and allocating resources.
- To learn the various quantitative techniques used in Management and decision making and to understand how they are applied in various real time Management Problems.

	Course Outcomes The Student will be able to		Weightage of COs in End Semester Examination
COI	Apply project management principles in business situations.	Ар	40%
CO2	Analyse scheduling and resource allocation describe project evaluation.	An	20%
CO3	Analyze scheduling and resource allocation and risk associated with the project.	An	20%
CO4	Identify the role and the importance of project manager in the organization.	E	10%
CO5	Demonstrate planning and budgeting, managing conflict which helps to take effective decisions.	E	10%

## UNIT I -INTRODUCTION TO PROJECT MANAGEMENT (9)

Project Management - Definition-Lifecycles-Key features of project- Project Selection Methods- Project Portfolio Process - Project Formulation-Project Manager - Roles- Responsibilities and Selection - Project Teams.

#### UNIT II - PLANNING AND BUDGETING AND RISK MANAGEMENT (9)

The Planning Process -WBS (Work Breakdown Structure) and Linear Responsibility Chart- Budget the Project - Methods. Cost Estimating and Improvement. Stakeholder identification, analysis and communication planning-Managing risks - concepts, identification, assessment and response planning.

#### UNIT III - SCHEDULING & RESOURCE ALLOCATION (

PERT & CPM Networks-tools for Project Network - Crashing and resource leveling methods - Leadership styles and skills - Problem solving skills - Project Uncertainty- Simulation - Gantt Charts - Expediting a project - Resource loading and leveling. Allocating scarce resources -Goldratt 's Critical Chain.

#### UNIT IV - CONTROL AND COMPLETION (9)

The Plan-Monitor-Control cycle - Data Collecting and reporting - Project Control - Designing the control system. Project Evaluation, Auditing and Termination.

#### UNIT V - PROJECT ORGANISATION & CONFLICT MANAGEMENT (9)

Formal Organization Structure - Organization Design - Types of project organizations. Conflict - Origin & Consequences. Managing conflict - Team methods for resolving conflict.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- John M. Nicholas, Herman Steyn, "Project Management for Business, Engineering and Technology", 6th Edition, Routledge, USA, 2020.
- 2. Kerzner H., "Project management: A Systems Approach to Planning, Scheduling and Controlling", 12th Edition, Wiley, New Delhi, 2017.

- 1. Erik Larson, Clifford Gray, "Project management: The managerial Process", 7th Edition, McGraw Hill Education, New Delhi, 2017.
- 2. Jack R. Meredith, "Project Management: A Managerial Approach", 10th Edition, Wiley, New Delhi, 2017.
- 3. Gido and Clements, Successful Project Management, Seventh Edition, Thomson Learning, 2017.
- 4. Joseph Heagney, "Fundamentals of Project Management", 5th Edition, Amacom, New York, 2016.
- 5. Panneerselvam. R, Senthilkumar. P, Project Management, PHI Learning, 2009.
- 6. Samuel J.M., Jack R.M., Scott M.S., Margaret M.S., and Gopalan M.R., Project Management, First Indian edition, Wiley-India, 2006.
  - 7. Harvey Maylor, Project Management, Third Edition, Pearson Education, 2006.
  - 8. Clifford Gray and Erik Larson, Project Management, Tata McGraw Hill Edition, 2005.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
<b>C</b> 0-			POs		
COs	POI	PO 2	PO 3	PO4	PO5
COI		2	I	I	
CO2	3				
CO3		2	2		I
CO4					
CO5					
CO(W.A)	3	2	1.5	I	ı

22BAX24-SUPPLYCHAINANALYTICS				
	L	Т	Р	С
	3	0	0	3

#### **PRE REQUISITE: 22BAB09**

- To gain knowledge on understanding of supply chain analytics fundamentals.
- To impart knowledge for ability to design warehouse models to enhance supplychain performance

#### **Course Objective:**

- To impart the knowledge on ability to analyze models and strategies in inventory management.
- To impart knowledge to understand network models in transportation
- To impart knowledge on ability to make decision using multi-criteria in applications of SCM.

	Course Outcomes  The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply Dynamic Location Models to optimize warehouse locations based on changing demand patterns.	Ар	30
CO2	Discover Risk Pooling strategies to mitigate supply chain risks	Ар	30
CO3	Analyze models andstrategies in inventory management.	An	20
CO4	Evaluate predictive analytics models to forecast demand in a supply chain	E	10
CO5	Design warehousemodels to enhance supply chain performance	С	10

#### **UNIT-IINTRODUCTION** (9)

Introduction to analytics - descriptive, predictive and prescriptive analytics, Data Driven Supply Chains - Basics, transforming supply chains, Barriers to implementation, Road Map.

#### **UNIT-II WAREHOUSING DECISIONS** (9)

Mathematical Programming Models - P-Median Methods - Guided LP Approach - Balmer - Wolfe Method, Greedy Drop Heuristics, Dynamic Location Models, Space Determination and Layout Methods

#### **UNIT-III INVENTORY MANAGEMENT** (9)

Inventory aggregation Models, Dynamic Lot sizing Methods, Multi-Echelon Inventory models, Aggregate Inventory system and LIMIT, Risk Analysis in Supply Chain - Measuring transit risks, supply risks, delivering risks, Risk pooling strategies.

#### **UNIT-IV TRANSPORTATION NETWORK MODELS**

Notion of Graphs, Minimal Spanning Tree, Shortest Path Algorithms, Maximal Flow Problems, Multistage Transshipment and Transportation Problems, Set covering and Set Partitioning Problems, Traveling Salesman Algorithms, Advanced Vehicle Routing Problem Heuristics, Scheduling Algorithms- Deficit function Approach and Linking Algorithms.

#### **UNIT-V MCDMMODELS**

Analytic Hierarchy Process(AHP), Data Envelopment Analysis (DEA), Fuzzy Logic and Techniques, the analytical network process (ANP), TOPSIS-Application in SCM.

#### TOTAL (L: 45):45 PERIODS

#### **TEXT BOOKS:**

- 1. Nada R. Sanders, Big data driven supply chain management: A framework for implementing analytics and turning information into intelligence, Pearson Education, 2014.
- 2. Michael Watson, Sara Lewis, Peter Cacioppi, Jay Jayaraman, Supply Chain Network Design: Applying Optimization and Analytics to the Global Supply Chain, Pearson Education, 2013

- I. Anna Nagurney, Min Yu, Amir H. Masoumi, Ladimer S. Nagurney, Networks Against Time: Supply Chain Analytics for Perishable Products, Springer, 2013.
- 2. Muthu Mathirajan, ChandrasekharanRajendran, SowmyanarayananSadagopan, ArunachalamRavindran, ParasuramBalasubramanian, Analytics in Operations/Supply Chain Management,
- 3. I.K. International Publishing House Pvt. Ltd., 2016.
- 4. Gerhard J. Plenert, Supply Chain Optimization through Segmentation and Analytics, CRC Press, Taylor & Francis Group, 2014.

MappingofCourseOutcomes(COs)withProgrammeOutcomes(POs)					
COs/POs	POI	PO2	PO 3	PO4	PO 5
COI	3		2		
CO2	2	3		2	
CO3		3	2		3
CO4		2	3		2
CO5	2	2	3	2	
CO(W.A)	2.3	2.5	2.5	2.0	2.5

22BAX25-WAREHOUSE MANAGEMENT				
	L	Т	P	С
	3	0	0	3

#### PRE-REQUISITE: 22BAB09

- Tolearn the basic concepts and decisions involved in warehousing
- Explore the role of inventory in the supply chain, understand different types of inventory systems, and learn about inventory costs and the need for inventory.
- To impart knowledge on Understand various inventory control methods, and learn to manage warehousing operations using Warehouse Management Systems (WMS).

#### **Course Objective**

- To gain knowledge of material handling systems, including principles, performance measures, and equipment types, as well as specialized handling for refrigerated warehouses and cold chain logistics.
- To learn about modern warehousing methods, including automated storage and retrieval systems, barcoding, and RFID technology, and understand their applications and advantages in the logistics industry.

(9)

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply warehouse management techniques by organizing storage layouts, optimizing space utilization, and implementing effective storage systems for various types of products.	Δn	30%
CO2	Analyze warehouse performance data to identify bottlenecks, inefficiencies, and opportunities for improvement in operations.		30%
CO3	Evaluate different warehousing strategies and technologies, assessing their cost-effectiveness, scalability, and impact on overall supply chain performance.		20%
CO4	Create innovative solutions for complex warehousing challenges or developing contingency plans for risk management and disaster recovery.	С	10%
CO5	Design and implement innovative solutions for optimizing warehouse operationsor systems that improve efficiency, reduce costs, and enhance overall warehouse performance.	C	10%

# Introduction Warehousing - Basic Warehousing Decisions - Warehouse Operations - Types of Warehouses - Functions - Centralized & Decentralized - S rage Systems - Warehousing Cost Analysis - Warehouse Layout - Characteristics if Ideal Warehouse UNIT-II INVENTORY MANAGEMENT (9)

Inventory: Basic Concepts - Role in Supply Chain - Role in Competitive Strategy - Independent Demand Systems - Types \_ Cost - Need for Inventory - Just in Time

## UNIT-III INVENTORY CONTROL (9)

Inventory Control - ABC Inventory Control - Multi-Echelon Inventory Systems - Distribution Requirement Planning - Bull Whip Effect - Using WMS for Managing Warehousing Operations

## UNIT-IV MATERIALS HANDLING (9)

Principles and Performance Measures Of Material Handling Systems - Fundamentals of Material Handling - Various Types of Material Handling Equipments - Types of Conveyors - Refrigerated Warehouses- Cold Chain- Agri SCM

**UNIT-I INTRODUCTION WAREHOUSING** 

#### **UNIT-V MODERN WAREHOUSING METHODS**

(9)

Modern Warehousing - Au mated S rage & Retrieval Systems & their Operations - Bar Coding Technology & Applications in Logistics Industry - RFID Technology & Applications - Advantages of RFID

TOTAL (L:45): 45 PERIODS

#### **TEXT BOOK:**

Vinod.V.Sople, Logistics Management, Pearson Education, 2004.
 Arnold, Introduction Materials Management, Pearson Education, 2009.

- I.Frazelle, World Class Warehousing & Material Handling, Tata McGraw-Hill, 2008
  2. Satish K. Kapoor and PurvaKansal, Basics of Distribution Management A Logistical Approach,
  Prentice Hall, 2003
- 3. Satish K. Kapoor and PurvaKansal Marketing, Logistics A Supply Chain Approach , Pearson Education, 2003

Mapping of COs with POs						
COs		POs				
COS	I	2	3	4	5	
1	3	-	-	-	-	
2	-	2	-	-	-	
3	-	2	-	I	-	
4	-	-	2	-	-	
5	-	-	I	-	I	
CO (W.A)	3	2	1.5	ı	I	

22BAX39-LEAN MANUFACTURING				
	L	Т	Р	С
	3	0	0	3

Course Objective

#### To gain the knowledge on lean manufacturing concepts for improving productivity in business operations.

- The students will gain in terms of quality control and process improvement within a manufacturing context.
- To disseminate information about the kanban system and cost cutting
- To transfer visual system expertise in order to concentrate on the process and promote enhancements.
- To provide information on a methodical approach to applying lean manufacturing techniques.

	8 1		
	e Outcomes udent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the key requirements and concepts of lean manufacturing for improving productivity in business operations.	A	40%
CO2	Identify and analyze the potential enterprise issues associated while implementing lean principles for industries.		40%
CO3	Select and design appropriate primary tools and techniques for controlling quality and improving manufacturing process.		10%
CO4	Design appropriate secondary tools and techniques for improving productivity and customer satisfaction.	E	10%
CO5	Implement and execute lean practices and culture to manufacturing and service industry.	С	Internal Assessment

#### UNIT I-INTRODUCTION TO LEAN

(9)

Evolution of Lean Manufacturing - Lean Principles - Framework of Lean Processes - Lean Production - 7 hidden wastes - Concepts of Cycle time and Takt time - Process mapping - The Lean Enterprise - Lean and Green Manufacturing-Toyato production system.

#### UNIT II - PRACTICES OF JUST IN TIME INVENTORY AND LEAN PRODUCTION

**(9**)

Just-in-Time Inventory - Characteristics of JIT - Lean Production - Pull production -Toyota Production System - Heijunka - Point of use storage -Cellular Layout - Focused factory - Supermarket - Case studiesindustry 5.0.

#### UNIT III - LEAN CONCEPTS AND TOOLS

(9)

Kaizen events - 5S Housekeeping - Poka Yoke - SMED- Kanban system -Visual workplace - One-piece flow -Gemba - Andon - Shadow Board -Jidoka - Catch Ball - FMEA - Zero defects - Design of Experiments - Root Cause Analysis - Standardized work - Value Stream Mapping.

#### UNIT IV - LEAN MANUFACTURING THROUGH TPM

(9)

Principles of TPM - 8 TPM Pillars - JishuHozen - Planned and Quality Maintenance- Kobetsu Kaizen - 6 Big Losses - TPM in office functions -Overall Equipment Efficiency - OEE Goals - TPM implementation.

#### UNIT V - LEAN IN SERVICE SECTOR

(9

Lean wastes in service - Financial sector - Marketing sector - Retailing -Health care & Hospitality sector Lean office - Lean suppliers - Internet of Things - IoT for Lean Production

**TOTAL (L:45) = 45 PERIODS** 

#### **TEXT BOOKS:**

- 3. S. R. Devadasan, "Lean and Agile Manufacturing", PHI, 2021.
- 4. Arun Desai, "Lean Manufacturing: Perspectives and Application", IUP,2020.

- 1. Pascal Dennis, "Lean Production Simplified", 3rd Edition, Productivity Press/ CRC Press, London, 2022.
- 2.Dennis P. Hobbs, "Lean Manufacturing Implementation: A Complete Execution Manual for Any Size Manufacturer", 1st Edition, eBook, Boca Raton: J. Ross Publishing, Incorporated, 2022.
- 3.Jeffrey Liker, "The Toyota Way", 1st Edition, McGraw Hill Education, New Delhi, 2021.
- 4.Devadasan S.R., "Lean and Agile Manufacturing", Paperback Edition, PHI Learning, New Delhi, 2020.
- 5.Goplakrishnan N., "Simplified Lean Manufacture", 1st Edition, PHI Learning, New Delhi, 2019.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
60-			POs		
COs	POI	PO 2	PO 3	PO4	PO5
COI	3	-	-	-	-
CO2	-	2	-	-	-
CO3	-	-	3	-	-
CO4	-	-	-	2	-
CO5	-	-	-	-	I
CO(W.A)	3	2	3	2	I

# 22BAX40-SIX SIGMA | L | T | P | C | | 3 | 0 | 0 | 3

#### **PREREQUISITE: NIL**

#### To Learn the elements of successful deployment, including personnel requirements and the development of training plans based on training needs analysis.

- To Emphasize the importance of customer focus in Six Sigma projects.
- To learn about the analysis and improvement stages of six sigma.
- Course Objective

  To impart the quality control charts
  - To implementing Six Sigma methodologies to enhance quality, efficiency, and customer satisfaction in various business processes, ultimately contributing to their organization's success.

Course Outcomes The Student will be able to			Weightage of COs in End Semester Examination
COI	Apply the importance of six sigma and training need analysis.	Ар	40%
CO2	Analysethe stages of six sigma and implement the project measurement at various levels.	An	20%
CO3	Ability to analysis and improve the stages and assessing the the project failure and success in the organisation.	An	20%
CO4	Assess the six sigma measurements at various levels of control in the organisation.	An	20%
CO5	Identify the quality control charts and evaluate the control chart techniques and method of implementation in the organisation.	E	Internal Assessment

## UNIT I - INTRODUCTION TO SIX SIGMA

(9)

Deployment Strategy-Six Sigma- Difference between six sigma and TQM- Elements of Successfuldeployment, Personnel requirement -Training plan -Training needs analysis, Focusing the Deployment-Customer focus-Project selection.

### UNIT II -DEFINE AND MEASURE STAGE

(9)

Define Stage-Objectives-Project Definition-Top level process Definition-Team formation, Measure Stage-Process Definition-Metric Definition-Process base line estimation.

#### UNIT III -ANALYSIS AND IMPROVE STAGE

(9)

Analyze stage-Value Stream Analysis-Analyzing the sources of Variation-Determining ProcessDrivers,ImproveStage-DefiningNewProcess-Assessingthebenefitsofproposedsolution-Evaluating Process failure modes-Implementation and verification

#### UNIT IV -CONTROL STAGE AND SIX SIGMA MEASUREMENTS

(9)

Control Stage-Standardize on the new Methods-Measure Bottom Line Impact-Document Lessonslearned, Six Sigma Measurements-Converting defect rates to sigma Quality Level Units-RolledThroughput Yield -Six Sigma Relationships- Process Cycle Time.

#### **UNITY-** CONTROLCHARTS

(9)

Introduction to control chart, Selection of control charts-Variable Control Charts, X&R Charts,-Attribute Control Chart-p, np, u and c

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- I. PaulKeller", Six Sigma Demystified ", Tata Mc Graw Hill, 2022.
- 2. Forrest W.Breyfoglell, John, "Implementing Six Sigma", Wiley & Sons, 2019.
- 3. Peter S. Pandey, The Six Sigma Way, S.Chand & Co,2020.

- I. JayArthur,"Lean Six sigma Demystified",Tata Mc Graw Hill, 2021.
- 2. Eugene L. Grant, Richard S.Leeven worth, "Statistical Quality Control"-Tata Mc Graw hill ,2020.
- 3.Roderick A. Munro and Govindarajan Ramu and Daniel J. Zrymiak, "The cerified six sigma Green Belt Handbok", ASQ Quality Press and Infotech Standards India Pvt. Ltd.2021.
- 4.T.M.W dlnoD dna kaibuK. wobneB, "The Certified Six Sigma Black Belt Handbook", noitacilbuP nosraeP,2020.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)								
<b>C</b> 0-		POs						
COs	POI	PO 2	PO 3	PO4	PO5			
COI	2	1	2	2	2			
CO2								
CO3	2							
CO4				I				
CO5		1	2					
CO(W.A)	2	ı	2	1.5	2			

22BAX26-BUSINESSPLAN				
	L	T	Р	С
	3	0	0	3

#### **PRE REQUISITE: 22BAB07**

### **Course Objective**

- Toenablethestudentstounderstandthe importance of a business plan preparation.
- To expose the students to learn aboutmarketingtheir business.
- To comprehend the various aspects of ahumanresourcemanagement.
- Toestablishastrongcapitalmanagementandfinancialplanningfortheirventure.
- To develop skills in analyzing business to next level of establishment.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Equip with the necessary skills to develop, analyze, and present a comprehensive business plan.	Ар	20%
CO2	Utilize practical skills and structured methodologies to develop comprehensive business plans.	Ар	20%
CO3	Evaluate business scenarios and strategies to make informed decisions.	An	40%
CO4	Design and present well-structured business plans and feasibility reports.	С	20%
CO5	Assess the viability and success potential of new business ventures.	E	Internal Assessment

#### **UNITI-BUSINESSPLANPREPARATION**

(9)

Purpose of business plan, Benefits of abusiness plan, elements of the business plan, developing a well-conceived business plan, Format of Business Plan.

#### **UNITII-MARKETING**

(9)

Importance of market orientation, Market research, Sales for ecast-

Marketingresearchforthenewventure, Understandingthemarketingplan, Characteristics of marketing plan and Stepsin preparing themarketing plan.

#### **UNITIII-HUMANRESOURCES**

(9)

Introduction, Human Resources mobilization, headhunting, conducting interviews, induction, Motivating employees, Training, knowledge management, Human Resource Planning.

#### **UNITIV-FINANCE**

(9)

RaisingCapital-sources,Familyandfriends, Angelfunding, Venturecapital, Equityfunding, DebtFinancing,Projectedcashflowandprofitabilitystatements,DSCRandsensitivityanalysis.

#### **UNITY-FEASIBILITYSTUDY**

(9)

Pre-feasibilitystudy, project profile preparation, Feasibility report preparation and evaluation, Operations planning, presenting abusiness plan. These vendomains of attractive opportunities by John Mullins

**TOTAL(L:45):45PERIODS** 

#### **TEXTBOOKS:**

- $I.\ Paul Barrow, The Best-Laid Business Plans, London: Virgin Publishing Ltd, 2005.$
- 2.RhondaAbrams, (2016), The Successful Business Plans: Secrets and strategies, The Planning Shop, Amazon
  - 3. CharlesBronfman,JeffreyR.Solomon,JohnSedgwick,——TheArtofGiving:WheretheSoul
- MeetsaBusinessPlan,NewDelhi:Wiley,2010.
  - 4. AlexGenadinik, (2015), Marketing Plan Template & Example: How to Write a Marketing Plan, Amazon 5. Robert D. Hisrich, Michael P. Peters, Dean A. Shepherd, Sabyasachi Sinha, "Entrepreneurship", II the Edition, McGraw Hilleducation, 2020.

- I. Robert D. Hisrich, Veland Ramadani, "Entrepreneurial Marketing: A Practical Managerial Approach", First Edition, Edward Elgar Publishing, UK, 2018.
- $2. \ Bruce R. Barringer, Duanel reland R``Entre preneurship: Successfully Launching New Ventures", 6th Edition, Pearson Education, Noida, 2018.$
- 3. PrasannaChandra, Projects -Planning, Analysis, Selection, Implementation and Reviews, Tata McGraw-Hill, 8thedition, 2017.
- $4. \ \ \, \underline{http://nptel.ac.in/courses/122106032/Pdf/7\_2.pdf,"BusinessPlan",Dr.T.J.Kamalanabhan,IndianInstitute of Technology Madras.$

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
<b>60</b> -	POs						
CO s	POI	PO 2	PO 3	PO4	PO5		
COI	2	I	2	2	2		
CO2				2			
CO3	3						
CO4	3	3					
CO5				3			
CO(W.A)	3	3	3	3	2		

22BAX27-SOCIAL ENTREPRENEURSHIP				
	L	Т	P	С
	3	0	0	3

- To understand the principles and practices of social entrepreneurship.
- To explore the characteristics and challenges of social entrepreneurs.
- To investigate into the drivers of social innovation

### **Course Objective**

- To examine various strategies for addressing social issues through innovative ventures.
- To gain practical insights into the transformative impact of social entrepreneurship on communities.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Develop strategies to overcome challenges in social entrepreneurship and predict future trends.	Ар	30%
CO2	Address and propose solutions to persistent social problems through social ventures.	Ар	20%
CO3	Analyze the drivers of social innovation, focusing on human-centered design thinking.	An	20%
CO4	Identify and analyze the challenges of operating in "Markets of the Poor."	An	20%
CO5	Assess the issues and barriers in opting for social entrepreneurship.	E	10%

UNIT I - Introduction	(9)
Social Entrepreneurship: Definition- characteristics of social entrepreneurs - Chall	enges - Strategies -
Future. Drivers of Social Innovation - Human-Centered Design Thinking - Social	Entrepreneurship vs.
Entrepreneurship. Case study.	
UNIT II -Social Entrepreneur	(9)
Social Entrepreneur: Qualities - Factors impacting transformation into social entr	epreneur - Issues in
opting for Social Entrepreneurship- Social Entrepreneurial skills and practices-Leading	Social Entrepreneurs
in India. Interaction with practitioners	
UNIT III - Social Ventures	(9)
Social Ventures: Addressing persistent social problems. Financing Social ventures:	angel funds-Venture
capital- internal funding sources -Venture Valuation, In-house Corporate funding mecha	nism-Micro-finance
UNIT IV - Social Innovations	(9)
Social Innovations: Types -Nature - challenges of "Markets of the Poor", Inn	ovative designs and
strategies to address the needs of these markets and communities. Business Mod	els for Low Income
Communities	
UNIT V -Leading for Change & Successful Social Entrepreneurship Initiatives	(9)
Leading for Change: Social problems as Business opportunities - Future of S	ocial Enterprises in
India/Global, Challenges of Growth and Scale.	
TOTAL (L	: 45) :45 PERIODS

1. Bornstein, Davis, "Social Entrepreneurship", 1st Edition,Oxford University Press, New Delhi, 2016.

**TEXT BOOKS:** 

- 2. Madhukar Shukla , "Social Entrepreneurship in India", 1st Edition, Sage Publications, New Delhi, 2020.
- 3. Social entrepreneurship: A modern approach to social value creation. Upper Saddle River, New J. Ridley- Duff, R and Bull, M (2011).

- 1. Elkington, J., Hartigan, P. "The power of unreasonable people: How social entrepreneurs create markets that change the world", 1st Edition, Harvard Business Publishing, USA, 2013.
- 2. Constant Beugré, "Social Entrepreneurship: Managing the Creation of Social Value", 1st Edition, Routledge, USA, 2016.
- 3. Margret Bonefiel, Ritesh Sharma, Robert A. Philips, "Social Entrepreneurship: The Next Big Business Opportunity", 1st Edition, Global Vision Publishing House, New Delhi, 2011.

Mapping of Course Outcomes (COs) with Program Outcomes (POs)

COs/ POs	POI	PO2	PO3	PO4	PO5
COI				3	3
CO2	3			2	
CO3		2			
CO4					
CO5			2		
CO(W.A)	3	2	2	2.5	3

22BAX28-INDIAN MODELS IN ENTREPRENEURSHIP						
	L	Т	Р	С		
3 0 0 3						

#### **Course Objective**

- To understand the basic concepts Indian business models.
- To enhance the students in the area of India's start up revolution.
- To create the ideas of students in Business Incubators.
- To develop the knowledge of students in Rural and social entrepreneurship.
- To enrich the knowledge of women entrepreneurs.

	Course Outcomes The Student will be able to		Weightage of COs in End Semester Examination
COI	Apply the salient features of Indian entrepreneurial models.	Ар	30%
CO2	Apply the factors leading to success of Indian start-ups.	Ар	20%
CO3	Analyze the importance and impact of business incubation to the start-ups.	An	20%
CO4	Assess the value of how living rurally influences business and social enterprise objectives.	An	20%
CO5	Evaluate the role and contribution of women as an entrepreneur.	E	10%

#### UNIT I -Introduction to Indian Business Models

Introduction to Indian Business Models: Significance of Indian Business Models - Scope of Micro and Small Enterprises - Role of Micro Enterprise in Economic Development - Forms of Business - First Generation Entrepreneurs - Clusters Development.

#### UNIT II -India's start up revolution

(9)

(9)

India's start up revolution: Trends -Imperatives - benefits- players involved in the ecosystem - Case Studies of successful startups.

#### **UNIT III -Business Incubators**

(9)

Business Incubators: Meaning - Definition- Services offered-Stages of Business Incubation- Types-importance.

#### **UNIT IV -Rural Entrepreneurship**

(9

Rural Entrepreneurship: Policies factors and barriers of the development - Rural entrepreneurship and socio-economic environment of Indian market- concept of congenial environment and its role in promoting rural entrepreneurship.

#### **UNIT V - Women Entrepreneurs**

(9)

Women Entrepreneurs: Functions - Evolution in India- Entrepreneurial skills - Competency requirements-Opportunities - Challenges - Role of Women entrepreneurship in economic development.

TOTAL (L:45) = 45 PERIODS

22BAX29ENTREPRENEURIALMARKETING				
	L	Т	Р	С
	3	0	0	3

**Course Objective** 

- Tofamiliarize students core concepts of entrepreneurship and their application in marketing strategies.
- Togainknowledge on entrepreneurial marketing techniques to innovate and grow new market segments.
- Togenerate and refine ideas to drive market development and expansion.
- To gain knowledge in setting effective pricing strategies and managing distribution channels.
- To build and maintain strong customer relationships in entrepreneurial contexts.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination	
COI	Apply mission statements that reflect core marketing concepts for small and new ventures.	AP	20%	
CO2	Apply marketing principles to create a comprehensive marketing plan for an existing or proposed entrepreneurial venture.		20%	
CO3	Apply various strategies and methods to analyze and drive marketing progress for entrepreneurial ventures.	AP	20%	
CO4	Develop and apply strategies to build and maintain strong customer relationships through the effective use of technology in business.		20%	
CO5	Develop and implement pricing and distribution plans that effectively address the challenges of introducing new products or ventures within the market dynamics.		20%	

#### UNITI-MarketingandEntrepreneurship

(9)

Introduction- Identifying and Understanding Buyers - Sustaining Competitive Advantages of New Ventures-Build a Mission Statement-Integrate selling andmarketinginanewbusiness. Casestudy.

#### UNITII-IdentifyingMarketOpportunities

(9)

Market Research -Developing Business Plans - Pitching Opportunities -Demand Forecasting - Linking marketing to financial outcomes- Tools and techniques for new market creation.

#### UNITIII-MarketDevelopment

(9)

Digital and online marketing - forward-looking product design- product features - added value- service dominant logic- build a strong brand from scratch- competing on loyalty-Segmentation-Targeting.

#### UNITIV - Pricing & Channel Management

(9)

Tools- Market Expansion and Pricing- case study. Channel Management: Power of Trust in Manufacturer-Retailer Relationships-Developing effective Distribution Strategies.

#### UNITY-BuildingCustomerRelationships&EntrepreneurialCommunicationStrategy

(9)

Managing Customers - Relationship Marketing - Traditional- DigitalMarketingforEntrepreneurs-MediaMarketing-customervalueproposition. Entrepreneurial Communication Strategy: Inbound, outbound and social media strategy.

TOTAL(L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- I. Bruce R. Barringer, Duane Ireland R "Entrepreneurship: Successfully Launching New Ventures", 6th Edition, Pearson Education, Noida, 2018.
- 2. Robert D. Hisrich ,VelandRamadani, "Entrepreneurial Marketing: A Practical Managerial Approach", First Edition, Edward Elgar Publishing, UK, 2022.

#### **REFERENCES:**

- 1. Sheth J, Sisodia R., "4A's of Marketing: Creating Value for Customers, Companies and Society", 1st Edition,Routledge, USA, 2017.
- 2. Crane, G. Frederick., "Marketing for Entrepreneurs: Concepts and Applications for New Ventures" 2nd Edition, Sage Publications, New Delhi, 2019.
- 3. Mohr, J., Sengupta, S., Slater, S., "Marketing of High-Technology Products and Innovations", 3rd Edition, Pearson Education, Noida, 2018.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
60	POs					
COs	POI	PO 2	PO 3	PO4	PO5	
COI	3		3			
CO2	3	2	3			
CO3	3			3		
CO4					2	
CO5			3	3		
CO(W.A)	3	2	3	3	2	

Mu w

22BAX30 SOFT SKILLS FOR ENTREPRENEURS				
	L	Т	Р	С
	3	0	0	3

#### PRE-REQUISITE: 22BAB07

#### **Course Objective**

- To heighten the awareness of developing emotional intelligence that may influence the running of business
- To enable in managing time effectively
- To equip in building rapport and being ethical towards society
- To learn how social networking can be done.
- To uphold the ethical practices in business.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination	
COI	Apply principles of emotional intelligence to real-world business scenarios, demonstrating an understanding of how self-awareness, empathy, and emotional regulation can influence leadership effectiveness and organizational dynamics.	Ар	30%	
CO2	Analyse the dissect and understand time management strategies and to make informed decisions about improving their productivity.	An	30%	
CO3	Assess and critique various methods of rapport-building and ethical practices, justifying their choices with evidence and reasoning.	E	20%	
CO4	Design and implement a comprehensive social networking strategy or campaign, incorporating best practices and innovative approaches to achieve specific objectives.	С	10%	
CO5	Design and propose a comprehensive ethical framework or code of conduct for a business, integrating ethical principles and practices tailored to address various business scenarios and challenges.	С	10%	

### **UNIT I - EMOTIONAL INTELLIGENCE** (9) Introduction, perceiving emotions, understanding emotions, managing emotions, developing emotional intelligence, persuasion. Emotional Intelligence and Leadership Effectiveness **UNIT II -SELF DEVELOPMENT** (9) Johari window, Building Interpersonal Skills - Transactional Analysis, Time Management - Steven covey model, Power of Trust - Competencies for building Trust. Delegation **UNIT III - COACHING AND MENTORING** (9) Coaching - Methods, Executive coaching, Mentoring vs. counseling, being an effective mentor, reverse mentoring, Techniques of counseling, Leadership coaching. Emergence of Personal Theory of Counseling **UNIT IV - NETWORKING** (9) Importance of networking, making contacts, Getting connected, Building rapport, Building the bond, Business Etiquette, connecting on the phone, connecting in writing, social networking. Social Networking sites **UNIT V-BUSINESS ETHICS** (9) Does ethics pay? On becoming an ethical manager, Building an ethical organization, Ethics towards

**TOTAL (L:45): 45 PERIODS** 

competitors, Corporate Social Responsibility. Roots of unethical behaviour

- 1. Shikha Kapoor, "Personality development and soft skills: Preparing for tomorrow", 1st Edition, Dream Tech Press, New Delhi, 2020.
- 2. Bruce Tulgan., "Bridging the Soft Skills Gap", 1st Edition, Pan McMillan, New Delhi, 2016.
- 3. Barun K. Mitra, "Personality Development and Soft Skills", 2nd Edition, Oxford University Press, New Delhi, 2016.

#### **REFERENCES:**

- 1. Daniel Goleman, —Emotional Intelligence, New York: Bantam Books, 2006.
- 2. Joe Healey, —Radical Trust, New Delhi: Wiley India Pvt. Ltd, 2009.
- 3. Coaching and Mentoring, Boston: Harvard Business School Publishing Corporation, 2004.
- 4. JohnTimperley, —Network Your Way to Success, London: Piatkus, 2010.
- 5. ManiKutty S, —Being Ethical -IIMA Business Books, Noida: Random House India, 2011.

Mapping of COs with POs								
COs		POs						
	I	2	3	4	5			
I	3	-	-	-	-			
2	-	2	2	-	-			
3	-	-	-	2	-			
4	-	-	-	2	I			
5	-	-	-	I	I			
CO (W.A)	3	2	2	2	I			

My w

22BAX41 DESIGN THINKING				
	L	Т	Р	С
	3	0	0	3

# **Course Objective**

- To apply creative techniques to prototype, test ideas, and implement design thinking in real-world scenarios.
- To equip students with the knowledge and skills in entrepreneurship.
- To develop an entrepreneurial mindset and effectively navigate the challenges and opportunities in entrepreneurship.
- To explore the evolution and role of entrepreneurship in economic development, strategic perspectives, government initiatives, and the unique challenges of new ventures.
- To learn the principles and process of design thinking.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the process approach to entrepreneurship and identify its role in economic development.	Ар	30%
CO2	Apply knowledge of internal and external growth strategies and address unique managerial concerns of growing ventures.		20%
CO3	Analyze the concepts of business stabilization and building adaptive firms.	An	20%
CO4	Analyze methods to initiate ventures, including creating new ventures, acquiring established ones, and franchising.	An	20%
CO5	Evaluate the challenges of new venture startups, develop effective business models, and explore sources of finance and critical factors for new venture development.	E	10%
Unit -	I: Understanding Entrepreneurial Mindset:		(9)

The Evolution of Entrepreneurship, Qualities, Skills, Functions of Entrepreneurs, Types of Entrepreneurs, Approaches to Entrepreneurship, Process Approach, Role of Entrepreneurship in Economic Development.

# **UNIT - II: Strategic Perspectives in Entrepreneurship:**

(9

Strategic Planning, Strategic Actions, Strategic Positioning, Business Stabilization, Building the Adaptive Firms, Understanding the Growth Stage, Internal Growth Strategies and External Growth Strategies, Unique Managerial Concern of Growing Ventures.

# **UNIT III: Opportunities and Challenges of Entrepreneurship:**

(9)

Initiatives by the Government of India to Promote Entrepreneurship, Social and Women Entrepreneurship. Feasibility Analysis, Industry and Competitor Analysis, Formulation of the Entrepreneurial Plan. The Challenges of New Venture Start- ups, Developing an Effective Business Model, Blue and Red Ocean Strategies, Sources of Finance, Critical Factors for New venture Development, Evaluation Process.

#### **UNIT IV Design Thinking - An Introduction:**

(9

Principles of Design Thinking, Process of Design Thinking, planning a Design Thinking Project, Understanding of the Problem, Problem Analysis, Reformation of the Problem, Empathetic Design Methods.

#### UNIT V Prototype, Testing Ideas, Implementing Design Thinking:

(9)

Creativity, Creativity Process, Creativity Techniques, Business Idea, Evaluation of Ideas, Kano Method, Finding Gaps in the Market Place, Prototype, Lean Startup Method, Visualization, Methods to Initiate Ventures, Creating New Ventures, Acquiring an Established Venture, Franchising, Advantages and Disadvantages, Implementing Design Thinking, Agility for Design Thinking.

#### **TEXT BOOK:**

- Devayani M. Lal, Design Thinking, Sage Publications, 1e, 2021. Ali J Ahmed, Punita Bhatt, Lain Acton, Entrepreneurship in Developing and Emerging
- Economies, Sage Publications, Ie, 2019. Christian Mueller- Roterberg, Handbook of Design Thinking
- Tips and Tools for how to design Thinking, Independently Published, US, 2018. Robert D. Hisrich.
- Michael P. Peters, Dean A. Shepherd, Entrepreneurship, Mc Graw Hill, 10e,2018. Bruce R. Barringer/

- R. Duane Ireland, Entrepreneurship Successfully launching new ventures, 4e, Pearson, 2015.
- D F Kuratko and T V Rao, Entrepreneurship- A South-Asian Perspective, Cengage Learning, Ie, 2012.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)							
COs/ POs	POI	PO 2	PO <b>3</b>	PO 4	PO 5		
COI		2	2		3		
CO2	3				2		
CO3				3			
CO4							
CO5							
CO (weighted average)	3	2	2	3	2.5		

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22BAX42ENTREPRENEURSHIP AND INNOVATION					
	L	T	P	C	
	3	0	0	3	

# **Course Objective**

Entrepreneurship and IP Strategy.

- To provide with a comprehensive understanding of innovation, intellectual property rights (IPR) and their significance in entrepreneurship.
- To explore the concepts of invention and creativity, different types of innovation, and the relationship between innovation, market, and intellectual property (IP).
- To gain knowledge of trademark, copyright, industrial design, and patent laws, and their application in entrepreneurship.
- To learn IP strategy, including IP valuation and financing options.
- To incorporate government policies that support entrepreneurship.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
CO1	Apply the principles of open innovation and develop an IP strategy for a business scenario.	Ap	30%
CO2	Apply knowledge of the trademark registration process and the legal framework governing trademark infringement.	Ap	20%
CO3	Analyze various types of innovation and their impact on market dynamics and intellectual property management.	An	20%
CO4	Analyze case studies on copyright and industrial design to understand their application in entrepreneurship.	An	20%
CO5	Develop effective IP strategies for entrepreneurial ventures, incorporating insights from various support mechanisms.	С	10%

# **Unit - IInnovation and Entrepreneurship** Invention and Creativity concepts -Importance - Types of Innovation - Innovation, Market and IP - Open Innovation- IP Strategy. UNIT - II -IPR Trade Mark and Entrepreneurship: Trade Mark - Types - Trade Market Registration - Trade Mark Infringement - Case Studyon Trade Mark. (9)**UNIT III - Copy right, Industrial Design and Entrepreneurship** Copyright - Characteristics - Items covered under copyright - Rights of Copyright owner - Copyright Registration and Entrepreneurship - Copyright Infringement - Remedies for Infringement -Industrial Design - Industrial Design in Business - Case Study on Copyright and Industrial Design. **(9) UNIT IV - Patent and Entrepreneurship** Patent - Introduction -Rights of a patent - Granting of patent - Drafting of a patent - Patent Infringement -Patent Strategies - Patent and kind of inventions protected by a patent - Case Study on Patent. **UNIT V - IP Strategy and Entrepreneurship** IP Valuation - Bank Loan, Insurance - Incubators - Research Parks - Various GovernmentPolicies -

- 1. Sheetal Chopra, "A Book on Indian Patenting System and Patent Agent Examination", 1st Edition, Nation Press, Chennai, 2021.
- Stavroula Karapapa., "Intellectual Property", 1st Edition, OUP Oxford, 2019.
   Claive Howell, Benjamin Farrand., "Law Experts: Intellectual Property", 6th Edition, Pearson Education, New Delhi, 2018.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	PO1	PO 2	PO 3	PO 4	PO 5	
CO1		3				
CO2	3		2			
CO3				2	3	
CO4						
CO5						
CO (weighted average)	3.0	3.0	2.0	2.0	3.0	

22BAZ01 - RESEARCH METHODOLOGY AND IPR						
		L	Т	Р	С	
		3	0	0	3	
PRE REQUISITE :NIL	QUESTION PATT	QUESTION PATTERN : TYPE - I				
Course Objectives	Со	Course Outcomes				

PRE REQUISITE :NIL			STION PATTERN: TYPE - I
Course Objectives			Course Outcomes
1.0	To understand the basic concepts of research and its methodologies, investigation of solutions for research problem, data collection, analysis and interpretation	1.1	Demonstrate the concepts of research and its methodologies, Approaches of information investigation of solutions for research problem, data collection, analysis and interpretation
2.0	To identify the various procedures to collect literature studies approaches, analysis, plagiarism, and research ethics.	2.1	Formulate effective literature studies approaches, analysis, plagiarism, and research ethics.
3.0	To inculcate knowledge on Effective technical writing and method to write report	3.1	Identify the design for Effective technical writing and how to write report
4.0	To provide knowledge process like drawing and drafting tools and reviewing research papers	4.1	Choose the process like drawing and drafting tools and reviewing research papers
5.0	To summarize the design for Intellectual property rights and code of ethics	5.1	Formulate the design for Intellectual property rights and code of ethics

## **UNIT I RESEARCH PROBLEM FORMULATION**

(9)

Meaning of research problem- Sources of research problem, criteria characteristics of a good research problem, errors in selecting a research problem, scope and objectives of research problem. Approaches of investigation of solutions for research problem, data collection, analysis, interpretation, necessary instrumentations

#### **UNIT II LITERATURE REVIEW**

(9)

Effective literature studies approaches, analysis, plagiarism, and research ethics

#### **UNIT III TECHNICALWRITING / PRESENTATION**

(9)

Effective technical writing, how to write report, paper, developing a research proposal, format of research proposal, a presentation and assessment by a review committee.

#### UNIT IV INTRODUCTION TO INTELLECTUAL PROPERTY RIGHTS (IPR)

(9)

Nature of Intellectual Property: Patents, Designs, Trade and Copyright. Process of Patenting and Development: technological research, innovation, patenting, development. International Scenario: International cooperation on Intellectual Property. Procedure for grants of patents, Patenting under PCT.

## **UNIT V INTELLECTUAL PROPERTY RIGHTS (IPR)**

(9)

Patent Rights: Scope of Patent Rights. Licensing and transfer of technology. Patent information and databases. Geographical Indications. New Developments in IPR: Administration of Patent System, IPR of Biological Systems, Computer Software etc. Traditional knowledge Case Studies, IPR and IITs.

TOTAL (L:45): 45 PERIODS

- I.Cooper, D. R. and Schindler, P. S., (2009), Business Research Methods, Tata McGraw Hill, 9th Edition.
- 2. Krishnaswamy, K.N., Sivakumar, A.I., and Mathirajan, M., Management Research Methodology, Pearson Education , 2006.
- 3. Halbert, "Resisting Intellectual Property", Taylor & Francis Ltd, 2007.

#### **REFERENCES:**

- I.Jackson, S.L., Research Methods and Statistics, Cengage Learning India Private Limited, New Delhi, 2009
- 2. Lebrun, J-L., Scientific Writing: A Reader and Writer's Guide, World Scientific Publishing Co. Pte. Ltd., Singapore, 2007.
- 3. MLA, MLA Handbook for Writers of Research papers, Seventh Edition, Affiliated East West Press Pvt Ltd, New Delhi, 2009.
- 4. Thiel, D. V., Research Methods for Engineers, Cambridge University Press, 2014.
- 5. Ranjit Kumar, 2nd Edition, "Research Methodology: A Step by Step Guide for beginners" 2010.

# Mapping of COs with POs / PSOs

COs			(PSOs)					SOs)
203	I	2	3	4	5	6	I	2
I	3	2	I	I	2	I	3	-
2	2	3	2	I	-	-	2	I
3	2	3	2	2	I	I	2	I
4	I	3	2	2	2	I	I	2
5	I	I	2	3	2	2	I	2
CO (weighted average)	1.8	2.4	1.8	1.8	1.75	1.25	1.8	1.5

# 22BAZ02 ENTREPRENEURSHIP AND INNOVATION L T P C 3 0 0 3

# PREREQUISITE: NIL

# **Course Objective**

- To provide with a comprehensive understanding of innovation, intellectual property rights (IPR) and their significance in entrepreneurship.
- To explore the concepts of invention and creativity, different types of innovation, and the relationship between innovation, market, and intellectual property (IP).
- To gain knowledge of trademark, copyright, industrial design, and patent laws, and their application in entrepreneurship.
- To learn IP strategy, including IP valuation and financing options.
- To incorporate government policies that support entrepreneurship.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the principles of open innovation and develop an IP strategy for a business scenario.	Ар	30%
CO2	Apply knowledge of the trademark registration process and the legal framework governing trademark infringement.		20%
CO3	Analyze various types of innovation and their impact on market dynamics and intellectual property management.	An	20%
CO4	Analyze case studies on copyright and industrial design to understand their application in entrepreneurship.	An	20%
CO5	Develop effective IP strategies for entrepreneurial ventures, incorporating insights from various support mechanisms.	С	10%

Unit - IInnovation and Entrepreneurship	(9)					
Invention and Creativity concepts -Importance - Types of Innovation - Innovation, Market Innovation- IP Strategy.	and IP - Open					
UNIT - II -IPR	(9)					
Trade Mark and Entrepreneurship: Trade Mark - Types - Trade Market Registration Infringement - Case Studyon Trade Mark.	- Trade Mark					
UNIT III - Copy right, Industrial Design and Entrepreneurship	(9)					
Copyright - Characteristics - Items covered under copyright - Rights of Copyright own Registration and Entrepreneurship - Copyright Infringement - Remedies for Infringement -	Copyright - Characteristics - Items covered under copyright - Rights of Copyright owner - Copyright Registration and Entrepreneurship - Copyright Infringement - Remedies for Infringement -					
Industrial Design - Industrial Design in Business - Case Study on Copyright andIndustrial Des	sign.					
UNIT IV - Patent and Entrepreneurship	(9)					
Patent - Introduction -Rights of a patent - Granting of patent - Drafting of a patent - Patent Infringement - Patent Strategies - Patent and kind of inventions protected by a patent - Case Study on Patent.						
UNIT V - IP Strategy and Entrepreneurship	(9)					
IP Valuation - Bank Loan, Insurance - Incubators - Research Parks - Various Gover Entrepreneurship and IP Strategy.	nmentPolicies -					

- 1. Sheetal Chopra, "A Book on Indian Patenting System and Patent Agent Examination", 1st Edition, Nation Press, Chennai, 2021.
- 2. Stavroula Karapapa., "Intellectual Property", 1st Edition, OUP Oxford, 2019.
- 3. Claive Howell, Benjamin Farrand., "Law Experts: Intellectual Property", 6th Edition, Pearson Education, New Delhi, 2018.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
COs/ POs	POI	PO 2	PO <b>3</b>	PO 4	PO <b>5</b>
COI		3			
CO2	3		2		
CO3				2	3
CO4					
CO5					
CO (weighted average)	3.0	3.0	2.0	2.0	3.0

22BAV01-ARTIFICIAL INTELLIGENCE FOR MANAGERS				
	L	Т	P	С
	3	0	0	3

# Course Objective

- To understand artificial intelligence (AI) and its multifaceted applications across various domains.
- To explore the history, evolution, and foundational components of Al.
- To gain insights into how AI enhances customer experiences and detects fraud.
- To examine Al role in organizational leadership and frontline public services.
- To leverage AI technologies strategically for success in the modern digital landscape.

		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply knowledge of AI to manage quality portfolios and assess the impact of robs-advisors on the industry.	Ap	30%
CO2	Analyze the impact of AI on the future of businesses, including reshaping, disruption, and opportunities.	An	20%
CO3	Analyze the Indian scenario and strategies for succeeding in AI, including inorganic growth and the hybrid workforce.	An	20%
CO4	Analyze the impact of Al in various sectors, including transportation, medical, banking, food, and hospitality.	An	20%
CO5	Evaluate the role of robots and virtual agents in enhancing public services.	E	10%

# UNIT I INTRODUCTION TO AI Al: History and Evolution, Foundation of Artificial Intelligence, Components of Intelligent Al System, Indian Scenario, Inorganic Growth, Different Al Technologies, Strategy to Succeed, Al Hybrid Workforce. UNIT II AI & CUSTOMER JOURNEY 6 AI - Emerging Services, Enhance Customer Experience, Management of Quality Portfolio, Robo Advisors - Its Impact on Industry, Chatbots, Virtual Assistants, Blueprinting with Al. **UNIT III AI & FRAUD DETECTION** 6 Fraud: Unique Characteristics, Types, Impacts and Consequences, Biometric Authentication, Facial Recognition, Future of Biometrics, Financial Crime Intelligence. UNIT IV AI IN ORGANISATION Future of Businesses - Reshaping, Disruption, Opportunity, Adoption Cycle, Al: Leadership, Facets, Decision Making Process, Involvement of Leadership UNIT V AI IN SERVICES 6 Al and Frontline Public Service, Challenges of Al in Sectors: Transportation, Medical, Banking, Food and Hospitality, Robots and Virtual Agents in Public Service.

TOTAL(P:30): 30Hours

- Raj Singh, Artificial Intelligence in Banking and Finance: How Al is Impacting the Dynamics of Financial Services, Adhyyan Books publishing, 2019
- 2. AbderrahimAskouk, Artificial Intelligence is Changing the Frontline Workers Role, 2021
- 3. Ajit K Jha, Artificial Intelligence for Business Leaders, 2020
- 4. Russell, S Norwig, Artificial Intelligence: A Modern Approach (3rd Ed.). Prentice Hall, 2010
- 5. Khemani. D, A First Course in Artificial Intelligence, McGraw Hill, 2013

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO 2	PO 3	PO4	PO5	
COI	3		2	3		
CO 2		3				
CO 3					3	
CO 4						
CO 5						
CO(W.A)	3.0	3.0	2.0	3.0	3.0	

22BAV02-INTRODUCTION TO GOOGLE APPS				
	L	Т	Р	С
	0	0	2	ı

# **Course Objective**

- To know the various google applications available in the market
- To learn how to collaborate with others using Google Apps.
- To understand how the apps interact with each other
- To learn the design website with basic essentials using Google Sites.
- To outline the various features available for students in Google Meet and Google Classroom.

	Course Outcomes The Student will be able to	Cognitive Level
COI	Apply basic principles of data security in Google Apps, including sharing settings, permissions management, and best practices for protecting sensitive information.	Ар
CO2	Apply knowledge gained from the course to practical scenarios relevant to business operations and management, demonstrating the utility of Google Apps in real-world contexts.	Ар
CO3	Explore integrating Google Apps with other tools and workflows, enhancing productivity and efficiency in professional settings.	An
CO4	Use Google Sheets for data analysis, financial modeling, and visualization, including formulas, charts, and pivot tables	E
CO5	Develop problem-solving skills related to using Google Apps, including troubleshooting common issues and errors.	С

# **ListofExperiments:**

- I. Google Products Overview
- 2. Gmail
- 3. Google Calendar and Google Drive
- 4. Google Docs Editors
- 5. Google Meet and Google Classroom
- 6. Online tools available in the market for documentation, website creation, meetings and other products of Google.

TOTAL(P:30):30Hours

- 1. James Bernsteinn, "Google Apps Made Easy: Learn to work in the cloud", 2019
- Scott La Counte, "The Ridiculously Simple Guide to Google Apps (G Suite): A Practical Guide to Google Drive Google Docs, Google Sheets, Google Slides, and Google Forms", 2019
- 3. Website: <a href="https://about.google/products/">https://about.google/products/</a>
- ${\bf 4.} \quad We b site: https://sites.google.com/a/georgia southern.edu/google-apps-fac-staff/start$
- Owayid, Ali &Uden, Lorna. (2014). The Usage of Google Apps Services in Higher Education.
   Communications in Computer and Information Science. 446. 10.1007/978-3-319-10671-7\_9.

MappingofCourseOutcomes(COs)withProgrammeOutcomes(POs)					
COs/POs	PO I	PO2	PO3	PO4	PO5
COI	3	3			
CO2		3		2	
CO3			2	3	3
CO4				3	
CO5			3		2
CO(W.A)	3	3	2.5	2.7	2.5

22BAM01-ENTREPRENEURSHIP DEVELOPMENT				
	L	Т	Р	С
	3	0	0	3

# **Course Objective**

- To provide a comprehensive understanding of entrepreneurship, equipping students with the knowledge and skills required to start, manage, and grow successful businesses.
- To familiarize students to prepare feasible Business plan.
- To impart knowledge on mobilizing resource and launching a new business.
- To impart knowledge to students in monitoring and evaluation of small business.
- Apply effective management practices for sustaining and growing small businesses.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the competencies of entrepreneurs in real time.	Ар	40%
CO2	Analyze and interpret different Government schemes.	An	20%
CO3	Identify and cultivate the key characteristics and qualities that define successful entrepreneurs.	An	20%
CO4	Conduct prefeasibility studies to assess the viability of business ideas.	E	10%
CO5	Evaluate a business opportunity, recognize the sources of various funding and create a business plan .	E	10%

#### UNIT I - ENTREPRENEURAL COMPETENCE

(9)

Entrepreneurship - Types of entrepreneur - Entrepreneurship as a Career - Characteristics of Entrepreneur Key Qualities of Good Entrepreneur.

#### UNIT II - ENTREPRENEURAL ENVIRONMENT

(9)

Business Environment - Entrepreneurship Development Training and Other Support Organizational Services - Central and State Government Industrial Policies and Regulations.

#### UNIT III - BUSINESS PLAN PREPARATION

(9)

Definition - Purposes of Business Plan - Benefits - Elements of Business plan - Developing an Effective Business Plan - Prefeasibility Study.

# UNIT IV - LAUNCHING OF SMALL BUSINESS

(9

Finance and Human Resource Mobilization - Operations Planning - Market and Channel Selection - Product Launching - Incubation, Venture Capital, Start-ups.

#### UNIT V - MANAGEMENTOF SMALL BUSINESS

(

Monitoring and Evaluation of Business - Business Sickness - Prevention and Rehabilitation of Business Units Effective Management of Small Business.

#### TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- I. Robert D.Hisrich, Michael P. Peters, Dean A. Shepherd, "Entrepreneurship", Tata McGraw Hill; 11th Edition, 2020.
- 2. S.S.Khanka, "Entrepreneurial Development", S. Chand and Company Limited, New Delhi, 2016.

#### **REFERENCES:**

I.Rajeev Roy," Entrepreneurship", Oxford University Press, 2rd Edition, 2011.

- 2.Donald F Kuratko, T.V Rao. "Entrepreneurship: A South Asian perspective" Cengage Learning, 2012.
- 3.Dr. Vasant Desai, "Small Scale Industries and Entrepreneurship", HPH, 2006.
- 4. Arya Kumar. Entrepreneurship, Pearson, 2012.
- 5.Charantimath Poornima M, "Entrepreneurship Development and Small Business Enterprises", Pearson Education; 3 rd Edition (2018).
- 6.Rashmi Bansal, "Stay Hungry Stay Foolish", IIM Ahmadabad, 2018.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)								
<b>C</b> 0-		POs						
COs	POI	PO 2	PO 3	PO4	PO5			
СОІ	3	2						
CO2				I				
CO3					2			
CO4			2					
COS								
CO(W.A)	3	2	2	I	2			

2BAM02-BUSINESS PLAN				
	٦	Т	Р	С
	3	0	0	3

- To enable students to understand the significance of preparing a business plan.
- To expose students to the principles and strategies for effectively marketing their business.

#### **Course Objective**

- To comprehend the different facets of human resource management.
- To establish effective capital management and financial planning strategies for their venture
- To develop skills in analyzing and advancing a business to the next level of establishment.

Course Outcomes The Student will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply principles of strategic planning to align business goals with operational and financial strategies.	AP	20%
CO2	Analyze market trends and competitive landscapes to inform business planning and strategy.	AN	20%
CO3	Analyze strategies and methods for effectively managing human resources within a business.	AN	20%
CO4	Evaluate the feasibility and potential success of a business idea through rigorous planning and analysis.	E	20%
CO5	Create detailed financial plans, including budgeting, forecasting, and capital management, to support business growth.	_	20%

# **UNIT I - BUSINESS PLAN PREPARATION**

(9)

Purpose of business plan, Benefits of a business plan, elements of the business plan, developing a well-conceived business plan, Format of Business Plan.

# **UNIT II - MARKETING**

(9

Importance of market orientation, Market research, sales forecast - marketing research for the new venture, understanding the marketing plan, characteristics of marketing plan, and steps in preparing the marketing plan.

#### **UNIT III - HUMAN RESOURCES**

(9)

Introduction, Human Resources mobilization / head hunting, conducting interviews, induction, motivating employees, training, knowledge management, Human Resource Planning.

#### **UNIT IV - FINANCE**

(9)

Raising Capital-sources, Family and friends, angel funding, venture capital, equity funding, debt financing, projected cash flow and profitability statements, DSCR and sensitivity analysis.

#### **UNIT V-FEASIBILITY STUDY**

(9

Pre-feasibility study, project profile preparation, feasibility report preparation and evaluation, operations planning, presenting a business plan. The seven domains of attractive opportunities by John Mullins.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- 1. Paul Barrow, —The Best-Laid Business Plans, London: Virgin Publishing Ltd, 2015.
- 2. Rhonda Abrams, The Successful Business Plans: Secrets and strategies, The Planning Shop, 2016.
- 3. Charles Bronfman, Jeffrey R. Solomon, John Sedgwick, —The Art of Giving: Where the Soul Meets a Business Plan, New Delhi: Wiley, 2018.
- 4. Robert D. Hisrich, Michael P. Peters, Dean A. Shepherd, Sabyasachi Sinha, "Entrepreneurship", 11th Edition, McGraw Hill Education, 2020.

#### **REFERENCES:**

 Alex Genadinik, (2015), Marketing Plan Template & Example: How to Write a Marketing Plan, Amazon

- 2. Bruce R. Barringer, Duane Ireland R "Entrepreneurship: Successfully Launching New Ventures", 6th Edition, Pearson Education, Noida, 2018.
- 3. Prasanna Chandra, Projects Planning, Analysis, Selection, Implementation and Reviews, Tata McGraw-Hill, 8 th edition ,2017.
- 4. http://nptel.ac.in/courses/122106032/Pdf/7\_2.pdf," Business Plan", Dr. T. J. Kamalanabhan, Indian Institute of Technology Madras.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
60-			POs		
COs	POI	PO 2	PO 3	PO4	PO5
COI	3		3		
CO2		3		3	
CO3				3	
CO4				3	
CO5			3		3
CO(W.A)	3	3	3	3	3

22BAM03-SOCIAL ENTREPRENEURSHIP					
	L	Т	P	С	
	3	0	0	3	

# Course Objective

- To introduce the concepts of social entrepreneurship, social business, and social value creation.
- To understand how social entrepreneurship help in resolving many critical issues such as poverty, social exclusion, digital divide, and illiteracy.
- To understand theoretical and motivational underpinnings of various social entrepreneurship models, and compare and contrast them.
- To enable the students to manage their innovativeness effectively.
- To equip them in building rapport with social problem.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply their understanding of the drivers of social entrepreneurship to design a practical model or solution aimed at addressing complex social issues.		30%
CO2	Analyze the role of social entrepreneurship in addressing critical issues such as poverty, social exclusion, digital divide, and illiteracy.		30%
CO3	Evaluate and critique various social entrepreneurship models by assessing their theoretical foundations and motivational underpinnings, and comparing and contrasting their effectiveness in addressing social issues.	F	20%
CO4	Create and implement a comprehensive strategy or system for effectively managing their own innovativeness, incorporating best practices and novel approaches to foster continuous creativity and innovation.	C	10%
CO5	Create and implement a comprehensive engagement strategy for building rapport with communities affected by social problems, integrating innovative approaches to address and connect with the issues effectively.	C	10%

#### UNIT I - INTRODUCTION

(9)

Social Entrepreneurship: Definition- characteristics of social entrepreneurs - Challenges - Strategies - Future. Drivers of Social Innovation - Human-Centered Design Thinking - Social Entrepreneurship vs. Entrepreneurship. Case study.

# **UNIT II -SOCIAL ENTREPRENEUR**

(9)

Social Entrepreneur: Qualities - Factors impacting transformation into social entrepreneur - Issues in opting for Social Entrepreneurship- Social Entrepreneurial skills and practices-Leading Social Entrepreneurs in India. Interaction with practitioners.

#### **UNIT III - SOCIAL VENTURES**

(9)

Social Ventures: Addressing persistent social problems. Financing Social ventures: angel funds- Venture capital-internal funding sources -Venture Valuation, In-house Corporate funding mechanism-Micro-finance.

# **UNIT IV - SOCIAL INNOVATIONS**

(7

(9)

Social Innovations: Types -Nature - challenges of "Markets of the Poor", Innovative designs and strategies to address the needs of these markets and communities. Business Models for Low Income Communities.

# UNIT V -LEADING FOR CHANGE & SUCCESSFUL SOCIAL ENTREPRENEURSHIP INITIATIVES

Leading for Change: Social problems as Business opportunities - Future of Social Enterprises in India/Global, Challenges of Growth and Scale.

**TOTAL (L:45): 45 PERIODS** 

- 5. Bornstein, Davis, "Social Entrepreneurship", 1st Edition, Oxford University Press, New Delhi,2016.
- 6. Madhukar Shukla , "Social Entrepreneurship in India", 1st Edition, Sage Publications, New Delhi, 2020.
- 7. Social entrepreneurship: A modern approach to social value creation. Upper Saddle River, New J. Ridley- Duff, R and Bull, M (2011).

#### **REFERENCES:**

- I. Elkington, J., Hartigan, P. "The power of unreasonable people: How social entrepreneurs Create markets that change the world", 1st Edition, Harvard Business Publishing, USA, 2013.
- 2. Constant Beugre, "Social Entrepreneurship: Managing the Creation of Social Value", 1st Edition, Routledge, USA, 2016.
- 3. Margret Bonefiel, Ritesh Sharma, Robert A. Philips, "Social Entrepreneurship: The Next Big Business Opportunity", 1st Edition, Global Vision Publishing House, New Delhi, 2011.

Mapping of COs with POs							
COs		POs					
COS	ı	2	3	4	5		
I	3	-	-	-	-		
2	-	2	-	-	-		
3	-	-	I	2	-		
4	-	-	-	I	I		
5	-	-	-	-	2		
CO (W.A)	3	2	I	1.5	1.5		

My w

22BAM04-INDIAN MODELS IN ENTREPRENEURSHIP					
	L	Т	Р	С	
	3	0	0	3	

# **Course Objective**

- To comprehend Indian business models' fundamental ideas.
- To enhance the students in the area of India's startup revolution.
- For developing student ideas in business incubators.
- To enhance the knowledge of pupils of social and rural entrepreneurship.
- To strengthen the expertise of female business owners.

Course Outcomes  At the end of the course, the students will be able to		Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply knowledge of Indian business models to assess the scope and role of micro and small enterprises in economic development.	Ар	20%
CO2	Apply knowledge of business incubators in entrepreneurial ventures.	Ар	20%
CO3	Analyze the trends, imperatives, and benefits of India's startup revolution.	An	30%
CO4	Create strategies to overcome the policies, factors, and barriers affecting rural entrepreneurship in India.	С	20%
CO5	Evaluate the evolution, skills, opportunities, and challenges of women entrepreneurs in India.	E	10%

# UNIT I - INTRODUCTION TO INDIAN BUSINESS MODELS

(9)

Introduction to Indian Business Models: Significance of Indian Business Models - Scope of Micro and Small Enterprises - Role of Micro Enterprise in Economic Development - Forms of Business - Family Business - First Generation Entrepreneurs - Clusters Development.

#### **UNIT II - INDIA'S START UP REVOLUTION**

(9)

India's start up revolution: Trends -Imperatives - benefits- players involved in the ecosystem - Case Studies of successful startups.

# **UNIT III - BUSINESS INCUBATORS**

(9)

Business Incubators: Meaning - Definition- Services offered-Stages of Business Incubation- Types-importance.

# **UNIT IV - RURALENTREPRENEURSHIP**

(9)

Rural Entrepreneurship: Policies factors and barriers of the development - Rural entrepreneurship and socio-economic environment of Indian market- concept of congenial environment and its role in promoting rural entrepreneurship.

#### **UNIT V - WOMEN ENTREPRENEURS**

(9)

Women Entrepreneurs: Functions - Evolution in India- Entrepreneurial skills - Competency requirements-Opportunities - Challenges - Role of Women entrepreneurship in economic development.

**TOTAL (L: 45):45 PERIODS** 

- 1. Dhananjaya B.R, Durgappa, Chandrashekarappa U., "Small Business Management", 1st Edition, Himalaya Publishing, Mumbai, 2016.
- 2. Robert D. Hisrich, Mathew J. Manimala, Michael P Peters, Dean A. Shepherd, "Entrepreneurship", 9th Edition, McGraw Hill Education, New Delhi, 2014.
- 3. Pawan S. Budhwar and Arup Varma, "Indian Business: Understanding a rapidly emerging economy", 1st Edition, Routledge, 2021.

- 1. Jaynal Ud-Din Ahmed, Khundrakpam Devananda Singh, "Women Entrepreneurship in India", 1st Edition, New Century Publications, New Delhi, 2016.
- 2. Poornima M Charantimath, "Entrepreneurship Development Small Business Enterprises", 2nd Edition, Pearson Education, Noida, 2014.
- 3. Dinanath Kaushik "Studies in Indian Entrepreneurship", 1st Edition, Cyber Tech Publications, New Delhi, 2013.

Mapping of COs with POs					
COs				POs	
COS	ı	2	3	4	5
I	3				
2					
3		3			
4					
5				3	
CO (W.A)	3	3	-	3	-

22BAM05-ENTREPRENEURIALMARKETING				
	L	Т	Р	С
	3	0	0	3

- To understand the basic concepts of Marketing and entrepreneurship.
- To provide the knowledge of students in fixing the price and channel management

#### **Course Objective:**

- To enrich the knowledge of students in customer relationship and Entrepreneurial strategy.
- To develop the ideas for market development.
- To enhance the students to create new market opportunities.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Develop mission statement with the essence of marketing concepts as they apply to small and new ventures	Ар	20
CO2	Apply a basic marketing plan for an existing or proposed entrepreneurial venture	Ар	40
CO3	Analyzing skills to progress in marketing by applying various strategies and methods in business by an entrepreneur.	An	20
CO4	Assess the problem of newness as they develop the pricing and distributing plan according to the dynamics of market.	An	20
CO5	Support a strong customer relationship in business with the use of appropriate technology.	E	20

#### (9) **UNITI-MarketingandEntrepreneurship** andEntrepreneurship: Introduction- Identifying and Understanding Buyers -Sustaining Competitive Advantages of New Ventures-Build a Mission Statement-Integrate selling and marketing in a new business. Case study. **UNITII-IdentifyingMarketOpportunities** (9) Identifying Market Opportunities: Market Research - Developing Business Plans - Pitching Opportunities Demand Forecasting - Linking marketing to financial outcomes- Tools and techniques for new market creation. **UNITIII-MarketDevelopment** (9) Market Development: Digital and online marketing - forward-looking product design- product features added value- service dominant logic- build a strong brand from scratch- competing on loyalty-Segmentation -Targeting. **UNITIV** -Pricing&Channel Management (9) Pricing: Tools- Market Expansion and Pricing- case study. Channel Management: Power of Trust in Manufacturer-Retailer Relationships-Developing effective Distribution Strategies. **UNITV-BuildingCustomer** Relationships&Entrepreneurial (9) **CommunicationStrategy** Building Customer Relationships: Managing Customers - Relationship Marketing - Traditional-Digital Marketing for Entrepreneurs- Media Marketing-Customer value proposition. Entrepreneurial Communication

**TOTAL(L:45):45PERIODS** 

Strategy: Inbound, outbound and social media strategy.

- I. Bruce R. Barringer, Duane Ireland R "Entrepreneurship: Successfully Launching New Ventures", 6th Edition, Pearson Education, Noida, 2018.
- 2. Robert D. Hisrich ,Veland Ramadani, "Entrepreneurial Marketing : A Practical Managerial Approach", First Edition, Edward Elgar Publishing, UK, 2018.

- Marcel Planellas, Gerard Costa, and Isabel Garriga, "Marketing for Entrepreneurs and SMEs: A Global Perspective", 1st Edition. Springer
- 2. Crane, G. Frederick., "Marketing for Entrepreneurs: Concepts and Applications for New Ventures" 2nd Edition, Sage Publications, New Delhi, 2012.
- 3. Mohr, J., Sengupta, S., Slater, S., "Marketing of High-Technology Products and Innovations", 3rd Edition, Pearson Education, Noida, 2010.

rearson Education, Noida, 2010.							
MappingofCourseOutcomes(COs)withProgrammeOutcomes(POs)							
COs/POs	POI	PO2	PO3	P	PO5		

COs/POs	POI	PO2	PO3	P O 4	PO5
COI	3	2			
CO2		2	2		
CO3		3		3	
CO4			2	2	3
CO5			3		2
CO(W.A)	3	2.3	2.3	2.5	2.5

# 22BAM06-SOFT SKILLS FOR ENTREPRENEURS L T P C 3 0 0 3

#### **PREREQUISITE: NIL**

- To enhance students' understanding and application of emotional intelligence.
- To development coaching and mentoring, networking, and business ethics in professional settings.

#### **Course Objective**

- To learn to perceive, understand, and manage emotions, develop interpersonal skills, and effectively mentor and coach others.
- To explore the importance of networking and business etiquette.
- To examine the role of ethics and corporate social responsibility in building ethical organizations.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply emotional intelligence skills in leadership contexts to enhance effectiveness.	Ар	30%
CO2	Apply transactional analysis and time management techniques, including the Steven Covey model.	Ар	20%
CO3	Analyze the role of persuasion in emotional intelligence and its impact on interpersonal relationships.	An	20%
CO4	Analyze the role of social networking sites in professional networking and relationship building.	An	20%
CO5	Evaluate the power of trust and develop competencies for building trust within teams.	E	10%

#### UNIT I - EMOTIONAL INTELLIGENCE

(9)

Introduction, perceiving emotions, understanding emotions, managing emotions, developing emotional intelligence, persuasion. Emotional Intelligence and Leadership Effectiveness.

#### **UNIT II -SELF DEVELOPMENT**

(9)

Johari window, Building Interpersonal Skills - Transactional Analysis, Time Management - Steven covey model, Power of Trust - Competencies for building Trust. Delegation.

# **UNIT III - COACHING AND MENTORING**

(9)

Coaching - Methods, Executive coaching, Mentoring vs. counseling, being an effective mentor, reverse mentoring, Techniques of counseling, Leadership coaching. Emergence of Personal Theory of Counseling.

# **UNIT IV - NETWORKING**

(9

Importance of networking, making contacts, Getting connected, Building rapport, Building the bond, Business Etiquette, connecting on the phone, connecting in writing, social networking. Social Networking sites.

# **UNIT V-BUSINESS ETHICS**

(9)

Does ethics pay On becoming an ethical manager, Building an ethical organization, Ethics towards competitors, Corporate Social Responsibility. Roots of unethical behavior.

**TOTAL (L: 45):45 PERIODS** 

# TEXT BOOKS:

- I..Shikha Kapoor, "Personality development and soft skills: Preparing for tomorrow", 1st Edition, Dream Tech Press, New Delhi, 2020.
- 2.Bruce Tulgan., "Bridging the Soft Skills Gap", 1st Edition, Pan McMillan, New Delhi, 2016.
- 3.Barun K. Mitra, "Personality Development and Soft Skills", 2nd Edition, Oxford University Press, New Delhi, 2016.

#### **REFERENCES:**

- I. Daniel Goleman, —Emotional Intelligence, New York: Bantam Books, 2006.
- 2. Joe Healey, —Radical Trust, NewDelhi: Wiley India Pvt. Ltd, 2009.
- 3. CoachingandMentoring, Boston: Harvard Business School Publishing Corporation, 2004.
- 4. JohnTimperley, —Network Your Way to Success, London: Piatkus,2010.
- 5. ManiKutty S, —Being Ethical -IIMA Business Books, Noida: Random House India, 2011.

# Mapping of Course Outcomes (COs) with Programme Outcomes (POs)

COs	POI	PO2	PO3	PO4	PO5
COI	3		2	2	
CO2					3
CO3		3		3	
CO4					
CO5					
CO(W.A)	3	3	2	2.5	3

Mu was

22BAM07-ENTERPRENEURIAL FINANCE				
	L	Т	Р	С
	3	0	0	3

# **Course Objective**

- To Equip students with skills to develop financial plans and forecasts for new ventures.
- To navigate the complexities of funding, managing, and growing entrepreneurial ventures, ultimately preparing them to make informed financial decisions that drive business success.
- To Explore various sources of funding available to entrepreneurs, including venture capital, angel investors, and crowd funding.
- To Learn methods for valuing early-stage companies and new ventures.
- To Develop strategies for managing financial growth and mitigating risks.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the importance of financial management and managing a new venture.	Ар	40%
CO2	Analyze the various sources of investment and also know the support provided by the state and central government for entrepreneurship.		20%
CO3	Determine the various financial support schemes provided different institutions to the entrepreneurs.	An	20%
CO4	Construct and manage portfolio investment and analysis.	E	10%
CO5	Identify appropriate sources of funding for different stages of venture development.	E	10%

# UNIT I - FINANCING AND MANAGING NEW VENTURE

(9)

Importance of Financial Management as an integral part of Entrepreneurship -Conducting a feasibility analysis - What lenders and investors look for in a business plan.

#### UNIT II -SOURCES OF FINANCE

(9)

Importance of Financial Management as an integral part of Entrepreneurship -Conducting a feasibility analysis - What lenders and investors look for in a business plan.

# UNIT III -INSTITUTIONAL FINANCIAL SUPPORT

(9)

Schemes and functions of rate of Industries - District Industries Centres (DICs) - Industrial Development Corporation (IDC) - State Financial Corporation (SFCs) - Small Scale Industries Development Corporations (SSIDCs) - Khadi and Village Industries Commission (KVIC) - Technical Consultancy Organisation (TCO) - Small Industries Service Institute (SISI) - National Small Industries Corporation (NSIC) - Small Industries Development Bank of India (SIDBI).

# UNIT IV - VENTURE VALUATION

(9)

Valuing Early stage Ventures, Accounting Vs Equity Valuation Cash Flow. Venture Capital Valuation Methods: Basic Venture Capital Valuation Method, Earnings Multiplier, and Discounted Dividends.

# UNIT V-FINANCING FOR THE GROWING VENTURE

(9)

Professional Venture Capital, Venture Investing Cycle, Organizing the new fund, Other financing alternatives: Facilitators, Consultants and Intermediaries, Banking and Financial Institutions, Foreign Investors, State and Central Government Financing Programmes. Receivables Lending and Factoring, Mortgage Lending.

TOTAL (L:45) = 45 PERIODS

#### **TEXT BOOKS:**

- 8. Leach and Melicher, "Entrepreneurial Finance", 5th Edition, 2015
- 9. Business: Concepts and Applications", 1st Edition, Vikas Publishing House, Reprinted 2018.
- 10. Douglas Cumming, "Entrepreneurial Finance", Oxford University Press, 2012.

- I. M J Alhabeeb, "Entrepreneurial Finance: Fundamentals of Financial Planning and Management for Small Business", Wiley, 2015.
  - 2. Philip J. Adelman, Alan M. Marks, Entrepreneurial Finance, 5e, Pearson, 2011.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
<b>6</b> 0-			POs		
COs	POI	PO 2	PO 3	PO4	PO5
COI	3			2	2
CO2			2	2	
CO3		2			
CO4					
CO5					
CO(W.A)	3	2	2	2	2

22BAM08-FAMILY BUSINESS MANAGEMENT				
	L	Т	Р	С
	3	0	0	3

**Course Objective** 

- To explore how family-owned businesses can leverage their unique characteristics to gain a competitive advantage in the marketplace.
- To study the strategies for addressing ownership challenges and implementing effective family governance in family-owned businesses.
- To enable students to grasp the principles and practices of successor development within family-owned businesses.
- To teach students the principles of strategic planning and the practices of transgenerational entrepreneurship in family-owned businesses.
- To help students analyze and understand the future trends and challenges facing family-owned businesses.

	e Outcomes udent will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Applystrategic planning techniques to address the specific needs and goals of family-owned businesses.	AP	20%
CO2	Implement best practices in succession development to prepare the next generation of leaders within the family business.		20%
CO3	Analyze the unique challenges and opportunities faced by family-owned businesses.	AN	20%
CO4	Evaluate and assess the impact of generational change on the performance and continuity of family businesses.	E	20%
CO5	Develop strategies for maintaining and enhancing competitive advantage through family-specific strengths and resources.		20%

## UNIT I - INTRODUCTION TO FAMILY BUSINESS

(9)

Family Business as a unique synthesis- Succession and Continuity: The three generation rule- Building Family business that last- The systems theory model of Family Business - Agency Theory of Family business - The stewardship perspective of family business - Competitive Challenges and Competitive advantages of family businesses- Family emotional intelligence.

#### UNIT II - OWNERSHIP CHALLENGES AND FAMILY GOVERNANCE

(9)

Shareholder Priorities - Managers vs Owners - Responsibilities of shareholders to the company - Effective Governance of the shareholder - firm relationship - Family Governance: Structure, Challenges to family governance, Managing the challenges of succession. Enterprise Sustainability: Twelve elements of strategic -fit and its implications on family firms.

#### UNIT III -SUCCESSOR DEVELOPMENT

(9)

Life cycle stages influencing family business strategy - Turning core competencies into competitive advantage - The unique vision of family-controlled businesses - Strategic regeneration- The Business Rejuvenation matrix - Intrapreneurship.

# UNIT IV -STRATEGIC PLANNING AND TRANSGENERATIONAL (9) ENTERPRENEURSHIP

Life cycle stages influencing family business strategy - Turning core competencies into competitive advantage - The unique vision of family-controlled businesses - Strategic regeneration- The Business Rejuvenation matrix - Intrapreneurship.

# UNIT V - FUTURE TRENDS AND CHALLENGES

(9)

New Leaders of the Evolution - Three states of evolution - Continuity and culture - changing the culture - The change formula - Organization Development approaches to change - Commitment planning - Organic competencies and business's future - Thriving through competition - Institutionalizing the change.

TOTAL (L:45) = 45 PERIODS

- 1. Ernesto J.Poza, Mary S. Daughterty, Family Business, 4e, Cengage Learning, 2019.
- 2. Frank Hoy, Pramodita Sharma, Entrepreneurial Family Firms, Prentice Hall, 2017.
- 3. Sudipt Dutta, Family Business in India, Sage Publications, 2014.

#### **REFERENCES:**

- 1. Laura Hougaz, Entrepreneurs in Family Business Dynasties: Stories of Italian-Australian Family Businesses over 100 years, Springer, 2016.
- 2. John L. Ward, Keeping the Family Business Healthy: How to Plan for Continuing Growth, Profitability and Family Leadership, Palgrave Macmillan, 2017.
- 3. M. Nordqvist, T. Zellweger, Transgenerational Entrepreneurship: Exploring Growth and Performance in Family Firms across Generations, Edward and Elgar Publishing Limited, 2019.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)					
60-			POs		
COs	POI	PO 2	PO 3	PO4	PO5
COI	3				
CO2	3	3	3		2
CO3		3	3	3	
CO4				3	
CO5		3	3		
CO(W.A)	3	3	3	3	2

1

22BAM09-FINANCIAL MANAGEMENT				
	L	Т	Р	C
	3	0	0	3

# **Course Objective**

- To learn the basic concepts of financial management
- To learn the investment decisions taken by the financial manager.
- To impart knowledge on theories & determinants influencing financing & divided decisions taken in the firm.
- To acquire knowledge on working capital requirement.
- To learn about the long term sources of finance for raising the funds.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply financial management techniques to prepare and analyze financial statements for a business.	Ар	30%
CO2	Analyze financial data to assess the financial health of a company and identify key trends and issues	An	30%
CO3	Evaluate investment opportunities and financial strategies to determine their potential effectiveness and alignment with business goals		20%
CO4	Create a comprehensive financial plan or budget for a business, incorporating various financial management principles and techniques	С	10%
CO5	Design and integrate financial management concepts to develop innovative solutions for financial challenges faced by organizations		10%

# UNIT I - FOUNDATIONS OF FINANCE

(9)

Financial management - Objectives, Scope, financial decisions - Time value of money- Introduction to the concept of risk and return of a single asset and of a portfolio- Valuation of bonds and shares.

#### **UNIT II - INVESTMENT DECISIONS**

(9

Capital Budgeting: Principles - Nature of capital budgeting- Identifying relevant cash flows - Evaluation Techniques: Payback, Accounting rate of return, Net Present Value, Internal Rate of Return, Profitability Index - Project selection under capital rationing - Concept and measurement of cost of capital.

#### **UNIT III - FINANCING AND DIVIDEND DECISION**

(9)

Financial and operating leverage - capital structure - Theories of capital structure - determinants of capital structure. Dividend policy - Aspects of dividend policy - relevance and irrelevance theories - forms of dividend policy - forms of dividends - share splits

#### **UNIT IV - LIQUIDITY DECISIONS**

(9)

Principles of working capital: Concepts, Needs, Determinants, issues and estimation of working capital requirements (Simple problems). Accounts Receivables Management and factoring - Inventory management - Cash management - Working capital finance: Trade credit, Bank finance and Commercial paper.

# UNIT V - LONG TERM SOURCES OF FINANCE

(9)

Indian capital and stock market, New issues market Long term finance: Shares, debentures and term loans, lease, hire purchase, venture capital financing, Private Equity.

TOTAL (L:45): 45 PERIODS

1.1.M.Y. Khan and P.K.Jain, "Financial management", Text, Problems and cases, Tata Mc GrawHill, 8th Edition, 2018

- I. I.M. Pandey, "Financial Management", Vikas Publishing House Pvt. Ltd., 11th Edition, 2015. 2.Prasanna Chandra, "Financial Management", 10th Edition, Tata McGraw Hill, 2019.
- 2. Stephen Ross, Randolph Westerfield, Bradfordfordan, "Corporate Finance" Tata Mc grow Hill, 11th Edition, 2016.
- 3.R.P.Rustagi, "Financial Management Theory Concepts and Problems", Taxmann, 6th Edition | Reprint 2022.
- 4.http://nptel.ac.in/courses/110106043/3, "Basics of Financial Management", Prof. A. ThillaiRajan, Department of Management Studies Indian Institute of Technology, Madras.
- 5. http://nptel.ac.in/courses/110105057/, "International Financial Environment", Prof. A.K. Misra, Department of Management Indian Institute of Technology, Kharagpur.

Mapping of COs with POs						
COs	POs					
COS	I	2	3	4	5	
I	3	-	-	-	-	
2	-	3	-	-	-	
3	-	-	I	-	-	
4	-	-	I	-	I	
5	-	-	-	I	I	
CO (W.A)	3	3	I	I	I	

22BAMI0-INTERNATIONAL TRADE FINANCE				
	L	Т	Р	С
	3	0	0	3

- **Course Objective**
- To comprehend the fundamentals of international trade finance.
- To grasp FOREX management and export-import financing.
- To learn about the documentation associated with doing business internationally.
- To create awareness about the various schemes provided by government.
- To Explore the Impact of Technological Advancements on Trade Finance.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply the concepts and benefits of international trade to assess trade opportunities	Ар	20%
CO2	Utilize various financing options for managing export and import operations	Ар	20%
CO3	To Analyze the Role of Financial Institutions in Trade Finance.	An	30%
CO4	To Develop Skills in Managing Risks Associated with International Trade.	С	20%
CO5	Evaluate the effectiveness of government export promotion schemes and incentives.	E	10%

#### UNIT I -INTERNATIONAL TRADE

(9)

International Trade - Meaning and Benefits - Basis of International Trade - Barriers to International Trade -Balance of Trade - Balance of Payment - WTO - Indian EXIM Policy.

#### UNIT II -EXPORT AND IMPORT FINANCE

(9)

Special need for Finance in International Trade - Pre shipment finance - Post shipment Finance - Financial institutions - Forfeiting.

#### UNIT III - FOREX MANAGEMENT

(9)

Foreign Exchange Markets - Spot Prices and Forward Prices - Factors Influencing Exchange Rates - The Effects of Exchange Rates in Foreign Trade - Tools for Hedging against Exchange Rate Variability - Forward, Futures and Currency Options - FEMA.

# UNIT IV - DOCUMENTATION IN INTERNATIONAL TRADE

(9

Export Trade Documents: Financial Documents - Bill of Exchange- Type- Commercial Documents -Transport Documents - Risk Covering Document- Official Document - GSPS - UPDC Norms.

# UNIT V - EXPORT PROMOTION SCHEMES

(9)

Government Organizations Promoting Exports - Export Incentives: Duty Exemption -IT Concession - Marketing Assistance - EPCG, DEPB - Advance License.

TOTAL (L:45): 45 PERIODS

- 1. Franchis Cherunilam, "International Marketing (Text and cases)", 16th Edition, Himalaya Publishing, Mumbai, 2019.
- 2. Franchis Cherunilam, "International Trade and Export Management", 21st Edition, Himalaya Publishing, Mumbai, 2019.

- I.Philip R Cateora, Bruce Money, Mary C.Gilly, John Graham, "International Marketing", 18thEdition, McGraw Hill Education, New Delhi, 2019.
- 2. Anders Grath, "The Handbook of International Trade and Finance", 2nd Edition, Nordia Publishing Ltd, United Kingdom, 2012.
- 3. Eun and Resnik, "International Financial Management", 5th Edition, McGraw Hill, New Delhi, 2011.
- 4. Apt P.G., "International Financial Management", 3rd Edition, McGraw Hill, New Delhi, 2011.5. Jeff Madura, "International Corporate Finance", 9th Edition, Cengage Learning, New Delhi, 2011.

COs			POs		
	POI	PO 2	PO 3	PO4	PO5
COI	3				
CO2					
CO3		3			
CO4			3		
CO5				3	
CO(W.A)	3	3	3	3	-

22BAMII- F	INANCIAL SERVICE,PRODUCT AND MARKETING						
		L	T	Р	С		
		3	0	0	3		

# Course Objective:

- To make the students understand the concept of demand, revenue and cost.
- To understand the financial services like banking, insurance.
- To understand the strategies used by successful services marketers with reference financial services.
- To overcome these difficulties will be discussed through case studies.
- To understand the problems commonly encountered in marketing services

	Course Outcomes  The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply marketing theories, models and frameworks appropriate to a financial service organization's marketing environment.	Ар	40
CO2	Apply theoretical knowledge to real-world scenarios and engage in case studies	Ар	20
CO3	Analyse the financial services industry marketing environment using extant theories.	An	20
CO4	Evaluate a financial service organisation's marketing-critical internal and external environments	E	20
CO5	Create marketing strategies in a financial services industry setting.	С	20

UNIT I -: FINANCIAL SERVICES	(9)
Concepts, Types of Financial Services, Regulatory Framework of Financial Services in India.	
UNIT II - BANKING SERVICES	(9)
Commercial. Development, Investment and International Banking - Issues, Trends and Challeng Banking Services and Insurance Companies.	ges, Marketing of
UNIT III - MARKETING OF FINANCIAL SERVICES	(9)
Marketing Mix of Financial Services, Financial Products Development Strategies, Analysing Mark Adopted by Selected Banks & Other Financial Service Providers, Ethical Issues in Marketing of	•
UNIT IV BRANDING IN FINANCIAL SERVICES	(9)
Target Marketing & Customer Retention, Significance of Financial Brands, Targeting and Position Impact of Branding on Customer Perception Towards Financial Service Providers, Creation of	•
UNIT V - MERCHANT BANKING	(9)
Overview, Nature, Functions, Scope and Regulation	
ever view, reactine, reflections, scope and regulation	

#### **TEXTBOOKS:**

- 1. Dr. Solanki, Dr. (Prof.) RB & Rajeshwari , Marketing Of Financial Products And Services, Galgotia Publishing Company, (2019).
- 2. Ritu Srivastava (2023) Marketing of Consumer Financial Products: Insights From Service Marketing, Business Expert Press, 2023.

- 1. Akhgari M., Bruning E. R., Finlay J., & Bruning N. S. (2018). Image, performance, attitudes, trust, and loyalty in financial services. International Journal of Bank Marketing.
- 2. Al-Hawari M. A. (2015). How the personality of retail bank customers interferes with the relationship between service quality and loyalty. International Journal of Bank Marketing.

pingofCourseOutcomes(COs)withProgrammeOutcomes(POs)							
COs/POs	POI	PO2	PO3	PO4	PO5		
СОІ	3						
CO2			2		3		
CO3		3	2	3			
CO4		2		2	2		
CO5			3		2		
CO(W.A)	3	2.5	2.3	2.5	2.3		

22BAM12-MERCHANT BANKING AND FINANCIAL SERVICES							
	L	Т	Р	С			
	3	0	0	3			

# **Course Objective**

- To examine Financial Services management as an important and contemporary area of financial management.
- To Apply the various financial services and their benefits in real time basis.
- To determine the most suitable financial service, given the situations and contingencies.
- To know the emergence and developments of Financial services in India.
- To observe the challenges ahead for financial services sector.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Have an understanding and apply the Indian Financial System concepts in real time basis.	Ар	40%
CO2	Learn about the Merchant banking services in India.	Ар	20%
CO3	Examine various services offered by NBFCs.	An	20%
CO4	Evaluate various financial services for decision making.	E	20%
CO5	Engage in case studies and real-life scenarios to apply theoretical knowledge to practical situations.	E	Internal Assessment

# (9) UNIT I -MERCHANT BANKING AND FINANCIAL SERVICES Merchant Banking and Financial Services-Concept of merchant banking- financial system in India-development of merchant banks and regulations. (9) UNIT II - ISSUES MANAGEMENT Pre-issue and Post-issue management activities performed by merchant banks. (9) UNIT III-UNDERWRITING AND BROKAGES Introduction to the different roles played by underwriter and brokers in issue management and their responsibilities. (9) UNIT IV -RAISING CAPITAL FROM INTERNATIONAL MARKETS Needs of Indian companies for raising funds from foreign markets usage of euro issue- evaluation of various types of depository receipts- American Depository Receipts- Global Depository Receipts- FCCB (9) **UNIT V -FINANCIAL SERVICES** Financial services in India- types and importance- online trading- dematerialization and rematerialization. TOTAL (L:45) = 45 PERIODS

- I.Khan M.Y., "Financial Services", 10th Edition, McGraw Hill Education. New Delhi, 2019.
- 2. Machiraju H.R., "Merchant Banking", 4th Edition, New Age International, New Delhi, 2019.
- 3. Gurusamy S, Merchant Banking and Financial Services, Vijay Nicole and Tata McGraw Hill, , 4th Edition, New Delhi, 2012.

- 1. Dr. Ravichandran K., "Merchant Banking and Financial Services", 2nd Edition, Himalaya Publishing, Mumbai, 2019.
- 2. Machiraju H.R., "Merchant Banking", 4th Edition, New Age International, New Delhi, 2019.
- 3. Dr. Guruswamy S, Financial Servicell, Tata Mc Graw-hill Education, New Delhi, 2009.
- 4. Prasanna Chandra, Financial Management Theory and Practicell, Tata Mc Graw-hill Education, New Delhi. 2011.
- 5. Khan M Y and Jain P K, Financial Management Text, Problems and Cases II. Tata Mc Graw-hill Education, New Delhi, 2008.

C0s		POs					
	POI	PO 2	PO 3	PO4	PO5		
COI	2	2		3			
CO2					2		
CO3		1					
CO4	2		2				
CO5							
CO(W.A)	2	1.5	2	3	2		

22BAMI3-BANKING LAWS AND OPERATION						
	L	Т	Р	С		
	3	0	0	3		

**Course Objective** 

#### To familiarize students with the concepts of banking laws and the practice of banking.

- To increase student awareness of the various types of accounts and their relationships with customers and the banking industry.
- To comprehend the principles and applications of the negotiable instruments

  act
- To familiarize students with the duties and responsibilities of paying and collecting bankers.
- To understand the various types of advances and securities involved in banking operations.

	e <b>Outcomes</b> Ident will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply knowledge of fundamental concepts of banking laws and the regulatory framework governing the banking industry.		20%
CO2	Apply knowledge to identify and manage the duties and responsibilities of paying and collecting bankers in various banking transactions.		20%
CO3	Analyze the principles and applications of the Negotiable Instruments Act in banking operations.	AN	20%
CO4	Evaluate the different types of bank accounts and their relationships with customers and the banking industry.	Е	20%
CO5	Assess the various types of advances and securities used in banking operations.	E	20%

## UNIT I-BANKING REGULATIONS ACT 1949

(9)

History-definition of banking as per BR Act, other forms of business permitted and prohibited for banking companies. Concepts only- Paid-up-capital and reserve for an Indian banking company-licensing of banking company.

# UNIT II - RELATIONSHIP BETWEEN BANKER AND CUSTOMER

(9)

Definition of Banker and Customer-General relationship. Special relationship - Special types of customers-Minor, Iunatic, married women, Joint Accounts, Partnership accounts. Private Limited Company, Public Limited Company, Non Trading Concerns, Trust Accounts - Closure of Accounts. KYC Policy.

## UNIT III-NEGOTIABLE INSTRUMENTS

(9)

Meaning - Characteristics of Negotiable Instruments - Parties to the Instruments - Different types of negotiable instruments - Bills of Exchange Essentials - Promissory Note - Essentials - Cheques - Essentials, MICR Cheques - Material alterations - Markings - Endorsement - Types of endorsement.

#### UNIT IV -PAYING BANKER AND COLLECTING BANKER

(9)

Duties and responsibilities - Statutory Protection - Dishonor of Cheques -grounds - payment of cheques and other instruments. Collecting Banker Duties and Responsibilities - Statutory Protection, Banker as a holder in due course. Banker as holder for value.

#### UNIT V -ADVANCES AND SECURITIES

(9)

Principles of sound lending - Methods of granting advances - Secured unsecured advances - Methods of creating charges on securities - Lien, Pledge, Hypothecation and Mortgage.

TOTAL (L:45) = 45 PERIODS

- Indian Institute of Banking and Finance (IIBFAuthor) ,Banking Regulations & Business Laws, Kindle Edition, 2023.
- 2. M.N.Gopinath, Banking Principles and Operations, Snow White publishers, 2017.

- Indian Institute of Banking and Finance (IIBFAuthor), Principles and Practices of Banking, Kindle Edition, 2022.
- 2. Bimal Jaiswal ,Banking Operation Management, Vikas Publishing House,2015.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs			POs			
Cos	POI	PO 2	PO 3	PO4	PO5	
COI	3					
CO2	3		2			
CO3				3		
CO4				3	2	
CO5		2		3		
CO(W.A)	3	2	2	3	2	

22BAM14- DIGITAL TRANSFORMATION						
	L	Т	Р	С		
	3	0	0	3		

#### **Course Objective**

- To learn a multidisciplinary skills and perspectives in order to enable them to architect digital innovations and disruption.
- To help organizations build a digital culture by grooming a workforce who can leverage emerging digital technologies to transform business.
- To improve design thinking and innovation.
- To acquire knowledge on the concept of block chain and IOT
- To learn about the virtual and augmented reality.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply digital transformation tools and technologies to improve business processes and operations.	Ар	30%
CO2	Analyze the impact of digital transformation initiatives on various business functions and identify areas for improvement.		30%
CO3	Evaluate different digital transformation strategies and technologies to determine their effectiveness and suitability for specific business goals.		20%
CO4	Create a digital transformation plan that includes innovative solutions and strategies for overcoming organizational challenges.		10%
CO5	Design and integrate various digital transformation concepts to design a cohesive strategy that addresses multiple aspects of an organization's digital evolution.		10%

#### **UNIT I-BUSINESS ANALYTICS AND BIG DATA**

(9)

Classification of Digital Data, Structured and Unstructured Data - Introduction to Big Data: Characteristics - Evolution - Definition - Challenges with Big Data - Big Data Analytics: Classification of Analytics - Challenges - Big Data Analytics important - Data Science - Data Scientist - Terminologies used in Big Data Environments.

#### **UNIT II - DIGITAL MARKETING**

(9)

Introduction to digital marketing-traditional Vs. modern Digital marketing-Technology behind digital marketing-Characteristics of digital marketing-Digital marketing stratergy.

# **UNIT III - CLOUD AND DEVOPS**

(9)

Fundamentals of Devops: Deployments, Orchestration, Need, instance of application-DevOps delivery pipeline.

# **UNIT IV-BLOCK CHAIN AND IOT**

(9)

Introduction to blockchain-challenges in block chain-advantages and disadvantages in blockchain- Introduction to IOT-functions and scope of IOT-advantages and disadvantages of IOT.

#### **UNIT Y-VIRTUAL AND AUGMENTED REALITY**

(9)

Introduction -VR Systems -Stereoscopic Vision & Haptic rendering - VR software development - 3D interaction techniques - AR software development - Applications of AR and VR.

TOTAL (L:45): 45 PERIODS

- I. R N Prasad and Seema Acharya, Fundamentals of Business Analytics, 2ed, Wiley publishers, 2016.
- 2. Jeremy Kagan (Author), Siddharth Shekhar Singh Digital Marketing: Strategy & Tactics, 2020.

Mapping of COs with POs						
COs				POs		
	1	2	3	4	5	
I	3	-	-	-	-	
2	-	2	-	-	-	
3	-	-	-	2	-	
4	-	-	2	-	-	
5	-	-	-	I	I	
CO (W.A)	3	2	2	1.5	I	

22BAMI5-INVESTMENT MANAGEMENT						
	L	Т	Р	С		
	3	0	0	3		

# **Course Objective**

- To provide an overview of institutional details linked to financial markets and the trading process.
- To give a summary of previous developments and trends in trading procedures and financial instruments.
- To learn the principles of asset allocation and diversification in portfolio construction.
- To gain proficiency in the use of financial tools and models for investment analysis and valuation.
- To understand the ethical considerations and regulatory environment in the investment management industry.

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Learn techniques for analyzing variable income securities through fundamental and technical analysis.	Ap	30%
CO2	Analyze the principles of portfolio management by examining their impact on portfolio performance, risk management, and decision-making processes.	An	20%
CO3	Examine various strategies for managing bond and equity portfolios.	An	20%
CO4	Design a comprehensive investment strategy that integrates mutual funds, personal finance principles, and fund management practices.	С	30%
CO5	Develop a detailed investment portfolio that integrates financial and real assets	С	Internal Assessment

UNITI-INTRODUCTIONTOINVESTMENTMANAGEMENT	(9)
InvestmentManagement,Natureand Scope,InvestmentAvenues,Types of FinancialAssetsandRealAssets,Security,ReturnandRisk-SystematicandUnsystematicRisk-SourcesofRisk,MeasurementofRiskandReturn,SourcesofInvestmentInformation.	
UNITII-SECURITYANALYSIS	(9)
Analysis of Variable Income Securities, Fundamental Analysis-Analysis of Economy, Industry Analysis, Compar Financial and Non-financial Equity Valuation Models, Options, Futures, Forwards, Warrants and their Valuations, Technical Analysis- Dow's Theory, Charts-Efficient Market Hypothesis and its Implication.	nyAnalysis -
UNITIII-PORTFOLIOMANAGEMENT	(9)
MeaningofPortfolioManagement,PortfolioAnalysis,WhyPortfolios?PortfolioObjectives,Portfolio ManagementProcess,Selectionof Securities,Portfolio Theory,MarkowitzModel, Sharpe'sSingleIndexModel,EfficientFrontierwithLendingandBorrowing.	
UNIT IV -PORTFOLIOMANAGEMENTSTRATERGIES	(9)
Bond Portfolio Management Strategies, Equity Portfolio Management Strategies, Strategies using Der Portfolio Revision - Rebalancing Plans, Portfolio Evaluation, Sharpe's Index, Treynor's Measure and Jen	
UNITY-MUTUALFUNDS	(9)
Mutual Funds, Investor's Life Cycle, Personal Investment, Personal Finance, Portfolio Management of Fun Companies, Pension Funds, International Investing, International	ds in Banks, Insura

 $Funds Management, Emerging Opportunities, A Brief Survey of Software Packages for Portfolio\ Management.$ 

**TOTAL(L:45):45PERIODS** 

- $1. In vestment Analysis and Portfolio management Prasanna Chandra Tata McGraw Hill Education 3/e,\ 2010$
- 2. Investments ZviBodie, Kane, Marcus

& Mohanty Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management J Kevin Tata McGraw Hill Education 8/e, 20103 Security Analysis & Portfolio Management Analystion2014

- $1. Analysis of Investments \& Management Reilly \& Brown Cengage Publications, 10e/2017 \\ 2. Security Analysis \& Portfolio Management Punitha vathy Ehavathy Pandian Vikas Publications 2/e, 201/8 \\$
- 3. In vestment management (Security Analysis and & Portfolio Management) Bhalla V.K. Vikas Publications 19/e, 2018

<b>C</b> 0-	POs					
COs	POI	PO 2	PO 3	PO4	PO5	
COI	3					
CO2		3		2		
CO3		2				
CO4	2					
COS	2					
CO(W.A)	2.3	2.5	-	2		

# 22BAM16-FINANCIAL DERIVATIVES L T P C 3 0 0 3

# PRE REQUISITE: 22BAB10

- To discuss various types of traders involved in derivatives markets.
- To describe margin requirements and the marking-to-market process.

#### **Course Objective:**

- To understand the role of financial intermediaries and the concept of warehousing.
- To discuss the uses of SWAP in stock market.
- To Utilize options contracts for portfolio management purpose

	Course Outcomes The Student will be able to	Cognitive Level	Weightage of COs in End Semester Examination
COI	Apply knowledge of futures contracts for hedging and speculative purposes.	Ap	30
CO2	Develop the specifications of futures contracts, including margin requirements and marking to market.	Ap	20
CO3	Assess credit risk associated with swap agreements	An	20
CO4	Analyze the evolution and regulatory framework of derivatives markets in India.	An	20
CO5	Evaluate options contracts based on intrinsic and time values, and their pricing models	E	10

UNIT I -DERIVATIVES (9)

Derivatives - Definition - Types - Forward Contracts - Futures Contracts - Options - Swaps - Differences between Cash and Future Markets - Types of Traders - OTC and Exchange Traded Securities - Types of Settlement - Uses and Advantages of Derivatives - Risks in Derivatives.

#### **UNIT II - FUTURES CONTRACT**

(9)

Specifications of Futures Contract - Margin Requirements - Marking to Market - Hedging uses Futures - Types of Futures Contracts - Securities, Stock Index Futures, Currencies and Commodities - Delivery Options.

UNIT III - OPTIONS (9)

Definition - Exchange Traded Options, OTC Options - Specifications of Options - Call and Put Options - American and European Options - Intrinsic Value and Time Value of Options - Option payoff, options on Securities, Stock Indices, Currencies and Futures - Options pricing models - Differences between future and Option contracts.

UNIT IV -SWAPS (9)

Definition of SWAP - Interest Rate SWAP - Currency SWAP - Role of Financial Intermediary - Warehousing - Valuation of Interest rate SWAPs and Currency SWAPs Bonds and FRNs - Credit Risk.

# UNIT V -DERIVATIVES IN INDIA

(9)

Evolution of Derivatives Market in India - Regulations - Framework - Exchange Trading in Derivatives - Commodity Futures - Contract Terminology and Specifications for Stock Options and Index Options in NSE - Contract Terminology and specifications for Stock Futures, Index Futures in NSE and Interest Rate Derivatives.

TOTAL (L:45): 45 PERIODS

- 1. Jiří Witzany, Derivatives, Theory and Practice of Trading, Valuation, and Risk Managementm, Springer International Publishing · 2020.
- 2. John C. Hull, Sankarshan Basu (2016), Options, Futures and other Derivatives, 9th Edition, Pearson education.

#### **REFERENCES:**

- I. Prakash Yaragol, "Financial Derivatives: Text and Cases", IstEdition, Vikas Publishing, New Delhi, 2018.
- 2. Gupta S.L., "Financial Derivatives Theory, Concept and Problems", 2nd Edition, PHI Learning, New Delhi, 2017.
- 3. John C. Hull, SankarshanBasu, "Options Futures & Other Derivatives", 10th Edition, Pearson Education, Noida, 2018.
- 4. Parasuraman N.R., "Fundamentals of Financial Derivatives", 3rd Edition, Wiley, New Delhi, 2014.
- 5. Rajiv Srivastava, "Derivatives and Risk Management", 2nd Edition, Oxford University Press, New Delhi, 2014.
- 6. Keith Redhead, "Financial Derivatives An Introduction to Futures, Forwards, Options and SWAPs", PHI Learning, New Delhi, 2008.

Mapping of Course Outcomes (COs) with Programme Outcomes (POs)						
COs/ POs	POI	PO2	PO3	PO4	PO5	
СОІ	3		2			
CO2		3				
CO3			3	2		
CO4		2		3		
CO5				3	2	
CO(W.A)	2	2.5	2.5	2.7	2	

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